

Verizon
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>> HEY, THANK YOU FOR JOINING US ON UP TO SPEED THIS MONDAY,
FEBRUARY 1ST.

JANUARY WAS CHALLENGING IN MANY WAYS, BUT HERE WE ARE, FOCUSED
ON MOVING FORWARD.

KEEPING THAT GROWTH MINDSET, MAKING SURE OUR ACTIONS REFLECT
THAT.

CHRISTY PAMBIANCHI IS HERE WITH OUR RECENT SOCIAL JUSTICE ACTION
PLAN AND PULSE WITH MUCH MORE

WE'RE GOING TO HEAD SOUTH.

HOW'S TAMPA BAY SOUND?

WE'RE LESS THAN A WEEK AWAY BETWEEN THE BIG GAME BETWEEN THE
BUCKS AND THE CHIEFS.

VERIZON IS ELEVATING THE SUPER BOWL IN MANY BIG WAYS.

A QUICK SNAPSHOT OF OUR ANNOUNCEMENTS TODAY.

WE'RE INVESTING MORE THAN \$80 MILLION IN PERMANENT 5G
DEPLOYMENTS FOR OUR GAMERS, A VIRTUAL VERIZON 5G STADIUM.

WE'RE ALSO PAYING IT FORWARD WITH AN AFTER-PARTY CONCERT,
BENEFITING 1 MILLION SMALL BUSINESSES, A \$10 MILLION COMMITMENT
FROM US TO MAKE A DIFFERENCE IN SO MANY LIVES.

WE'LL DIVE DEEPER INTO THOSE ACTIVITIES ALL WEEK LONG.

THERE'S A LOT FOR ALL OF US TO BE PROUD OF, AS WE MARCH TOWARDS
THE BIG DAY FOR SUPER BOWL.

NOW JESS BONARDI JOINS US LIVE FROM FLORIDA.

YOU'RE MISSING OUT ON THE BIG SNOW STORM OUT EAST, HOW ARE THE
TAMPA BAY RAYS?

>> JESS: IF IT WAS BASEBALL SEASON, I'D SAY NOT TOO BAD, BUT...
CONSIDERING IT'S FOOTBALL SEASON, THE TAMPA BAY RAYS ARE NOT OUT
TODAY.

>> ANDY: LET'S TALK ABOUT FOOTBALL.

OBVIOUSLY YOU GOT THE STADIUM BEHIND YOU.

WHAT'S THE BUZZ AROUND TAMPA RIGHT NOW?

>> THIS IS A HISTORIC SUPER BOWL, ESPECIALLY HERE FOR TAMPA BAY FANS, OUTSIDE RAYMOND JAMES STADIUM, WHERE THE ENERGY, WITH THE COMMUNITY AND OUR V TEAMERS IS LIKE, SKY HIGH RIGHT NOW

WE HAVE OUR 5G AND 4G NETWORK SOLUTIONS RIGHT OUTSIDE THE STADIUM.

IT'S BEEN SO AMAZING TO SPEND TIME WITH THEM AND SEE ALL THE AMAZING ENHANCEMENTS THEY MADE IN AND AROUND THE CITY, TO PREPARE FOR THIS AMAZINGLY INCREDIBLE EVENT NEXT WEEK.

>> IT'S ALWAYS AWESOME WHEN SUPER BOWL ROLLS AROUND.

YOU'VE BEEN TALKING TO OUR CUSTOMERS AND ON UP TO SPEED THIS WEEK, THERE'S A LOT WE'RE GOING TO COVER AND A LOT WILL COME FROM YOU AND OUR TEAM DOWN IN TAMPA.

TELL US WHAT'S AHEAD FOR SUPER BOWL AND UP TO SPEED.

>> TOMORROW, WE'VE BEEN SPENDING TIME WITH SOME OF THE SMALL BUSINESS RECIPIENTS OF OUR VERIZON 5G TECHNOLOGY, SO, WE'LL BE SEEING HOW THEY'RE USING THIS TECHNOLOGY TO MOVE THEIR BUSINESS FORWARD AND ON THURSDAY, YOU'LL SEE ALL THE GREAT TIME I SPENT AT THE COMMAND CENTER WITH THOSE NETWORK ENGINEERS WHO ARE MAKING SURE OUR NETWORK IS UP AND RUNNING, 24/7.

FOR THE PEOPLE RUNNING THE GAME AND IN TAMPA.

THEY WILL SERVE THE COMMUNITY FOR YEARS AND YEARS TO COME.

>> VERY COOL, WE'RE LOOKING AT VIDEO RIGHT NOW.

IT LOOKS LIKE YOU HAD A GREAT TIME.

