

**VERIZON  
UP TO SPEED LIVE  
February 7, 2022 12:00 PM ET**

[MUSIC]

[ENGINE REVVING].

[MUSIC]

>> ALL RIGHT.

>> HOLD UP.

WHAT TIME IS KICKOFF?

>> IN LIKE 150 HOURS.

>> YOU GUYS WANT TO GRAB SOMETHING TO EAT?

>> OH, YEAH.

>> I THINK I SAW AN IN AND OUT ABOUT A HALF A MILE OVER.

IF I JUST TURN ON STADIUM DRIVE, TURN HOPEFULLY ONE OF THESE RESTAURANTS.

[MULTIPLE CONVERSATIONS].

>> DIANA ALVEAR: WHAT?

OH, MY GOODNESS!

ARE YOU HYPED RIGHT NOW?

BECAUSE THAT'S LIKE THE MOST EPIC OPENING SEGMENT I HAVE EVER SEEN ON UP TO SPEED.

OUR BRAND THANKS TO ANDY, JESS, CASEY AND AUDI.

THEY HAVE LANDED.

THEY ARE ON THE GROUND IN CALIFORNIA AND THEY ARE ALL ABOUT THE CALIFORNIA LOVE.

HELLO!

WELCOME UP TO SPEED LIVE.

I WANT TO WATCH THAT SEGMENT AGAIN.

WE HAVE SO MUCH HAPPENING AHEAD OF THE BIG GAME, SO MUCH GOOD STUFF AND WE'RE GOING TO MAKE SURE THAT YOU DON'T MISS A THING.

NOW, OBVIOUSLY OUR LOCAL TEAMS, MAN, THEY ARE TRAINED.

THEY ARE PUMPED.

AND THEY ARE READY TO GO AS JESS AND ANDY ARE FINDING OUT.

>> SO WE'RE STILL JUST A FEW HOURS FROM THE BIG GAME.

>> JUST A FEW.

>> SO WE DECIDED TO COME VISIT SOME VERY IMPORTANT V TEAMERS HERE IN ENGLEWOOD.

>> THAT'S RIGHT.

WE'RE TALKING THE BIG GAME, 5G ULTRA AND EVERYTHING IN BETWEEN.

>> SHOULD WE GO IN?

>> YEAH, LET'S GO.

HOW DO WE GET OUT OF THIS THING?

>> VERY CAREFULLY.

IT'S A RENTAL.

WATCH THE SHOES.

WATCH THE SHOES.

