

VERIZON
UP TO SPEED LIVE
March 28, 2024 12:00 PM ET

>> HEY V TEAM, HAPPY THURSDAY.
THANKS FOR TAKING SOME TIME TO TUNE IN TODAY.
WE'RE ALMOST TO THE END OF THE WEEK, BUT BEFORE WE GET THERE,
LET'S GET YOU CAUGHT UP ON SOME
OF THE LATEST NEWS STARTING WITH A CINDERELLA STORY.
WHO'S KEEPING UP WITH MARCH MADNESS?
ANYONE?
ALL RIGHT.
WE'VE GOT A COUPLE OF PEOPLE. TO BE HONEST, I WASN'T BUT I
JUST FOUND OUT WE'VE GOT FAMILY IN THE GAME SO NOW I'M ALL IN!
NO MATTER WHO YOU HAVE IN YOUR
BRACKET, WHEN FAMILY IS IN THE GAME, THAT'S WHO I PULL FOR.
V TEAMER LAMAR HORNE, A NETWORK ENGINEER OUT OF CARY, NORTH
CAROLINA, IS THE FATHER OF DJ HORNE WHO IS LEADING THE NORTH
CAROLINA STATE WOLFPACK TO THE
SWEET SIXTEEN GAME THIS FRIDAY AGAINST MARQUETTE.
WITH ONE EXTRA COVID YEAR OF ELIGIBILITY, DJ CAME HOME TO NC
STATE TO HELP LEAD HIS TEAM ON A
CINDERELLA RUN AND WIN THE ACC TOURNAMENT.
THE TEAM HAD TO WIN FIVE GAMES IN FIVE DAYS!
THAT IS A FEAT.
AND NOW THEY ARE IN THE SWEET 16.
LAMAR IS ONE PROUD DAD, AND DJ NOW HAS HIS EXTENDED V TEAM
FAMILY ROOTING FOR HIM. WHAT AN AMAZING JOURNEY!
LEAVE YOUR WELL WISHES FOR DJ
AND LAMAR IN THE COMMENTS.GO WOLFPACK!
ALL RIGHT.
SPEAKING OF MARCH MADNESS, WE'RE
ALSO ROOTING FOR OUR TEST FORCE, WHO CONTINUES IMPROVING
OUR NETWORK IN STADIUMS AND ARENAS ACROSS THE NATION.
MEET ROB PETERSON, SENIOR NETWORK PERFORMANCE ENGINEER OUT
OF BOSTON WHO IS TESTING OUR NETWORK OUTSIDE OF TD GARDEN.
LET'S TAKE A LOOK:
>> HEY.
WE'RE OUTSIDE THE TD GARDEN, WE'RE GETTING READY FOR THE NCAA
MEN'S BASKETBALL TOURNAMENT.
WE'VE GOT THE ELITE 8 AND SWEET 16 COMING THIS WEEKEND.
VERY EXCITED.
TD GARDEN IS UP FRONT AND READY FOR THIS EVENT.
WE'VE BEEN READY FOR A WHILE.

PLAYOFFS WITH THE BRUINS AND CELTICS OVER THE PAST COUPLE YEARS, IT HAS BEEN GREAT.
WE'RE ALSO DOING A LOT OF TESTING OUT HERE.
THIS IS ONE OF THE FUNNEL POINTS FOR ALL THE SPECTATORS COMING INTO THE EVENT.
MAKE SURE EVERYONE HAS GOT GREAT SERVICE, CAN MAKE THOSE CALLS, GET IN TOUCH WITH FRIENDS,
DOWNLOAD THE APPS AND GET THE UBER RIDES AFTERWARDS AND HAVE A GREAT EXPERIENCE WHILE THEY'RE HERE IN BOSTON.

>> THANKS, ROB!

IT'S REALLY IMPORTANT TO TEST OUTSIDE THE ARENA.
JUST THINK ABOUT HOW CROWDED IT'S GOING TO BE RIGHT WHERE ROB WAS STANDING IN A COUPLE OF DAYS.
WE'VE GOT TO MAKE SURE THAT FANS CAN CONNECT WITH THE FRIENDS THEY'RE MEETING UP WITH, PULL UP THEIR VIRTUAL TICKETS, AND SHARE THOSE SELFIES ON INSTAGRAM.
AND, BY THE WAY, WHILE WE'RE HOPING FOR A WIN FOR DJ AND TEAM, SHAMELESS PLUG FOR VERIZON'S RECENT WIN.
VERIZON WAS NAMED ONE OF FORTUNE'S AMERICA'S MOST INNOVATIVE COMPANIES, AN AWARD HONORING COMPANIES TRANSFORMING INDUSTRIES FROM THE INSIDE OUT.
LET'S ADD THAT TO OUR LIST OF WINS THIS YEAR.