I WISH YOU DIDN'T HAVE TO WEAR THAT JACKET.

I WAS THINKING TAMPA WOULD BE BLUE SKIES AND HUMIDITY THERE, DOESN'T SEEM TO BE THE CASE.

>> I'LL TAKE IT OVER SNOW, THAT'S FOR SURE.

MAYBE I'LL COME DOWN NEXT YEAR.

FOR THE NEXT SUPER BOWL --

>> THERE YOU GO.

OUR SUPER BOWL CORRESPONDENT LIVE FOR US IN TAMPA BAY.

JESS, THANK YOU VERY MUCH.

BE SAFE OUT THERE.

WE'LL SEE YOU AGAIN SOON.

TURNING NOW TO OUR CONVERSATION WITH CHRISTY.

BEFORE WE LOOK FORWARD, LET'S GLANCE BACK FOR A MINUTE.

IN 2020, WE SAW A GLOBAL MOVEMENT DEMANDING LONG OVERDUE RACIAL AND SOCIAL JUSTICE, NEVER ONE TO SIT ON THE SIDELINES.

VERIZON STEPS FORWARD TO BE AN AGENT OF CHANGE.

THROUGHOUT LAST YEAR, WE HOSTED SO MANY COURAGEOUS CONVERSATIONS TO LISTEN, LEARN, BECOME EVEN GREATER ALLIES AND THAT MESSAGE, IN THOSE CONVERSATIONS ARE CLEAR.

IT ALSO TAKES ACTION, SO, LET'S CONTINUE TO GO BEYOND THE CONVERSATION, DRIVE GREATER EQUALITY AND EQUITY WITHIN ANDON OUR WALLS.

TODAY MARKS THE START OF BLACK HISTORY MONTH.

IT'S THE PERFECT TIME TO REFLECT ON WHAT WE HAVE ACHIEVED AND WHERE WE'RE GOING AS A COMPANY AND COMMUNITY.

THERE'S A LOT MORE TO BE DONE AND A LOT MORE TO BE DONE.

IT'S ALL ABOUT BOLD ACTIONS TO PAVE THE WAY FOR PROGRESS.

WITH THAT, I WANT TO WELCOME BACK OUR HR LEADER CHRISTY PAMBIANCHI.

THERE'S A LOT OF SNOW IN THE NORTHEAST, HOW ARE YOU AND YOUR FAMILY HANDLING THAT RIGHT NOW?

IT LOOKS LIKE A CHRISTMAS CARD OUT THERE.

>> THANKS, ANDY, GREAT TO BE HERE ON UP TO SPEED, TALKING TO ALL THE V TEAMERS TODAY.

WOW.

I LOVE A GOOD WINTER STORM AND WE'RE GETTING THAT RIGHT NOW.

GIANT, FLUFFY, WHITE SNOWFLAKES, ALMOST A FOOT OF SNOW ON THE GROUND AND ANOTHER FOOT TO GO.

HUNKER DOWN.

THANKS FOR ASKING.

>> ANDY: ABSOLUTELY.

WE'VE GOT OUR NETWORK TEAMS AND TEAMS THAT DEAL WITH MANAGING EMERGENCIES LIKE THIS.

WE'RE WORKING HARD, OF COURSE.

I DO WANT TO CALL OUT THE SHIRT YOU'RE WEARING, CHRISTY.

YOU'RE ALSO BLINGED OUT AS WELL.

LET'S TAKE THE NEXT SLIDE.

IF YOU SAW WHAT I SAW THERE, IT IS THE NEW VERIZON SHIRT DEDICATED TO EQUALITY.

WHICH WE ARE INTRODUCING IN CONJUNCTION WITH BLACK HISTORY MILLION TO REFLECT OUR COMMITMENT TO EQUITY AND EQUALITY.

IT'S AVAILABLE FOR PREORDER NOW AND PURCHASE AND DISTRIBUTION ON FEBRUARY 15TH.

SIMILAR TO OUR BLACK CHECKMARK T-SHIRT.

BLACK-OWNED, WOMEN-OWNED BUSINESS AS A SUPPLIER AND \$5 PER SHIRT WILL BE DONATED TO THE NATIONAL URBAN LEAGUE

SO, LOOK ONLINE TO FIND OUT HOW TO ORDER YOURS TODAY.

WE'LL PROVIDE A LINK IN THE REPLAY COPY OF THIS EPISODE AS WELL

BEFORE WE DIVE INTO PROGRESS WE MADE AS A COMPANY, WE WANT TO GET YOUR THOUGHTS, CHRISTY, ON WHO YOU'RE THINKING ABOUT THIS MONTH.