>> WE ARE SO EXCITED FOR SUPER BOWL.  
I'M A HUGE FOOTBALL FAN.  
LOVE THE SUPER BOWL.  
REALLY EXCITED TO SEE WHAT IT'S DOING FOR THE COMMUNITY.  
>> ANY TEAM THAT GOES TO L.A. AND TAKES IT ALL THE WAY, I'M DEFINITELY FOR IT.  
>> YOU IN L.A., WE'RE HOSTING THE SUPER BOWL, WE HAVE A HOME TEAM.  
RAMS ALL THE WAY, BABY!  
>> I'M DEFINITELY EXCITED.  
I WAS EXCITED FROM THE DAY I FOUND OUT THE SUPER BOWL WAS GOING TO BE HERE IN ENGLEWOOD.  
EVEN MORE EXCITED I GET TO BE A PART OF IT AS WELL.  
>> I LOVE BEING ABLE TO SHARE HOW MUCH OF AN IMPORTANT PLAY WE'LL HAVE HERE AND HOW WE'LL SUPPORT A VITAL ROLE THROUGH THE SUPER BOWL WEEK.  
ONE THING I LOVE SHARING WITH MY AGENTS IS HOW IMMERSIVE IT'S GOING TO BE FOR OUR CUSTOMERS WHO HAVE ACCESS TO 5G ULTRA WIDEBAND RIGHT AT SOFI STADIUM.  
I LOVE SHOWING THEM A CLIP THAT I FOUND INSIDE VERIZON A FEW DAYS AGO WHERE IT TALKS ABOUT ALL THE DIFFERENT ANTENNAS THAT CUSTOMERS WILL HAVE ACCESS TO, INCLUDING UNDERNEATH THEIR SEATS. I THINK THAT'S THE MOST AWESOME THING THAT WE'RE GOING TO GIVE OUR CUSTOMERS ULTRA WIDEBAND EXPERIENCE.  
>> THAT'S WHY YOU'VE GOT WATCH A LITTLE UP TO SPEED TO GET AN EDUCATION.  
>> YES.  
>> VERY COOL.  
>> WITH EVERYTHING GOING ON WITH THE SUPER BOWL, OUR NEW STORE IS BEING REMODELED, I THINK IT BRINGS THE COMMUNITY TOGETHER.  
WITH ULTRA WIDEBAND WE'RE ABLE TO REACH A NEW CUSTOMER BASE WE HAVEN'T BEEN ABLE TO REACH BEFORE.  
THE EXPERIENCE THAT PEOPLE ARE COMING IN HERE SCREAMS TECHNOLOGY FROM OUR PLAYSTATION 5, TYING IT TO 5G HOME, I THINK PEOPLE ARE COMING BACK IN HERE BECAUSE OF THE NEW TECHNOLOGY.  
>> HAVING 4G LTE IT WAS FAST AND WE ALL SAW AN IMPROVEMENT.  
BUT HAVING 5G ULTRA WIDEBAND, I CAN'T IMAGINE IT.  
I COULDN'T BELIEVE IT'S GOING TO BE THIS FAST.  
I CAN'T IMAGINE WHAT WE'RE GOING TO BE OFFER, BEING ABLE TO OFFER REAL TIME VIDEO AND ALL THAT STUFF.  
MULTI VIEW ANGLE FOR THE GAME, THAT'S WHAT I'M EXCITED FOR.  
>> IT'S AN INCREDIBLE AMOUNT OF EXCITEMENT THAT CUSTOMERS ARE HAVING WHEN THEY'RE COMING IN.  
THE CUSTOMERS KNOW IN ENGLEWOOD, BUT ACROSS THE COUNTRY ARE SEEING THAT BUSINESS INTERNET HAS CONTINUED TO PROVIDE GREAT SOLUTIONS WITH 5G ULTRA WIDEBAND, BUSINESSES ARE COMING IN ASKING

FOR STARTING WITH BUSINESS INTERNET VERSUS COMING IN AND ASKING FOR A PHONE.

>> PARTICULARLY WITH CUSTOMERS THAT ARE REALLY GETTING INTO THE BUSINESS INTERNET FOR THE FIRST TIME OR HAVE HAD EMAIL INSTALL EMAIL WITH PREVIOUS COMPANIES, THEIR BIGGEST CONCERN IS HOW I DO I INSTALL THIS?

IT'S AS SIMPLE AS PLUG AND PLAY, SELF- INSTALL AND CUSTOMERS ARE LOVING THE FACT THEY CAN SET UP THEIR OWN INTERNET.

>> PEOPLE ARE COMING IN SAYING CAN YOU TELL ME HOW TO GET THIS ULTRA SERVICE?

AND WITH THE MIX AND MATCH PLANS IT'S BEEN A GREAT ADDITION TO MAKE SURE THEY HAVE THE BEST VALUE WHILE USING THEIR BEST NETWORK.

>> I THINK WHAT'S EVEN MORE EXCITING IS THAT WE LAUNCHED IT HERE. WE HAVE THE SOFI LAUNCHING, SOMEONE THAT GREW UP IN THE BACKYARD TO SEE THE INTERNET AND SEE WHAT WE'RE PROVIDING TO THE COMMUNITY IS JUST A PLUS.

>> IT PUTS US IN THE LIMELIGHT.

BEING ABLE TO PUT A SPOT ON ENGLEWOOD, BEING ABLE TO SHOW THAT NOT ONLY THE RAMS ARE GOING TO TAKE IT ALL THE WAY, BUT COMING OUT IN THEIR INAUGURAL SEASON, INAUGURAL SUPER BOWL SEASON, THE FIRST GAME OF IT, I'M SUPER PSYCHED.

>> YOU CAN SEE WE HAVE A BEAUTIFUL STORE HERE IN ENGLEWOOD AND IT'S ONE OF OUR BEST LOOKING LOCATIONS, I WOULD SAY, IN THE COUNTRY. AND WE HAVE THINGS THAT YOU CAN TRY HERE THAT NO ONE ELSE HAS.

