

VERIZON
UP TO SPEED LIVE
April 29, 2022 12:00 PM ET

>> HEY, EVERYONE!

IT'S GOOD TO BE BACK WITH YOU ALL THIS FRIDAY!

WE HAD A JAM-PACKED WEEK, SO LET'S GET STARTED WITH A RECAP.

MONDAY, ANDY WENT LIVE FROM OUR NEW BOSTON HUB WITH THE HELP OF OUR NEW ENGLAND V-TEAMERS.

IT WAS A WICKED AWESOME SHOW, AND EVEN FEATURED A FASHION SHOW FROM OUR VERIZON SMALL BUSINESS CUSTOMER, MAYBE CRAZY.

AND TUESDAY, WE CAUGHT UP WITH KEVIN SERVICE, LEADER OF OUR NETWORK OPERATIONS TEAM, AS WELL AS OUR FIOS TECHS IN SOUTH BOSTON.

THURSDAY WE CHECKED OUT OUR RETAIL STORE JUST FOOTSTEPS FROM TD GARDEN. WELL, WE'RE BACK FROM BOSTON, RETURNING FROM AN AMAZING RESIDENCY FULL OF FUN, 5G, INNOVATION AND GETTING TO KNOW OUR NEW ENGLAND V-TEAMERS.

BUT, WE'RE NOT DONE JUST YET.

WE'VE STILL GOT SOME REALLY COOL THINGS TO SHOW YOU.

TAKE IT AWAY, ANDY!

>> OH, THAT'S WHY THEY CALL THEM RED SOX!

HEY, WE'RE LEARNING A LOT ABOUT BOSTON.

OUR V-TEAMERS IN BOSTON, A BIG THANK YOU TO EVERYONE SHOWING US THAT WARM HOSPITALITY ALL WEEK.

WE'VE BEEN LEARNING SO MUCH ABOUT THIS CITY, ABOUT THIS BEAUTIFUL HUB.

IN FACT, ONE OF THE BIG THINGS EVERYONE'S TALKING ABOUT IS INNOVATION.

AND WE WANT TO SHOW YOU EXACTLY HOW OUR BOSTON V-TEAMERS ARE MAKING INNOVATION A BIG PART OF THIS CITY.

>> WE'RE HERE TODAY AT THE BOSTON HUB TO SHOW CASE REALLY GAME-CHANGING NEW TECHNOLOGIES FOR ALL DIFFERENT TYPES OF VERTICAL.

BEHIND ME WE HAVE A CUTTING EDGE VIRTUAL PRODUCTION STAGE.
WHAT THAT MEANS IS YOU DON'T NEED A GREEN SCREEN ANY MORE OR A SET.
YOU CAN CREATE AN IMMERSIVE ENVIRONMENT AND HAVE IT EXTEND FROM THESE L.E.D.
SCREENS INTO THE PICTURE LIKE YOU SEE HERE ON THE VIDEO SCREEN.
WE CAN DO A LIVE MOTION CAPTURE USING 5G AND EDGE.
YOU CAN ALSO CREATE THESE INTERACTIVE FEATURES WHERE IF YOU'RE ON TWITCH, I
CAN CONTROL PARTS OF THAT ENVIRONMENT IN REAL-TIME DURING THE LIVE SHOW.
WE'RE TAKING GAMING AND ENTERTAINMENT TO THE NEXT LEVEL HERE ON THE STAGE.

>> TODAY, WE HAVE A NUMBER OF DEMOS WHERE WE'RE SHOWING DIFFERENT
APPLICATIONS THAT ARE FOR OUR ENTERPRISE BUSINESS CUSTOMERS.

>> BEHIND ME, YOU HAVE LANEY HERE, AND SHE'S DOING TRAINING.
SHE'S LEARNING HOW TO CHANGE A TIRE ON A GIANT JET AIRPLANE.
NOW, IMAGINE IF SHE ACTUALLY WAS DOING IT ON A REAL AIRPLANE, SHE COULD MAKE A
HUGE MISTAKE, AND IT COULD BE SERIOUSLY COSTLY.
AND ONCE SHE'S PERFECTED HOW TO CHANGE IT THROUGH A.R., SHE CAN ACTUALLY GO
INTO THE REAL WORLD AND DO IT AND THIS HAS SO MANY DIFFERENT APPLICATIONS.
THIS IS JUST ONE OF THEM.