CAN YOU SHOW US A CHANGE MAKER IN THE BLACK COMMUNITY, WHO YOU ADMIRE?

>> CHRISTY: WOW, ANDY [BREAKING UP]... THERE ARE SO MANY.

DR. MARTIN LUTHER KING TO ROSA PARKS AND MAYA ANGELOU AS WELL AS YOU KNOW, MY DEEP ADMIRATION FOR PRESIDENT AND FIRST LADY BARACK AND MICHELLE OBAMA

I HAVE TO ADMIT, AT THE INAUGURATION, I WAS MOVED TO TEARS LISTENING TO AMANDA GORMAN RECITE THE POEM, THE HILL WE CLIMB.

AND THE SPEAKING AND THE STORY-TELLING SHE BROUGHT, PLUS THE WORDS SHE PUT TOGETHER TO CREATE THAT POEM WERE JUST SO PERFECT FOR THIS MOMENT IN TIME THAT WE FIND OURSELVES IN, THAT I HAVE TO ADMIT, RIGHT NOW, THAT'S REALLY HAVING A PROFOUND EFFECT ON ME.

AND I THINK SO MANY OTHERS.

REALLY... EXEMPLIFIES THE HOPE I HAVE FOR THE FUTURE AND I JUST FOUND OUT, ANDY, THAT SHE'S ACTUALLY GOING TO BE PERFORMING AT THE SUPER BOWL.

I'M REALLY LOOKING FORWARD TO THAT.

BECAUSE, IT'S JUST, I'VE WATCHED INTERVIEWS WITH HER SINCE THE RECITEMENT OF HER POEM AND SOME INSPIRATIONAL WORDS FOR ALL OF US TO TAKE TO HEART AND REFLECT ON.

I LOVE THE IDEA THAT SHE'S 22 AND THIS IS THE YOUTH TALKING TO US AND HELPING SHAME THE WORLD.

WHAT THAT NEXT LEG OF THE JOURNEY IS AS WE LEARN TO LIVE IN A WORLD AS DIVERSE AND RICH AS THE ONE WE'RE IN.

>> IT'S INCREDIBLE THE PEOPLE SHE'S INSPIRED AND MOVED IN THE PAST FEW WEEKS THERE.

SHE'S THE VOICE OF OUR NEXT GENERATION, WE'RE IN GOOD HANDS.

FOLLOWING THE MURDER OF GEORGE FLOYD IN MAY, YOU QUICKLY SPRUNG INTO ACTION TO CREATE A RACE AND SOCIAL JUSTICE ACTION PLAN.

THAT OUTLINED HOW WE WOULD MAKE A DIFFERENCE.

CAN YOU REMIND V TEAMERS WHY THIS IS IMPORTANT AND WHAT WE'RE TRYING TO -- WHAT WE'RE AIMING TO ACHIEVE?

>> YEAH, THANKS FOR THAT, ANDY.

OBVIOUSLY, THE EVENTS LAST YEAR WERE JUST SO INCREDIBLY POWERFUL AND REALLY BROUGHT THE WORLD TOGETHER TO FACE THIS HEAD ON.

FOR US, WE FELT A HUGE CALL TO ACTION AS WELL

WE KNOW THAT OUR EMPLOYEES, OUR CUSTOMERS, OUR COMMUNITIES HAVE ALL BEEN AFFECTED AND TRYING TO FIGURE OUT HOW TO GO FORWARD.

WE BUILT A RACIAL JUSTICE ACTION PLAN AROUND THREE PILLARS, FOCUSED ON HOW DO WE CONTINUE THE CONVERSATION?

HOW DO WE BUILD STRONG ORGANIZATIONS AND HOW DO WE ENGAGE THE COMMUNITY?

>> ANDY, WE CAN'T QUITE DO A COMPREHENSIVE READOUT OF EVERYTHING WE'VE ACHIEVED, BUT JUST A FEW RECENT HIGHLIGHTS, WHAT'S THE LATEST WHEN IT COMES TO THE PLAN HERE?

>> CHRISTY: THIS HAS BEEN SO AMAZING.

BRINGING FORWARD THE ASPIRATIONS WE HOLD FOR OURSELVES ALONG THOSE THREE PILLARS.

I WANT TO HIGHLIGHT SOMETHING THAT'S AN AMAZING THING.

WHICH IS FOR THE NEXT 20 SERIES, UP TO SPEED, AS WELL AS THE RACIAL [BREAKING UP] AVAILABLE FOR OVER 5 MILLION VIEWS.

THIS IS JUST AMAZING.

FIRST, HATS OFF TO THE MANY PEOPLE THAT HELPED CREATE AND CURATE AND KICK OFF ALL OF THESE PIECES OF CONTENT, MEDIA COMMUNICATION AND TRAINING ACROSS VERIZON COMMUNICATIONS.

