

VERIZON
UP TO SPEED
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HAPPY FRIDAY! I'M DIANA ALVEAR AND HERE'S A PSA FOR YOU: VALENTINE'S DAY IS

THIS SUNDAY. YOU STILL HAVE TIME TO BUY THAT CARD AND SEND SOME FLOWERS!

AND HEY MAYBE YOU CAN WIN A PRIZE FOR YOUR SWEETHEART WITH OUR UP TO SPEED VALENTINE'S DAY QUIZ! THE FASTEST FIVE FOLKS TO FINISH WITH ALL THE RIGHT ANSWERS WILL WIN A PRIZE. BUT YOU HAVE TO BE FAST...AND ACCURATE. SO LET'S GET YOU SET UP.

GO TO SLIDO.COM AND ENTER EVENT CODE: VERIZON.

>> JUST A LITTLE BIT OF HOUSEKEEPING, YOUR PHONE IS GOING TO BE FASTER THAN WHAT YOU SEE ON THE SCREEN WITH ME. IF YOU ARE PLAYING TO WIN THE SWEETHEART, I WANT TO PAY ATTENTION TO YOUR PHONE AND NOT KEEP UP WITH ME ON THE MONITOR. IF YOU ARE JUST HAVING FUN KICKING IT AND WATCHING US PLAY, KEEP WATCHING YOUR SCREEN. WE'LL BE GOOD. IF YOU REMEMBER FROM THE LAST COUPLE OF QUIZZES WITH ANDY, WE GO DOWN TO TENTH OF A SECOND. YOU HAVE TO BE FAST. WE'RE LETTING YOU HAVE THIS TIME TO SET UP.

WHILE WE GIVE YOU SOME TIME TO SET UP, LET'S SHARE SOME NEWS.. TODAY IS THE LAST DAY TO TAKE YOUR PULSE SURVEY. THIS IS REALLY A UNIQUE OPPORTUNITY FOR YOU TO LET US KNOW WHAT YOU CARE ABOUT AND IT ONLY TAKES 5 MINUTES. SO TAKE YOUR SURVEY TODAY - IN FACT, DO IT RIGHT AFTER UP TO SPEED.

IF YOU'RE LOOKING FOR FUN PLANS FOR VALENTINE'S DAY, WHY NOT STREAM AND CHILL IN THE WORDS OF MY BUDDY GEORGE KORONEOS WE'VE GOT OPTIONS FOR YOU, MY MIX AND MATCH FRIENDS. CALLING ALL 90S V TEAMERS - CINDERELLA, THE VERSION WITH WHITNEY HOUSTON AND BRANDY IS NOW AVAILABLE ON DISNEY + - A PERFECT MOVIE TO CUDDLE WITH YOUR LITTLE ONES. AND IF YOU'D LIKE TO PUT THE KIDS TO BED AND THEN STREAM?

WE HAVE OPTIONS FOR YOU AS WELL.

CHECK OUT THE UNITED STATES VERSUS BILLIE HOLIDAY. IT'S OUT LATER THIS MONTH, ON FEBRUARY 26 ON HULU, AND IT FEATURES THE TALENTED ANDRA DAY IN THE TITLE ROLE. DON'T HAVE MIX AND MATCH? I JUST GAVE TWO GREAT REASONS TO GET STARTED. ROSES ARE RED, VIOLETS ARE BLUE, I LOVE VERIZON AND CUSTOMERS SERVICE DOES TOO! THE CONSUMER GROUP CUSTOMER SERVICE TEAM HAS BEEN CELEBRATING I LOVE VERIZON WEEK ALL WEEK LONG AND WE'VE HEARD IT'S ONE

OF THEIR FAVORITE TIMES OF THE YEAR!

>> THEY BEEN CREATING MEME AND EVEN FOR THE CUSTOMER SERVICE. LET'S CHECK OUT SOME OF WHAT THEY DID.

>> THIS IS ALL ABOUT WHAT WE LOVE MOST ABOUT VERIZON.

>> YOU KNOW IT IS A WEEK FULL OF CELEBRATION AND FUN ACTIVITIES.

>> IT IS WONDERFUL.

>> THERE ARE A FEW THINGS THAT COME TO MIND WHEN WE THINK ABOUT.

>> WHAT WE LOVE ABOUT VERIZON.

>> HAPPY I LOVE VERIZON WEEK, V TEAM.

>> THAT'S JUST ADORABLE. I GOT TO SEE SOME FACES I LOVE ON THE VIDEO. GOOD TO SEE YOU CELEBRATING AND PUTTING MORE LOVE INTO THE WORLD.

>> WE HAVE BUSINESS NEWS.

