

Verizon's Response to Hurricane Ian

On September 28, 2022, Hurricane Ian made landfall in Southwest Florida as an historic Category 4 storm devastating communities, leaving four million Floridians without power, causing 165 boil water advisories and necessitating the opening of 257 Red Cross shelters. The Verizon Network Response Team and Verizon Frontline Crisis Response Team sprang into action to keep communities and first responders connected when it mattered most.

Verizon deployed mobile assets such as drones, tactical vehicles, mobile cell towers, satellite links and portable generators. Verizon also supported communities impacted by the storm by deploying charging stations and wireless communications centers, providing free data, talk and text and making monetary contributions to aid recovery efforts. Here is Verizon's response to Hurricane Ian by the numbers.

Network Performance

171

Mobile assets (such as cell sites, portable towers and satellite connections) deployed

140

Portable generators deployed

560+ Terabytes

Data moved through satellite links

182,682 gallons

Gas used for mobile assets and network vehicles

19

New 5G sites deployed after the storm

47

Drone surveys completed

Personnel

500+

Employees engaged in recovery efforts

150+

Contractors engaged in recovery efforts

Hurricane Ian

Cat4

Storm made landfall around 3 PM ET on September, 28, 2022

150 MPH

Winds at landfall just 5 MPH below a Category 5 storm

Community

2,332

Customers served at our mobile Wireless Emergency Communications Centers

1,389

Mophie battery packs distributed to the community

17

Charging stations deployed across multiple locations

72

Public Safety Agencies supported

Philanthropy

\$275,000

Monetary donations made to support the community