WE'VE TOUCHED 5 MILLION PEOPLE WITH THIS CONTENT.

WE'RE NOT STOPPING

SEASON TWO OF NEXT 20 WILL BE KICKING OFF WITH A NEW EPISODE TOMORROW.

AND THE TOOLKIT IS GOING TO GET A REFRESH LATER THIS MONTH.

VERY EXCITING ON OUR FIRST PILLAR OF CONTINUING THE CONVERSATION.

WE THINK FINDING COMMON GROUND, TALKING, LEARNING, IS A REALLY IMPORTANT STEM TO DRIVING PROGRESS.

WHEN WE THINK ABOUT BUILDING A STRONGER ORGANIZATION, WE'VE DONE A LOT OF WORK AS WELL AND A COUPLE THINGS WE'VE BEEN DOING IN PARTICULAR IS HOW DO WE DEVELOP A PIPELINE OF DIVERSE TALENT AND HOW DO WE ALSO CONTINUE TO CULTIVATE DIVERSE TALENT POOLS?

JUST TO HIGHLIGHT TWO THINGS, ANDY, WE'VE BEEN REALLY FOCUSING ON OUR PARTNERSHIPS WITH THE HBCUS, THE HISTORICALLY BLACK COLLEGES AND UNIVERSITIES.

WE HAVE ELEVEN WE'RE PARTNERING WITH THIS YEAR.

WE'RE STRENGTHENING THOSE PARTNERSHIPS SO THAT WE'RE CONNECTING, DOING THE IN-ROADS PROGRAM TO HELP THEM SUPPORT DIVERSE TALENT -- WE'RE INVESTING IN A NUMBER OF PROGRAMS AND PILOTS WITH BOLD AND COMPETITIVE EDGE PLUS AND WE'RE ALSO WORKING ON A BLACK MANAGEMENT ACCELERATOR PROGRAM.

A SIX-MONTH IMMERSIVE DEVELOPMENT OPPORTUNITY AND SO, THOSE ARE JUST A FEW THINGS TO HIGHLIGHT, BUT OVERALL, I'M JUST SO PROUD OF THE WAY OUR TEAMS HAVE COME TOGETHER ON THESE TWO IMPORTANT PROGRAMS.

>> ANDY: I KNOW THAT FOR SO MANY V TEAMERS, MYSELF INCLUDED, THE REPRESENTATION, IT MATTERS AND TO SEE WHAT WE'RE DOING TO CREATE DIVERSE TALENT, IT'S AWESOME TO SEE AND HEAR ABOUT, CHRISTY.

TALKING ABOUT COMMUNITY ENGAGEMENT IS SOMETHING NEAR AND DEAR TO YOUR HEART.

SO MANY OF YOUR V TEAMERS FEEL THE SAME WAY.

HOW ARE WE WORKING WITH PARTNERS TO KEEP PUSHING FOR THAT GREATER SOCIETAL CHANGE AND JUSTICE?

>> CHRISTY: THAT'S ONE OF THE THINGS I THINK HAS BEEN SO EXCITING.

WE'RE KEEPING THE CONVERSATION GOING.

WE'RE BUILDING A STRONG ORGANIZATION, WE'RE ALSO CONTRIBUTING TO THE COMMUNITY.

I KNOW A LOT OF V TEAMERS ARE ALWAYS INTERESTED TO HEAR WHERE DID THE \$10 MILLION DONATION GO?

AND HOW IS THAT MONEY HELPING ADVANCE PROGRESS?

SO, WE ARE SO FORTUNATE TO BE WORKING WITH SEVEN OF THE LEADING ORGANIZATIONS IN THE WORLD, ADVANCING RACIAL AND SOCIAL JUSTICE WHO HAVE DONE SOME AMAZING THINGS OVER THE LAST YEAR, ALSO LEVERAGING THE CONTRIBUTIONS WE AND OTHERS MADE.

I'LL JUST HIGHLIGHT A FEW.

THE NAACP RAN ONE OF THE LARGEST VOTER MOBILIZATION EFFORTS IN THE COUNTRY, IN HISTORY.

THIS TARGETED BLACK VOTERS AND IT GALVANIZED COMMUNITIES TO GET OUT THE VOTE.

WE BELIEVE THE EFFORTS THAT NAACP HEADED UP, REACHED A TOTAL OF 12 MILLION BLACK VOTERS AND POTENTIAL VOTERS.

TO ME, THIS IS SO EXCITING.