VERIZON BUSINESS ANNOUNCED THEY ARE WORKING WITH ZYTER®, A LEADING DIGITAL HEALTH AND IOT-ENABLEMENT PLATFORM, TO HELP IMPROVE SPORTS AND ENTERTAINMENT VENUE OPERATIONS. ZYTER THERMALALERT IS A THERMAL IMAGING PLATFORM THAT MONITORS THE TEMPERATURE OF FANS AND HELPS WITH STREAMLINING QUICK ACCESS FOR FANS ON GAME DAY! THIS TECHNOLOGY IS BEING PUT TO GOOD USE TODAY AT THE HARD ROCK STADIUM IN MIAMI GARDENS, A VERIZON 5G ULTRA WIDEBAND STADIUM.

AND ANOTHER BUSINESS HIGHLIGHT FROM THIS WEEK LET'S TAKE THIS SLIDE TO SEE WHAT TAMI HAS TO

SAY ON THIS NEWS - VERIZON BUSINESS, ALONG WITH DELOITTE, AND SAP, UNVEILED AN INNOVATIVE RETAIL

PLATFORM, BRINGING 5G AND MEC TO THE RETAIL INDUSTRY, WITH THE GOAL OF IMPROVING STORE OPERATING EFFICIENCY AND ENHANCING THE CUSTOMER EXPERIENCE. THE PLATFORM CAN UNLOCK RETAIL IN-STORE DATA WITH NEAR-REAL-TIME ANALYTICS TO IMPROVE CUSTOMER ENGAGEMENT, INVENTORY EFFICIENCY, AND ASSOCIATE PRODUCTIVITY.

REALLY GOOD STUFF THERE. LET'S MOVE ON AND TALK ABOUT SOME GREAT

PARTNERSHIPS. FIRST, DID YOU KNOW THAT VERIZON HAS A STRONG PARTNERSHIP

WITH HBCU'S? HBCU STANDS FOR HISTORICALLY BLACK COLLEGES AND UNIVERSITIES - GONNA SHOUT OUT FAMU SINCE I HAVE SOME GOOD FRIENDS WHO WENT THERE. RECENTLY OUR VERY OWN HUMAN RESOURCES LEADER, KARYN STETZ, WHO SUPPORTS THE VERIZON BUSINESS GROUP, WHO HAD A GREAT CONVERSATION WITH FAMU'S DR. SHAWNTA FRIDAY-STROUD, THE VP OF THE UNIVERSITY OF ADVANCEMENT, ABOUT WHY THIS PARTNERSHIP IS CRUCIAL IN DEVELOPING THE NEXT GENERATION OF LEADERS. MAKE SURE TO CHECK OUT THE FULL CONVERSATION - WE WILL PUT ALL OF THE DETAILS IN THE REPLAY STORY ON THE WEB. YESTERDAY WAS THE INTERNATIONAL DAY OF WOMEN AND GIRLS IN SCIENCE AND MANY V TEAMERS CELEBRATED THE DAY AND TOOK PART IN VOLUNTEER ACTIVITIES ALRIGHT, READY TO TEST YOUR VALENTINE'S DAY KNOWLEDGE? IT'S TAMMY ON THE RIGHT AND KRISTA WITH HER DAUGHTER. IT IS REALLY GREAT TO SEE THEM CELEBRATING WOMEN AND LEADERS IN SCIENCE. OKAY. IT IS THAT TIME AGAIN. GET READY FOR THE QUIZ! IT'S IN SLIDO DOT COM AND THE EVENT CODE IS VERIZON. I'LL GIVE YOU A FEW MORE SECONDS TO GET GOOD AND READY AND WE WILL BEGIN. IF YOU ARE PLAYING TO WIN, THERE ARE PRIZES. IF YOU ARE JUST FOLLOWING ALONG AND GUESSING FOR THE FUN OF IT, WATCH "UP TO SPEED." THERE'S DIFFERENT IN SECONDS. AND TENTH OF A SECOND IS GOING TO CELEBRATE THE WINNERS FROM THE NON-WINNERS. OKAY. ALL RIGHT? LET ME GET READY HERE. THE FIRST QUESTION IS ON THE SCREEN.

1 - WHAT IS THE LAST DAY TO TAKE THE PULSE SURVEY?

