## Hurricane Irma by the numbers.

On September 10, 2017, Hurricane Irma made landfall in the Florida Keys and, for several days, paved its way through Florida, Georgia and many other states in the southeast, leaving devastation in its path. Verizon responded, following through on our credo: "We run to a crisis, not away." Here is how Verizon performed during the recovery.

## **Network** $\triangleleft$

105

generators

brought in to complement existing assets in market

560+

network employees engaged in recovery efforts

deployed

mobile assets including 1 COW, 1 TOW, 5 SPOTs, 10 eFEMTOs, 1 Microwave Hop, 1 repeater system trucked in nearly

490,000

## **Customers** (2)



million customers in impacted areas offered free data for 7 days

devices given to business customers with crisis recovery with crisis requests

90%

of Verizon-owned stores reopened within 72 hours after the storm passed through the area

## **Community** $\heartsuit$

35 employees engaged

in a variety of activities, donating more than

568 hours of service

emergency response vehicles deployed from around the country

A Tactical Command Trailer, Gooseneck Trailer, a Mobile Command Center, "Big Red" big rig 1 (WECC) to Naples, and 1 WECC and 1 Charging House on Wheels (CHOW) to Miami Beach