DEMOCRACY WORKS WHEN EVERYBODY PARTICIPATES AND EVERYBODY'S VOTE COUNTS

SO, TO ME, THAT IS REALLY EXCITING AND I HOPE THE V TEAMERS ARE EXCITED TO HEAR THAT.

IN ADDITION, THE NAACP LDS ADDRESSED PRESSING ISSUES, CALLING FOR EQUALITY ACROSS A NUMBER OF FRONTS.

FAIR LENDING.

EFFECTIVE POLICING AND PROTECTING THE RIGHTS OF AFRICAN-AMERICANS WHO HAVE BEEN DISPROPORTIONATELY IMPACTED BY THE ECONOMIC EFFECTS OF COVID-19.

AND FINALLY, ANOTHER PIECE OF OUR DONATION WENT TOWARD THE LEADERSHIP CONFERENCE FOR CIVIL AND HUMAN RIGHTS, COMMITTED TO INCREASING ACCOUNTABILITY AND TRANSPARENCY FOR LAW ENFORCEMENT AT THE FEDERAL, STATE AND LOCAL LEVELS.

THIS ORGANIZATION ALSO HELPED SUPPORT GET OUT THE VOTE INITIATIVES AND THEY ALSO FOUGHT AGAINST EFFORTS ON VOTER SUPPRESSION

SO, REALLY, JUST A FEW HIGHLIGHTS.

THERE ARE SO MANY MORE, THESE ARE GREAT WAYS IN WHICH OUR CONTRIBUTION TO THE COMMUNITY HAS COME FORWARD.

>> ANDY: WE TALK SO MUCH ABOUT THAT FOURTH STAKEHOLDER SOCIETY AND LEADERS TALK ABOUT THIS ALL THE TIME.

IT'S GREAT TO SEE THAT AGAIN -- WE'RE PUTTING ACTIONS TO THOSE WORDS THERE.

WE KNOW OUR CSR TEAM CONTINUES TO DRIVE FORWARD SOME REALLY EXCITING WORK ON THE RACIAL JUSTICE FRONT.

CAN YOU SHARE MORE ON THAT?

>> CHRISTY: YEAH, FIRST, I HOPE YOU ALL ARE CHECKING OUT THE VOLUNTEER PORTAL.

THIS IS A GREAT WAY IN WHICH OUR CORPORATE SOCIAL RESPONSIBILITY TEAM IS CONSTANTLY CURATING OPPORTUNITIES FOR OUR V TEAMERS TO GET OUT THERE AND CONTRIBUTE TO THE COMMUNITY. IN PARTICULAR, THIS IS CAPTURED REALLY WELL UNDER OUR CITIZEN VERIZON PLATFORM.

BUT, A COUPLE THINGS I THOUGHT I'D HIGHLIGHT, RELATED TO THIS TOPIC THAT HIGHLIGHT THE AMAZING WORK THE V TEAM IS DOING.

ONE IS CALLED, IN THE AREA OF BLACK ACCELERATOR PROGRAMS IN JANUARY, WE LAUNCHED PILOT PROGRAMS TO SUPPORT BLACK AND LATINX TECH INNOVATORS IN HOUSTON AND CHICAGO BY PROVIDING FINANCIAL AND TECHNICAL SUPPORT.

SECOND EXAMPLE, IS THE CLINTON GLOBAL INITIATIVE UNIVERSITY.

VERIZON WILL HELP COLLEGE STUDENTS DELIVER TECH SOLUTIONS TO ADDRESS CRITICAL SOCIAL JUSTICE ISSUES

A THIRD IS CALLED YOUNG MEN OF COLOR.

VERIZON IS ALSO PARTNERING WITH THE 23 HBCUS TO REACH YOUNG MEN OF COLOR IN MIDDLE SCHOOL AND PROVIDE THEM WITH HOUT OF SCHOOL STEM PROGRAMMING.

IN LATE DECEMBER, WE BECAME A FOUNDING MEMBER OF A BRAND NEW ORGANIZATION CALLED 110, WHICH IS COMMITTED TO CREATING 1 MILLION NEW JOBS FOR BLACK AND AFRICAN-AMERICANS OVER THE NEXT 10 YEARS BY 2030.

>> ANDY: IT'S AWESOME.

THIS LIST REMINDS ME OF THE V TEAMER ON OUR PANEL LAST WEEK DURING EARNINGS.

ROBERTO DEJESUS.

HE SAID HIS WORK IN CSR REMINDED HIM OF HIS YOUTH.

HE COULD SEE HIMSELF IN THOSE STUDENTS.

I KNOW THAT SO MANY OF OUR V TEAMERS WHO WORK ON THESE PROJECTS FEEL THE SAME WAY.

IT'S AWESOME WE'RE ABLE TO MOVE THE WORLD FORWARD IN SUCH A PERSONAL WAY.