- A. MONDAY FEBRUARY 15TH
- B. WEDNESDAY FEBRUARY 17TH
- C. TODAY - THE 12TH
- D. NEXT FRIDAY FEBRUARY 19TH

WHAT I'M SEEING HERE IS THAT 91% OF YOU WERE PAYING ATTENTION AT BEGINNING OF THIS SHOW. SO DID YOU THINK IT WAS TODAY? LET'S SEE THE RIGHT ANSWER. IT IS! OKAY. WE'RE OFF TO A GOOD START. LOTS OF YOU ARE FEELING PRETTY LUCKY RIGHT NOW. WINNING SOME PRIZES FOR YOUR SWEETY. LET'S SEE THE LEADERBOARD. OH. NUMBER ONE IS STEVE SHARP. WE'LL SEE IF THEY CAN HOLD ON TO THE TOP FIVE SPOTS.

2 - ACCORDING TO HISTORY.COM, THE OLDEST RECORD OF A VALENTINE WAS A POEM WRITTEN BY WHOM FOR HIS WIFE?

- A. CHARLES DUKE OF ORLEANS IN 1415
- B. WILLIAM SHAKESPEARE 1581

C. NY STATE ASSEMBLYMAN TEDDY ROOSEVELT 1882

D. KING EDWARD VIII 1936

OH. WE'RE GUESSING CHARLES DUKE OF ORLEANS. LET'S SEE THE RIGHT ANSWER. Y'ALL ARE REALLY GOOD AT THIS. CHARLES DUKE OF ORR LANES IN 1415 WAS THE RIGHT ANSWER.

3 - IN THE 1850S, THE NEW ENGLAND VALENTINE COMPANY BECAME A VERY SUCCESSFUL

WOMAN-OWNED SMALL BUSINESS SELLING WHICH PRODUCTS?

A. VALENTINE HARD CANDIES

B. VALENTINE CARDS

C. VALENTINE CORSETS AND UNDERWEAR

D. VALENTINE CHOCOLATES

OKAY. WHAT'S YOUR ANSWER? THIS ONE IS GOING TO CELEBRATE A LOT OF THE PACK. OKAY. WE THINK THAT VALENTINE'S CHOCOLATE WERE THE RIGHT ANSWERS. NOT BY MUCH. COMING RIGHT BEHIND YOU GUYS CARDS WITH 27%. LET'S SEE WHAT WAS RIGHT. VALENTINE CARDS. YES. IN THE 1850. A WOMAN-OWNED BUSINESS. 20% WHO SAID CORSETS AND UNDERWEAR, I LIKE YOUR STYLE. LET'S MOVE ON TO NUMBER FOUR HERE.

4 - ACCORDING TO A RECENT SURVEY, HOW MANY AMERICANS CONFESS PLANS TO SPEND

VALENTINE'S DAY IN THEIR PAJAMAS?

A. 9 MILLION

B. 19 MILLION

C. 29 MILLION

D. 49 MILLION

ANSWER IT? 29 MILLION. OKAY. SOMETHING TELLS ME THE PEOPLE WHO ANSWERED 29 MILLION ARE GOING TO BE SPENDING THEIR VALENTINE'S DAY IN IN PAJAMAS. THE ANSWER WAS 19 MILLION. THIS IS A REMINDER TO PAY ATTENTION TO "UP TO SPEED" WE HAVE MENTIONED THESE FACTS BEFORE. MY VERY OWN TEAM MEMBER WAS THE ONE WHO CAME UP WITH THE BRILLIANT IDEA OF DOING THE SURVEY. GOOD TO SEE THAT 24% OF YOU WERE PAYING ATTENTION. I CAN ASSURE YOU I WILL BE IN MY PJS. I HAVE SMALL CHILDREN. I'M ALWAYS TIRED. THIS IS QUESTION FOUR OUT OF SIX. NOW FIVE.

5 - ACCORDING TO A RECENT SURVEY, HOW MANY AMERICANS ARE PLANNING A VIRTUAL DATE

FOR VALENTINE'S DAY?

A. 3 MILLION

B. 7 MILLION

C. 18 MILLION

D. 26 MILLION

AND YOU ANSWERED? 33, 33. A THIRD OF YOU THINK 7 MILLION AND A THIRD OF YOU THINK 18 MILLION. THE ACTUAL RIGHT ANSWER? 7 MILLION. 7 MILLION AMERICANS ARE PLANNING A VIRTUAL DATE FOR VALENTINE'S DAY.

THAT WARMS MY HEART. THAT'S THE CUTEST THING EVER. YOU ARE GOING TO MAKE THE EFFORT NO MATTER WHAT TO STAY CONNECTED AND BRING SOME LOVE INTO YOUR LIFE. NICELY ANSWERED THERE. IT IS TIME FOR THE LEADERBOARD. LET'S SEE WHO IS WINNING NOW? CHARLES RICHARDS COMES IN FROM THE END AND COMES TO THE FRONT OF THE PACK WITH 42 SECONDS THERE ON THE QUESTION. KYLE, ELEANOR, GREG, AND ASIYA. WOW. EVERYTHING HAS CHANGED. WE'RE GOING TO GIVE YOU ONE MORE OPPORTUNITY. ONE MORE OPPORTUNITY TO COME HOME WITH A PRIZE. OKAY. LET'S SEE THAT LAST QUESTION.

