VERIZON UP TO SPEED LIVE March 11, 2022 12:00 PM ET

>> HEY, EVERYONE.

WE MADE IT TO ANOTHER FRIDAY!

AND WE HAD ANOTHER BUSY WEEK, SO LET'S DO A QUICK RECAP.

MONDAY, WE RECAPPED INVESTOR DAY, SHARED UPDATES ON THE IOWA

TORNADO RELIEF AND HAD THE OPPORTUNITY TO SPEAK WITH BOB THE DRAG QUEEN ON

THEIR NEW PARTNERSHIP WITH SAMSUNG, LGBTQ+ ACTIVISM, SELF LOVE AND MORE.

AND ON TUESDAY, WE ENCOURAGED EVERYONE TO CHECK OUT THE WOMEN'S COLAB AND BUSTLE EVENT THAT FEATURED A SERIES OF PANELS, PRACTICAL ADVICE AND CONVERSATIONS WITH WOMEN EXECUTIVES FROM VERIZON, CHIPOTLE, WAL-MART AND KIMBERLY-CLARK.

AND ON THURSDAY, WE TRAVELED TO DOWNTOWN INDIANAPOLIS, WHERE
MEMBERS OF THE COMMUNICATIONS TEAM HOSTED A FUN MIX AND MINGLE EVENT TO
SHARE THE BENEFITS OF 5G HOME INTERNET WITH PROSPECTIVE CUSTOMERS.

NOW, FIRST, I'D LIKE TO CHANGE TO OUR RESPONSE TO THE DEVASTATING TORNADOES IN IOWA.

THE VERIZON FOUNDATION IS DONATING \$10,000 TO THE AMERICAN RED CROSS'S IOWA REGION, AND FOR THOSE HARDEST HIT BY THE STORMS, VERIZON IS PROVIDING UNLIMITED CALLING, TEXTING AND DATA TO OUR CONSUMER AND SMALL BUSINESS CUSTOMERS MARCH 8^{TH} THROUGH MARCH 12TH.

TO FIND OUT IF YOUR COMMUNITY IS ELIGIBLE, PLEASE CHECK OUT OUR STORY TO LOOK UP YOUR ZIP CODE.

VERIZON'S WIRELESS CUSTOMERS CAN HELP, TOO, BY MAKING A ONE-TIME \$10 DONATION TO THE AMERICAN RED CROSS OR THE SALVATION ARMY.

PLEASE NOTE THAT THESE DONATIONS WILL BE APPLIED TO YOUR WIRELESS BILL.
AND OUR RELIEF EFFORTS DON'T STOP THERE.

WE'VE EXTENDED CALL, TEXT AND DATA RELIEF IN UKRAINE THROUGH MARCH 17TH TO HELP CUSTOMERS STAY CONNECTED DURING THESE CHALLENGING TIMES.

AS A REMINDER, VERIZON IS WAIVING INTERNATIONAL CALLING, TEXTING AND DATA ROAMING CHARGES FOR CONSUMER AND SMALL BUSINESS WIRELESS CUSTOMERS TO AND FROM HUNGARY, MOLDOVA, POLAND, ROMANIA, SLOVAKIA AND UKRAINE.

WE'RE ALSO WAIVING INTERNATIONAL CHARGES TO RESIDENTIAL LAND CUSTOMERS AS WELL.

AND YOU DON'T HAVE TO TAKE ANY ACTION TO TAKE ADVANTAGE OF THESE OFFERS.

NOW, WE KNOW THIS IS A CHALLENGING TIME FOR ALL EMPLOYEES, WHETHER YOU'RE IMPACTED DIRECTLY OR INDIRECTLY, BUT OUR HR TEAM IS COMMITTED TO WORKING WITH AFFECTED EMPLOYEES TO PROVIDE SUPPORT.

IF YOU'VE BEEN PERSONALLY IMPACTED, OUR HR TEAM ENCOURAGES YOU TO SPEAK DIRECTLY TO YOUR MANAGER SO YOU CAN RECEIVE THE SUPPORT YOU NEED.

AND AS A REMINDER, WE ALSO HAVE RESOURCES AVAILABLE THROUGH OUR EAP PROGRAM FOR THOSE WHO NEED ASSISTANCE.

YOU CAN FIND THE LINK IN OUR STORY.

NOW, CONTINUING OUR THEME OF RUNNING TO A CRISIS, VERIZON FRONT LINE IS PARTNERING WITH THE ALBUQUERQUE POLICE TO HELP FIGHT CRIME IN REAL TIME.

VERIZON FRONTLINE'S CLOUD-BASED REAL-TIME RESPONSE SYSTEM WAS RECENTLY DEPLOYED TO HELP PUBLIC SAFETY OFFICIALS USE DATA TO RESPOND TO VIOLENT CRIMES MORE EFFICIENTLY.

AND SPEAKING OF KEEPING THINGS SAFE, I HAVE A QUESTION.

WHEN'S THE LAST TIME YOU BACKED UP YOUR PHOTOS?

IF IT WAS AGES AGO, IT MIGHT NOT BE A BAD TIME TO USE VERIZON CLOUD.