>> PARTNERSHIP, WORKING TOGETHER, BEING ONE TEAM IS WHAT VERIZON IS ALL ABOUT.

IT'S SUCH A HUMBLING FEELING BUT SOMETHING I'M PROUD TO SAY I'M PART OF A TEAM WHERE YOU CAN WALK INTO ANY STORE, ANY BUSINESS TOGETHER.

I THINK THAT WE'VE DONE A GREAT JOB OF SHOWING HOW WORKING TOGETHER WE CAN ACCOMPLISH GREAT THINGS.

>> DIANA ALVEAR: AND EVERYBODY OUT THERE IS CLEARLY AN MVP. AND THAT INCLUDES OUR SPECIAL GUEST NOW JOINING US LIVE FROM CALIFORNIA, SPECIFICALLY IN HAWTHORNE, WEST COASTER ANDY AND JESS THE BONE YARD BERNARDI.

HEY, GUYS, IT LOOKS LIKE YOU'RE HAVING A BLAST.

WE COULD NOT GET ENOUGH OF THAT OPENING SEGMENT.

HOW ARE YOU?

>> THIS IS FANTASTIC.

GOOD TO SEE YOU, DIANA.

AND JESS IS HERE.

YOU KNOW, AS HOL - - SHE NEEDS TO JUST LIVE HERE.

IT'S ABOUT AS HOLLYWOOD AS IT GETS HERE.

WE LOVE THE SUNSHINE.

I ACTUALLY SAT ON MY SHADES YESTERDAY.

YOU CAN'T SURVIVE IN CALIFORNIA WITHOUT SHADES, SO I'M GOING TO DO THAT.

WE STILL HAVE OUR DICE IN THE MIRROR.

WE DON'T HAVE THE RENTAL ANYMORE.

BUT WE'LL HANG THIS UP ON THE - - THE MID- SIDE CROSSOVER THAT WE RENTED FOR THE ACTUAL TRAVELS.

HEY, THE THING ABOUT WHAT'S WONDERFUL IS WE ARE - - AS YOU MENTIONED, DIANA, WE'RE IN HAWTHORNE.

YOU SAW THE STUFF GOING ON AT THE ENGLEWOOD STORE.

BUT AS MUCH AS THEY'RE EXCITED ABOUT SUPER BOWL AND ALL THINGS, YOU KNOW, RAMS, BENGALS, THE BIG GAME, ALL THAT STUFF, YOU KNOW, OBVIOUSLY THEY ARE SO EXCITED ABOUT THIS LITTLE GUY RIGHT HERE.

THIS IS REALLY GOING TO CHANGE THE GAME.

THIS IS THE 5G INTERNET GATEWAY.

IT'S 9:00 A.M. WEST COAST TIME AND WE'RE OUTSIDE THE HAWTHORNE STORE.

WALK WITH ME.

WE ARE - - WE ARE JUST A FEW MINUTES AWAY HERE FROM THE STORE OPENING.

I JUST WANT TO MAKE SURE YOU GUYS KNOW WE'RE VISITING ALL THE DIFFERENT STORES HERE.

IT IS BEAUTIFUL.

BUT, YES, THIS IS OUR HAWTHORNE STORE.

AND WHAT'S WONDERFUL, IF YOU WALK INTO A STORE, YOU CAN FEEL THE ENERGY.

YOU WALK IN, THERE'S JUST YOU KNOW EXACTLY WHAT WE WANT TO SAY TO THE CUSTOMER. AND THAT IS ULTRA'S HERE.

AND THEN IT'S GOING CHANGE THE WAY YOU LIVE, WORK, PLAY.

5G WILL DO THAT.

AS YOU SAW IN THE VIDEO FROM ALL OF OUR ENGLEWOOD EMPLOYEES AND V TEAMERS, THERE'S A REAL EXCITEMENT AND I THINK THE KEY HERE IS TO CONTINUE TO ENGAGE WITH OUR EMPLOYEES, ENGAGE WITH THE COMMUNITY, AND CONTINUE THAT THROUGHOUT THE WEEK.

