



## **Fios Service Alerts Terms and Conditions**

### **What are Fios Service Alerts?**

Fios Service Alerts are SMS/Text messages that contain service related alerts for Verizon Fios customers.

### **How do I sign up for Fios Service Alerts?**

Sign up for Fios Service Alerts by texting **Fios** to the short code 89611. You may receive up to 5 Fios Service Alerts per month. Fios Service Alerts are not mobile spam.

### **Is it free?**

Although all Fios Service Alerts are complimentary, Message and Data Rates may apply. Depending on your text plan, you may be charged by your wireless carrier.

### **What if I don't want to receive any more promotional/alert messages?**

To **Stop** receiving any Fios Service Alerts, simply text **Stop** to the short code 89611. After doing so you will no longer receive any Fios Service Alerts.

### **What if I want back in?**

You can start receiving Fios Service Alerts again by following any of the steps outlined above section: "How do I sign up for Fios Service Alerts".

### **What if I want more info?**

To request more info simply text **Help** to the short code 89611.

### **Commands**

**Stop:** At any time you can text **Stop** to the short code 89611. This will prevent you from receiving any future Fios Service Alerts.

**Help:** At any time you can text **Help** to the short code 89611. Texting **Help** will return the following message: *For more information, visit [verizon.com/terms](http://verizon.com/terms) to view our terms and conditions. Text **Stop** to stop receiving messages from 89611. Message & Data rates may apply.*

### **Who are the Participating Carriers?**

Alltel, AT&T, Boost, Sprint, T-Mobile®, Verizon Wireless, U.S. Cellular, MetroPCS.

### **Our Privacy Policy:**

[verizon.com/privacy](http://verizon.com/privacy)