6 - ON TUESDAY'S EPISODE OF UP TO SPEED, WHICH "ROM-COM" DID GEORGE SUGGEST

ANDREW CHOOSE FOR HIS V-DAY MOVIE NIGHT?

- A. WHEN HARRY MET SALLY
- B. GROUNDHOG DAY
- C. WANDAVISION
- D. MOONSTRUCK

WHICH DID GEORGE CONSIDER A ROM-COM. WHAT DID YOU ANSWER? "WHEN HARRY MET SALLY."

IF I DIDN'T KNOW WHAT GEORGE'S ANSWER WAS, I WOULD HAVE CHOSEN THE SAME THING. THE ANSWER IS WANDAVISION. FOR THOSE OF YOU WHO HAVEN'T STEEN, MIX AND MATCH IT THERE. TAKE ADVANTAGE OF IT.

GEORGE IS A TOTAL ROMAN IT TICK. HE KNOWS HIS STUFF. LET'S SEE THE LEADERBOARD.

THAT WAS AWESOME! CONGRATS AGAIN TO OUR WINNERS.

GREG SILVA. YOU ARE THE WINNER. WE GO DOWN TO TENTH OF A SECOND HERE. ALL THREE OF YOU ARE GETTING PRIZES. THANK YOU FOR SHARING YOUR LOVE WITH ME. WE'RE GOING TO BE REACHING OUT TO THE FIVE WINNERS TO SHARE SOME LOVE WITH THEM. ALL IS WELL THAT ENDS WELL. ALL IS FAIR IN LOVE AND FAR. LET'S MOVE ON.

BEFORE WE GO, WE'RE SHOUTING OUT WORK BESTIES... DO YOU HAVE A V TEAMER BFF? HY NOT SHOW

THEM SOME LOVE THIS VALENTINE'S DAY WEEKEND? SEND PICS AND A BRIEF EXPLANATION OF WHY YOUR BESTIE

ROCKS- AND HOW LONG YOU HAVE KNOWN EACH OTHER TO THE GOOD AT VERIZON DOT COM MAILBOX. WE ALSO MAKE A CALL ON OUR SOCIAL PLATFORMS AS WELL. AFTER ALL, EVERYTHING'S BETTER WITH A FRIEND.

I WANT TO SHOUT OUT TO MY BUDDIES TOO. JUSTIN, MARISSA, AND MY ENTIRE TEAM PAST AND PRESENT, THANK YOU FOR BEING THERE FOR ME. YOU'VE MADE MY LIFE SO MUCH BETTER AS A V TEAMER.

AND HAPPY LUNAR NEW YEAR! 2021 IS THE YEAR OF THE OX WHICH REPRESENTS STABILITY AND RESILIENCE -

SOMETHING THAT EVERYONE MAY BE IN NEED OF AFTER LAST YEAR.

PACE IS HOSTING A LUNAR NEW YEAR CELEBRATION AT 1:30 PM

ET TODAY WITH SPECIAL GUEST AND EXECUTIVE SPONSOR MATT ELLIS. YOU WILL ALSO BE ABLE TO HEAR FROM GURU

GOWRAPPAN, ED CHAN, MICKI CHEN AND MORE. ALL TAKING PLACE WITH SOME ACTIVITIES INCLUDING A LANTERN MAKING COMPETITION AS WELL AS THE EXCITING LION DANCE THAT IS ALWAYS A FAVORITE. CHECK OUT MORE ABOUT THE EVENT ON THE WEB.

THAT WILL DO IT FOR US TODAY.

THANK YOU FOR HANGING OUT WITH ME. LET'S PUT THE EVERYONE EMPHASIS ON LOVE THIS WEEKEND. PICK UP THE PHONE. CALL THE PEOPLE THAT YOU LOVE. CALL YOUR FRIENDS AND TELL THEM WHY YOU MATTER. SPREAD THE LOVE. THAT'S WHAT WE NEED MORE OF THIS WEEKEND. MAKE VALENTINE'S DAY EVERY DAY.

I'M DIANA ALVEAR, THANK YOU SO MUCH FOR JOINING US TODAY. STAY SAFE, SHOW YOUR FAMILY AND BESTIES SOME LOVE AND ANDY WILL BE BACK WITH YOU ON MONDAY. UNTIL NEXT TIME, YOU'RE UP TO SPEED.