NOW MOVING ON TO OTHER NEWS, OUR 2023 ESG REPORT WAS RELEASED TODAY.

I LEARNED A LOT MORE ABOUT THE REPORT AND ITS IMPORTANCE BY CATCHING UP WITH CHIEF LEGAL OFFICER, VANDANA VENKATESH.

LET'S TAKE A LOOK:

>> ESG STANDS FOR ENVIRONMENTAL, SOCIAL, AND GOVERNANCE.

IT IS A FRAME WORK THAT A COMPANY USES TO REPORT ON A NON-FINANCIAL BUSINESS RISK AND OPPORTUNITY.

IN SIMPLE TERMS, IT IS QUESTIONS LIKE ON ENVIRONMENTAL.

HOW ARE WE MANAGING AND MITIGATING OUR CLIMATE RELATED RISKS.

SOCIAL, HOW DO WE MANAGE SOCIAL FACTORS THAT IMPACT OUR BUSINESS, INCLUDING OUR

WORKFORCE, SUPPLY CHAIN AND DIGITAL RESPONSIBILITY.

GOVERNANCE, HOW DO WE MANAGE GOVERNANCE AND OVERSIGHT.

AS YOU MENTIONED, TODAY WE

PUBLISHED VERIZON'S 2023 ESG REPORT.

THIS OUTLINES OR STRATEGY AND GOALS ON THE MOST IMPORTANT ENVIRONMENTAL AND SOCIAL AND GOVERNANCE ISSUES.

>> WHAT IS NEW IN THE 2023 REPORT?

>> OUR 2023 ESG REPORTS BUILDS

ON A LONG HISTORY, AS I SAID, OF

REPORTING ON ESG GOALS IN PROGRESS.

THIS YEAR, OUR REPORT HAS A SLIGHTLY DIFFERENT STRUCTURE AND

IS BROKEN DOWN INTO FOUR CATEGORIES.
IT TALKS ABOUT V TEAMERS,
ABOUT OPERATIONAL INTEGRITY, ENVIRONMENTAL AND COMMUNITY.
LET ME SHOW YOU A COUPLE OF HIGHLIGHTS.
THE FIRST IS SOMETHING YOU MAY HAVE HEARD RECENTLY.
WE ISSUED THE SIXTH 1 BILLION
GREEN BOND TO FINANCE NEW RENEWABLE ENERGY PROJECTS.
THIS IS IMPORTANT BECAUSE IT GENERATES A FINANCIAL RETURN WHILE ALSO
HAVE A POSITIVE IMPACT ON THE ENVIRONMENT.
IF YOU STAY ON THAT ENVIRONMENT
THEME, WANTED TO CALL IN A COUPLE MORE INITIATIVES YOU WILL
SEE, SUCH AS FLEET AND BUILDING
DECARBONIZATION, AND WASTE MANAGEMENT.
ALL OF THESE EFFORTS AGAIN
IMPROVE EFFICIENCY, REDUCE CONSUMPTION OF RESOURCES ALL
WITH GOOD BOTTOM LINE BENEFITS TO THE BUSINESS.
A WIN/WIN.
AND THEN, ON THE HUMAN SIDE, I WANT TO MENTION WE HAVE OUR
CITIZEN VERIZON WHICH HAS BEEN A
LONG STANDING CORPORATE SOCIAL RESPONSIBILITY APPROACH THAT
WE'VE TAKEN WHICH INCLUDES THE PILLARS OF DIGITAL INCLUSION,
CLIMATE PROTECTION, HUMAN PROSPERITY AND OUR CSR AND STATE
AND GOVERNMENT AFFAIRS TEAM IS
DOING AN AMAZING COMMUNITY ENGAGEMENT ACROSS THE THREE POINTS.
AND OUR V TEAM, I CAN SAY THIS,
THE V TEAM DONATED WELL OVER 2 MILLION HOURS SINCE NOVEMBER.
SO ALL OF THIS IS WHAT WE'VE DONE PREVIOUSLY.
WHAT IS NEW IS OUR RESPONSIBLE AI PROGRAMMING.
YOU WILL SEE AN EXPANDED SESSION ON THIS AS WE ADOPT AI IN OUR
BUSINESS AND WE HAVE PUBLISHED OUR RESPONSIBLE AI PRINCIPLES
AND THAT WILL GUIDE OUR ENTERPRISE-WIDE EFFORTS TO
LEVERAGE THESE TECHNOLOGIES IN A WAY THAT HELPS BUILD VERIZON AS
A TRUSTED BRAND.
>> THANKS, VANDANA.
IT WAS GREAT CHATTING WITH YOU.
TEAM, YOU CAN LEARN MORE ABOUT THE ESG REPORT BY VISITING
TODAY'S STORY.
AND SINCE WE'RE ON THE TOPIC OF KEEPING OUR COMMITMENT TOWARDS A
SUSTAINABLE FUTURE, VERIZON REACHED A NEW MILESTONE IN OUR
RESPONSIBLE BUSINESS PLAN BY JOINING RE100.
A GLOBAL INITIATIVE BRINGING
TOGETHER THE WORLD'S MOST INFLUENTIAL BUSINESSES COMMITTED
TO 100% RENEWABLE ELECTRICITY.
LED BY THE CLIMATE GROUP AND IN
PARTNERSHIP WITH CDP, RE100'S MISSION IS TO ACCELERATE CHANGE