THANK YOU FOR THAT UPDATE.

AND THANK YOU, OF COURSE, TO THE TEAMS FOR KEEPING THAT GOING.

A KEY PART OF OUR JOURNEY, IS OUR QUARTERLY PULSE SURVEYS AND ALL OF OUR V TEAMERS SHOULD HAVE GOTTEN AN E-MAIL.

OUR FIRST ONE OF 2021 IS STARTING TODAY.

TELL US MORE ABOUT THAT.

PRETTY EXCITING TIME IN PULSE WORLD.

>> I LOVE THE PULSE -- THE PULSE IS SO IMPORTANT.

WE WANT TO MAKE SURE WE'RE BUILDING AND BRINGING TO LIGHT THE VERIZON WE WANT TO BE.

WE HOPE ALL OF YOU CAN TAKE THE TIME AND LITERALLY TAKE MINUTES TO FILL OUT THE [BREAKING UP].

>> ANDY: LOOKS LIKE WE'RE HAVING SOME TROUBLE WITH CHRISTY'S CONNECTION --

>> I'M BACK.

>> ANDY: OKAY... RESTART ON THAT PULSE SURVEY THERE.

>> CHRISTY: PULSE IS SOMETHING WE LOVE AND A WAY WE CAN HAVE ALL THE V TEAMERS TELL US HOW WE'RE DOING AND ARE WE BRINGING VERIZON TO LIVE THE WAY WE WANT.

OPEN TODAY FROM FEBRUARY 1ST TO FEBRUARY 12TH.

WE'VE GOT SOME GREAT QUESTIONS IN THERE HIGHLIGHTING OUR PURPOSE AND FOLLOW-UP FROM ACTION PLANS WE CAN'T WAIT TO HEAR FROM ALL OF YOU.

WE WANT AS MUCH PARTICIPATION AS POSSIBLE AND AS A REMINDER, WE'RE SEEKING TO MOVE FROM 75TH PERCENTILE, WE WANT TO BE THE BEST EMPLOYER IN THE WHOLE WORLD.

WE'LL BE DOING OUR GALLUP SURVEYS THROUGHOUT THE YEAR.

CAN'T WAIT TO BE BACK ON UP TO SPEED, SHARING OUT THE RESULTS WITH HANS LATER THIS MONTH.

>> ANDY: LOOKING FORWARD TO IT.

FOR OUR NEWER V TEAMERS, IF YOU'RE NOT FAMILIAR WITH PULSE, THE THINGS YOU MENTION IN THESE PULSE SURVEYS, THEY CREATE REAL CHANGE FOR OUR COMPANY.

THAT'S HOW WE GET FROM GREAT TO FANTASTIC.

LET'S TALK ABOUT RECOGNITION WE'VE BEEN GETTING.

TO BE THE BEST, WE NEED TO RECRUIT AND SUPPORT GREAT TALENT AND VISION.

AND I HEARD WE GOT TWO EXCITING RECOGNITIONS THAT REFLECT OUR PEOPLE AND PURPOSE.

>> I WANT TO GIVE A SHOUTOUT AND THANKS TO ALL THE V TEAMERS THAT MAKE THIS POSSIBLE.

FIRST, THE 2021 MILITARY FRIENDLY COMPANY INDEX -- WE'VE BEEN IN THE TOP TEN FOR THE LAST FOUR YEARS.

THIS REFLECTS OUR OVERALL COMMITMENT TO THE MILITARY AND REALLY PROUD ABOUT THAT.

IT'S A GREAT ACHIEVEMENT AND OUR MILITARY PARTNERS AND EMPLOYEES ARE JUST SO PHENOMENAL AND SUCH GREAT PART OF OUR PURPOSE AND MISSION AT VERIZON.

LOVE TO SEE THAT.

WE JUST FOUND OUT, TO BE ANNOUNCED TODAY, WE'RE NUMBER ONE IN TELECOMMUNICATIONS SECTOR ON FORTUNE'S 2021, MOST-ADMIRED COMPANY'S LIST

SO, NUMBER ONE, FORTUNE'S MOST ADMIRED COMPANIES LIST FOR TELECOM, TOTALLY PSYCHED.

WE BECAME NUMBER ONE IN THAT LIST.

WE'RE GOING TO CONTINUE TO STRIVE TO MAKE VERIZON BEST IN THE WORLD.

>> ANDY: I KNOW CLAPPING DOESN'T REALLY WORK IN THE WORLD OF VIRTUAL, BUT... THERE IT IS.

CHRISTY'S RAISING THE ROOF.

I AM AS WELL.

CONGRATULATIONS.