WE ALL KNOW LOSING VIDEOS AND PHOTOS CAN BE DEVASTATING, AND MOST PEOPLE DON'T HAVE A BACK-UP SOLUTION FOR FILES ON THEIR PHONE, TABLET OR COMPUTER.

BUT, WITH VERIZON CLOUD, YOU CAN GET UNLIMITED STORAGE ON THE GO, AND AT HOME, AND CAN SHARE WITH FOUR ADDITIONAL USERS.

YOUR BILL AND COULD EARN UP TO \$100 OFF YOUR BILL IF YOU REFER UP TO TEN FRIENDS.

SO, JUST GO TO THE APP, CLICK ON THE MENU TO THE REFER A FRIEND SELECTION TO GET STARTED.

NOW, REALLY QUICK, A QUICK FUN FACT.

ACCORDING TO THE NEW VERIZON MOVERS STUDY, MORE THAN HALF OF RECENT MOVERS WANTED TO LIVE IN AN AREA WITH BETTER INFRASTRUCTURE FOR FAST HOME INTERNET AND RELIABLE CELLULAR SERVICE.

WELL, LUCKILY, VERIZON GIVES MORE PEOPLE MORE CHOICE FOR HOME INTERNET AND MORE PLACES, WITH THE EXPANSION OF VERIZON'S 5G HOME INTERNET, ALONG WITH THE FIOS AND LTE HOME INTERNET.

THERE'S SO MANY GREAT FINDINGS IN THE VERIZON MOVER STUDY THAT SHOW JUST HOW IMPORTANT IT IS TO BE ON A RELIABLE SERVICE OFFERING.

ALL RIGHT.

A QUICK CALL TO ALL THE PARENTS!

HAVE YOU CHECKED OUT VERIZON'S PARENTING IN A DIGITAL WORLD PORTAL?

AT VERIZON.COM/PARENTING, IT'S THE PERFECT PLACE FOR PARENTS TO GET TIPS

AND GUIDANCE THAT HELPS YOUR KIDS GET THE MOST OUT OF TECH AND STAY SAFE IN

THE DIGITAL WORLD.

THE PORTAL COVERS A HOST OF TOPICS LIKE PARENTAL CONTROLS, SCREEN TIME, WEARABLES, CYBERBULLYING AND MORE.

AND TO MAKE THE PORTAL EVEN BETTER, WE WANT TO INTERVIEW PARENTS OF KIDS AGES 2 TO 18 TO GET YOUR INPUT ON OUR FUTURE PLANS TO IMPROVE THE PORTAL.

IF THAT SOUNDS LIKE YOU, CHECK OUT THE BRIEF SURVEY LINKED IN TODAY'S STORY.

AND PARENTS, IT'S NEVER TOO EARLY TO START EMPOWERING YOUR YOUNG GIRLS AS OUR WOMEN'S HISTORY MONTH ROARS ON, WE'RE CONTINUING TO CHAMPION OUR THEME OF BREAK THE BIAS.

IN FACT, MARK TINA, VP OF SALES FOR VERIZON'S BUSINESS MARKETS AND HIS

TEAMS, ATTENDED AN EVENT WITH GIRLS IN TECH, AN ORGANIZATION THAT AIMS TO RAISE THE GENDER GAP IN TECH.

THE EVENT GAVE WOMEN INTERESTED IN TECH AND SALES AN OPPORTUNITY TO HEAR FROM SALES LEADERS ABOUT CAREER ADVICE.

THESE DISCUSSIONS ARE SO IMPORTANT, AND YOU INFORM KNOW NEVER KNOW WHO YOU MAY INSPIRE.

I KNOW FOR ME I WAS INSPIRED FROM THE WOMEN'S COLAB EVENT THIS TUESDAY.

IF YOU MISSED IT, RUN, DON'T WALK, AND DO YOURSELF A FAVOR AND WATCH THE REPLAY LINKS IN OUR STORY.

IT WAS A JAM-PACKED EVENT WITH ADVICE, INSPIRING CONVERSATIONS WITH OUR LEADERS, AND WE RECEIVED SO MANY GREAT SUBMISSIONS OF WOMEN WRITING TO THEIR FUTURE SELVES ABOUT THEIR HOPES, DREAMS AND PLANS FOR THE FUTURE WITH OUR #DEAR ME CAMPAIGN.

I READ SO MANY INSPIRING MESSAGES THAT CAPTURED JUST HOW IMPORTANT IT IS TO REFLECT ON OUR GOALS AND HOW FAR WE'VE COME IN OUR PERSONAL JOURNEYS.

NOW, THERE'S STILL TIME TO WRITE YOUR OWN LETTER, AND TAG YOUR FRIENDS, TOO, SO THEY CAN JOIN IN AS WELL.

MY LOVELY COLLEAGUE SRAVYA TAGGED ME SO I KNOW WHAT I'LL BE DOING THIS WEEKEND, AND I HOPE THAT MANY OF YOU WILL BE DOING THE SAME.

HAPPY FRIDAY, EVERYONE.

THAT'S ALL FOR TODAY.

UNTIL NEXT TIME, YOU'RE UP TO SPEED.