SO WHAT YOU'LL SEE THROUGHOUT THE WHOLE WEEK IS SOME FUN WAYS WE'RE GOING TO DO THAT, MAKE THOSE CONNECTIONS.

GET TO KNOW SOME OF THE CUSTOMERS TOO.

WE'LL FEATURE A LOT OF THAT ON UP TO SPEED, OF COURSE.

AND THEN THE BIG GAME ON SUNDAY.

SO A LOT TO DO, AND WE'RE JUST - - WE'RE JUST GETTING THE PARTY STARTED.

SO ON BEHALF OF THE ENTIRE TEAM THAT HELPED US PUT TOGETHER THAT FANTASTIC COLD OPEN, JESS, COME ON IN.

WE'RE READY TO GO, DIANA.

WE'LL SEND IT BACK TO YOU.

>> DIANA ALVEAR: ALL RIGHT.

YOU GUYS ARE SUITED UP AND READY TO GO AHEAD OF THE BIG GAME.

THANK YOU SO MUCH, ANDY AND JESS.  
WE COULDN'T HAVE A SUPER BOWL WITHOUT VERIZON AND WE CAN'T HAVE  
IT WITHOUT YOU TWO ON THE GROUND FOR US.  
I'LL SEND IT BACK TO YOU AND YOU TO YOUR HAPPY SHOPPING AND TALK TO  
CUSTOMERS AND GO ANDY, GO JESS, GO TEAM!  
THANKS, GUYS.  
>> COOL.  
>> DIANA ALVEAR: SO LET'S MOVE ON TO THE NEXT THING.  
SO OBVIOUSLY WE LOVE SUPER BOWL COMMERCIALS.  
AND WE HAVE A TEASER FOR YOU FOR OUR FIFTH CONSECUTIVE SUPER  
BOWL COMMERCIAL.  
LET'S TAKE A LOOK.  
[DOORBELL BUZZING].  
>> CABLE GUY.  
[KNOCKING ON DOOR].  
>> DIANA ALVEAR: OOH, WHAT WAS THAT ALL ABOUT?  
WHO WAS THAT?  
WE'VE GOT MUCH MORE COMING ON THAT.  
AND WE'VE ALSO GOT A REALLY BIG WEEK AHEAD, AS YOU HEARD ANDY TELL  
YOU, ON UP TO SPEED.  
WE'RE GOING TO BE CHATTING WITH A FORMER SUPER BOWL MVP.  
WE'VE GOT A SUPER FUN EXPERIENCE AT OUR 5G LAB.  
NFL GREEN NEWS UPDATES AND MORE.  
AND THEN OF COURSE ON FRIDAY, THIS IS A CAN'T MISS, OKAY, BECAUSE  
JESS AND ANDY ARE TAKING OVER.  
THEY'RE GOING TO HANDLE THE WHOLE SHOW LIVE FROM CALIFORNIA ON  
FRIDAY, SUCH GOOD STUFF.  
FEW LAST THINGS THAT AREN'T NECESSARILY BIG GAME RELATED.  
MAKE SURE YOU GET YOUR SUBMISSION IN FOR THE 5G ULTRA CHALLENGE  
THAT ENDS THIS FRIDAY, OKAY?  
AND ALSO THAT PULSE SURVEY.  
GUYS, IT'S GOING TO TAKE YOU TWO MINUTES, LIKE IT TOOK ME, OKAY?  
MAKE SURE YOU GET THAT DONE.  
AND THEN FINALLY, CONGRATS TO THE SWEDISH WOMEN'S HOCKEY TEAM  
AND ANA. WE TOLD YOU ABOUT HER.  
SHE'S A V TEAMER ON THAT TEAM.  
THEY BEAT CHINA TODAY 2- 1.  
THANK YOU FOR TODAY.  
WHAT A PACKED SHOW.  
STAY SAFE AND I THINK ANDY AND FRIENDS WILL TAKE AWAY.  
>> I THINK WE'RE GOING TO QUALIFY FOR THE CARPOOL LANE.  
THERE'S ONLY ONE THING TO DO.  
>> YOU'RE UP TO SPEED.  
>> AND [SPEAKING FOREIGN LANGUAGE].  
>> YOU'RE UP TO SPEED.