THAT'S A BIG REFLECTION ON THE WORK OUR HR TEAM DOES TO MAKE SURE WE RECRUIT AND KEEP GREAT TALENT AND SUPPORT OUR MILITARY.

IT'S ABSOLUTELY COOL.

WE THREW A LOT AT YOU TODAY.

YOU KNOW, LET'S SPEND SOME TIME TALKING ABOUT THE ONGOING COVID-19 RESPONSE STRATEGY, YOU KNOW, WHAT YOU ARE HEAR AS THE COVID-19 VACCINES THAT CONTINUE TO ROLL OUT.

THERE'S A LOT TO MANAGE.

HOW'S THAT GOING?

IF YOU CAN GIVE US AN UPDATE ON THAT, THAT'D BE WONDERFUL.

>> ALL THE V TEAMERS OUT THERE -- WE'RE SO THANKFUL FOR ALL YOUR HELP IN BRINGING OUR COVID ACTION PLANNING TO LIFE.

FOLLOWING THE SAFETY PROTOCOLS, USING THE RETURN TO OFFICE TOOL, WEARING OUR VERIZON MASKS.

THESE ARE ALL KEY COMPONENTS OF BRINGING SAFETY AND EMPLOYEE HEALTH FORWARD.

THE WORLD IS BEGINNING TO SEE A DECREASE IN THE RATE OF NEW COVID CASES.

SO... THAT'S A REALLY GOOD SIGN.

WE HAD A BIG RUN-UP IN CASE RATES AT THE END OF THE YEAR WITH ALL OF THE HOLIDAYS AND TIMES THAT PEOPLE WERE SPENDING TOGETHER WITH FAMILIES AND SUCH IN DOORS

SO, REALLY SAW AN ESCALATION OF CASE RATES THROUGH THE END OF NOVEMBER, DECEMBER AND JANUARY.

NOW WE'RE SEEING MULTIPLE SIGNS THAT'S CURBING AND YOU SEE THIS ON THE NEWS.

ANOTHER PIECE OF GOOD NEWS, WE DO HAVE TWO VACCINES APPROVED FOR USE HERE IN THE UNITED STATES.

THERE ARE VACCINES APPROVED FOR USE IN VARIOUS COUNTRIES AROUND THE WORLD, OUTSIDE OF THE UNITED STATES.

AND SO, REALLY, THE KEY FOCUS RIGHT NOW, IS KEEP FOLLOWING ALL THE SAFETY COVID PROTOCOLS AND LET'S HELP GET COMMUNICATION OUT AROUND THE VACCINE, HOW PEOPLE CAN SIGN UP FOR THE VACCINE AND GET THE VACCINE.

I WANT TO HIGHLIGHT... WE'VE GOTTEN A LOT OF QUESTIONS FOR V TEAMERS, WILL WE BE ABLE TO -- VERIZON, BE DISTRIBUTING THE VACCINE.

I WANT THE V TEAMERS TO KNOW THE FEDERAL AND STATE AND COUNTY GOVERNMENTS, IN SOME CASES IN THE UNITED STATES ARE MANAGING THAT.

AND EACH COUNTRY AROUND THE WORLD HAS THEIR OWN PROTOCOLS FOR MANAGING THE VACCINE DISTRIBUTION.

WE'RE ENCOURAGING ALL OF THE VERIZON EMPLOYEES TO PLEASE CHECK OUR COVID WEBPAGE.

WE HAVE CURRENT INFORMATION -- LIST HOW YOU CAN ENGAGE WITH -- SIGN UP FOR -- GET UP FOR -- GET ONTO THE REGISTRIES.

THIS IS A TOP PRIORITY IN THE UNITED STATES FOR THE NEW ADMINISTRATION, THEIR PUBLIC COMMITMENT IS TO GET 100 MILLION AMERICANS VACCINATED IN THE NEXT 100 DAYS.

THIS IS STILL A FLUID VACCINATION.

THE NEW ADMINISTRATION STARTED A LITTLE OVER TWO WEEKS AGO.

THEY'RE TRYING TO GET INVENTORY ON THE COVID VACCINES.

THEY'RE TRYING TO ORDER MORE INVENTORY AND THE STATES ARE WORKING WITH THE FEDERAL GOVERNMENT ON THEIR DISTRIBUTION SITES

SO, I JUST CAN'T EMPHASIZE ENOUGH, PLEASE LEVERAGE THE WEBSITES THAT WE'VE GIVEN YOU, FOLLOW YOUR LOCAL GUIDANCE TO GET REGISTERED OR IN THE FLOW FOR YOUR VARIOUS AREAS OR STATES YOU LIVE IN.

