



Fios Alerts Terms and Conditions

What are Fios Alerts?

Fios Alerts are SMS/Text messages that contain information about your Fios service

How do I sign up for Fios Alerts?

You can sign up for Fios Alerts by texting **Fios** to the short code 27589. You may receive up to 5 Fios Alerts per month. Fios Alerts are not mobile spam.

Is it free?

Although all of our Fios Alerts are complimentary, Message and Data Rates may apply. Depending on your text plan, you may be charged by your carrier.

What if I don't want to receive any more alert messages?

To **Stop** receiving any Fios Alerts, simply text **Stop** to the short code 27589. After doing so you will no longer receive alerts from this number.

What if I want back in?

You can start receiving Fios Alerts again by following any of the steps outlined in the "How do I sign up for Fios Alerts" section.

What if I want more info?

To request more info simply text **Help** to the short code 27589.

Commands

Stop: At any time you can text **Stop** to the short code 27589. This will prevent you from receiving any future Fios Alerts.

Help: At any time you can text **Help** to the short code 27589. Texting **Help** will return the following message: *For more information, visit verizon.com/terms to view our terms and conditions. Text **Stop** to stop receiving messages from 27589. Message & Data rates may apply.*

Who are the Participating Carriers?

Alltel, AT&T, Boost, Nextel, Sprint, T-Mobile®, Verizon Wireless, US Cellular.

Our Privacy Policy:

verizon.com/privacy