TOWARDS ZERO CARBON GRIDS AT SCALE.

THIS WILL HELP US REACH OUR RENEWABLE ENERGY GOALS WHICH IS TO SOURCE RENEWABLE ENERGY EQUIVALENT TO 100% OF ITS ANNUAL ELECTRICITY USAGE BY 2030, WITH AN INTERIM TARGET OF 50% BY 2025.

ALRIGHT.

MOVING ON TO A QUICK REMINDER, ON TUESDAY'S EPISODE YOU MAY HAVE SEEN JEN MENTION THE EMAILS YOU RECEIVE IN YOUR INBOX WITH THE SUBJECT LINE: "THE REWIND" ON FRIDAYS.

IT'S A GREAT WAY TO RECAP ALL THE NEWS FROM THE WEEK, AND LET'S FACE IT, THERE'S A LOT OF NEWS.

JUST A TESTAMENT TO ALL THE GREAT WORK FROM THE V TEAM.

YOU CAN ALSO SEE THE LATEST

POSTS ON SOCIAL AND EVEN GET A SNEAK PEEK AT WHAT'S AHEAD.

BE ON THE LOOKOUT FOR IT

TOMORROW, AND LET US KNOW YOUR FEEDBACK IN THE COMMENTS.

WE ALWAYS APPRECIATE HEARING

WAYS WE CAN MAKE OUR CONTENT BETTER FOR YOU.

TEAM, BEFORE I GO, RIGHT AFTER THIS SHOW AT 12:30 PM EASTERN TIME, HEAD OVER TO LINKEDIN WHERE YOU

CAN JOIN OUR VERY OWN SAM HAMMOCK FOR A CAREER

CONVERSATION WITH LISA BRUMMEL AND GINNY GILDER, THE CO-OWNERS OF THE SEATTLE STORM WNBA TEAM.

THEIR CONVERSATION WILL FOCUS ON THE PATHS PAVED, THE HILLS CLIMBED, THE LESSONS LEARNED,

AND THE SHARED EXPERIENCES THAT BRING WOMEN TOGETHER AND LIFT THEM UP ALONG THE WAY TO BECOMING WONDER WOMEN.

A GREAT CONVERSATION FOR WOMEN'S HISTORY MONTH.

MAKE SURE YOU CHECK THAT OUT.

WELL, THAT WILL DO IT FOR TODAY.

NOW, FOR A SPECIAL SIGN OFF FROM OUR FRIENDS AT THE JERSEY CITY STORE.

JEN AND I HAD SUCH A GREAT TIME GETTING TO KNOW THEM LAST

WEEK WHILE VISITING SOME OF OUR LOCAL STORES HERE IN JERSEY.

TAKE IT AWAY TEAM!

>> UNTIL NEXT TIME, YOU'RE UP TO SPEED!

[MUSIC]