AS WE KNOW MORE, OR IF THERE'S A ROLE WE CAN PLAY, WE'LL COMMUNICATE TO THE V TEAMERS ABOUT THAT.

THAT'S JUST NOT WHERE THE FEDERAL AND STATE GOVERNMENTS ARE AT RIGHT NOW.

SO, CAN'T EMPHASIZE ENOUGH, PLEASE STAY TUNED, OVER 25 MILLION VACCINES HAVE BEEN PROVIDED IN THE UNITED STATES SO FAR. MANY MORE TO COME.

AND EVERY COUNTRY AROUND THE WORLD IS WORKING ON HOW TO GET THAT AND BRING THAT FORWARD.

WE'RE ALSO GOING TO DO MORE TO CONTINUE TO ENCOURAGE AND SHARE INFORMATION ABOUT THE VACCINE.

SO PEOPLE CAN FEEL COMFORTABLE TAKING THE VACCINE.

>> ANDY: EXCELLENT.

AS WE WAIT FOR SOCIETAL CHANGE AND PROGRESS WITH ALL OF THIS, WE JUST THANK YOU AND THE HR TEAM FOR CONTINUING THAT LOVE AND SUPPORT FOR ALL OF OUR V TEAMERS.

WHETHER THEY'RE DEALING WITH COVID OR THEIR FAMILIES JUST HAVE QUESTIONS ABOUT IT, IT DEFINITELY FEELS LIKE WE ARE TRULY MOVING FORWARD TOGETHER IN THAT REGARD

CHRISTY, BEFORE WE GET TO YOU FOR FINAL THOUGHTS ON THIS FEBRUARY 1ST, AS WE WRAP UP, WE STARTED WITH SPORTS.

WE'LL END WITH A PREVIEW OF OUR NEXT 20 BACK TO TALK ABOUT ACTIVISM IN SPORTS.

LET'S TAKE THE NEXT SLIDE HERE.

IN THIS EPISODE, SENIOR NBA INSIDER CHRIS HAINES FROM YAHOO SPORTS MODERATES A STAR-STUDED PANEL WITH SOME OF MY FAVORITE ATHLETES.

WE'VE GOT BASKETBALL PROS, RAY ALLEN, JRUE HOLIDAY AND RENEE MONTGOMERY TO TALK ABOUT SPEAKING OUT FOR SOCIAL CHANGE.

WATCH THIS POWERFUL EPISODE LIVE, THIS TUESDAY FEBRUARY 2ND AT 2:00 P.M. EASTERN

I'M LOOKING OUT MY WINDOW AND CLEARLY, I'M NOT GOING ANYWHERE, BUT I'M THINKING OF OUR NETWORK TEAMS WHO ARE MAKING SURE THEY'RE MANAGING THIS AND CREWS WHO ARE WORKING, YOU KNOW, HOPEFULLY ALL OF YOU ARE STAYING SAFE.

CHECKING BACK IN WITH CHRISTY FOR SOME FINAL THOUGHTS HERE, BEFORE WE END THE SHOW ON THIS SNOWY MONDAY.

CHRISTY?

>> CHRISTY: VERY EXCITED TO BE LAUNCHING TODAY, OUR QUALITY T-SHIRT AND BLACK HISTORY MONTH.

THERE'S AMAZING PROGRAM WE'VE PUT TOGETHER.

I HOPE MANY OF YOU WILL BE ABLE TO JOIN IN THE CONVERSATION, LEARN SOMETHING AND CONTRIBUTE TO MAKING VERIZON THE BEST THAT WE CAN BE.

AND I THINK TOMORROW'S GROUNDHOG DAY.

I'LL BE LOOKING TO SEE WHETHER THE GROUNDHOG SEES ITS SHADOW OR NOT.

WILL WE HAVE SIX MORE WEEKS OF WINTER?

TODAY'S SNOW MAY BE A FORESHADOWING OF THAT EVENT TOMORROW.

WITH THAT, GREAT TO BE HERE AND I'LL KICK IT BACK TO YOU.

>> ANDY: WE'LL CHECK IN WITH PUNXSUTAWNEY PHIL IN JUST A LITTLE BIT.

CHRISTY, THANK YOU FOR JOINING US.

A BIG THANKS TO JESS BONARDI AND THE TEAM IN TAMPA.

A LOT MORE SUPER BOWL COVERAGE COMING UP THIS WEEK ON UP TO SPEED.

LOOK FOR THAT AND THANK YOU AGAIN, STAY SAFE OUT THERE, HAPPY FEBRUARY.

LET'S KEEP ROCKING FEBRUARY THE WAY WE DID JANUARY.

UNTIL NEXT TIME, YOU'RE UP TO SPEED.