>> WHAT WE'RE GOING TO BE DEMONSTRATING HERE TODAY IS BLUEJEANS
SPACES, WHICH IS THE IMMERSIVE COLLABORATION TOOL.
IT'S REALLY A FIRST IN MOVING TOWARDS THE METAVERSE.
SO WHAT WE'RE IN NOW IS THE VERIZON BRANDED OFFICE.
THIS IS THE TWO-DIMENSIONAL VIEW.
I CAN CLICK AROUND THE SPACE, MOVE AROUND THE OFFICE.
AS I GET CLOSER AND FURTHER AWAY FROM PEOPLE, AUDIO VOLUME INCREASES AND
DECREASES.
IF I WANT A MORE IMMERSIVE EXPERIENCE, I CAN SWITCH TO 3D VIEW.
AND NOW I CAN START WALKING AROUND THE OFFICE, SEEING WHAT AVATARS THEY'VE

CHOSEN FOR THEMSELVES.

THERE ARE PEOPLE THAT DON'T LIKE BEING ON CAMERA DURING VIDEO CALLS AND THIS IS A WAY THAT NOW YOU CAN HAVE A VIDEO REPRESENTATION OF YOURSELF THAT MAKES YOU FEEL COMFORTABLE AND GIVE YOU THAT ADDED REASSURANCE WHEN YOU'RE TALKING AND HAVING CONVERSATIONS WITH YOUR CO-WORKERS.

>> WE'VE BEEN DOING A LOT OF WORK, BASICALLY GIVING CUSTOMERS WHAT THEY WANT WHEN THEY WANT IT.

TODAY WHAT WE'RE FOCUSING ON IS OUR STREAM TV BOX BECAUSE IT'S AN ENTRYWAY INTO A CUSTOMER'S HOME.

WE'RE WORKING ON THE OPPORTUNITY TO OFFER THEM NEW SERVICES, EXCITING SERVICES AND SERVICES THAT WE EXPECT THAT THEY'RE GOING TO WANT TO BUY FROM US.

>> TODAY WE'RE DEMOING 2 ADD-ONES TO OUR REVEAL.

ONE IS ASSETS AND ONE IS VIDEO.

THE VIDEO ADD-ON ALLOWS US TO DETECT WHEN DRIVERS ARE DRIVING ERRATICALLY, WHEN THEY HAVE CRASHES, WHEN THEY HAVE NEAR MISSES.

IT IS ALL ABOUT REDUCING RISK AND LIABILITY TO THE COMPANY.

>> THIS IS OUR REVEAL PORTAL, AND IT ALLOWS OUR CUSTOMERS TO TRACK ASSETS.

SO WHEN YOU ZOOM IN, YOU'RE ABLE TO SEE THIS PARTICULAR ASSET.

YOU CAN SEE THE NAME OF THAT ASSET, WHERE THEIR ASSET IS AT AND THE ENGINE HOURS OF THAT ASSET.

WHEN IT COMES TO MAINTENANCE, KNOWING HOW MANY ENGINE HOURS A PIECE OF HEAVY EQUIPMENT HAS IS IMPORTANT TO CUSTOMERS TO EXTEND THE LIFE OF THAT EQUIPMENT.

>> TODAY WE'RE PROVING WE'RE NOT WAITING FOR THE FUTURE.

WE'RE BUILDING IT.

ACROSS ENTERPRISE.

CONSUMER.

IMMERSIVE EXPERIENCES.

THE FUTURE OF COMMUNICATION.

THIS IS COMING TO LIFE TODAY FOR OUR CUSTOMERS, FOR OUR STAKEHOLDERS, AND FOR SOCIETY.

>> ALL THAT INNOVATION.

NO SURPRISE BROUGHT SOME VERY SPECIAL PEOPLE RIGHT HERE TO OUR BOSTON HUB.

YOU MAY HAVE SEEN THIS ALREADY.

HANS POSTING ABOUT HIS TOUR AT THE INNOVATION CENTER.

SAM HAMMOCK WAS HERE AS WELL TOURING THE SPACE, MAKING SURE THAT WE ARE SUPPORTING ALL OF OUR BOSTON V-TEAMERS, AND HEY, WE GOT TO HOST GNC ALL HANDS WEBCAST RIGHT FROM THE 30TH FLOOR, AND COMPLETE WITH A VIDEO SELFIE!

>> YES!

YES!

KEEP THE NOISE GOING, PLEASE!

YES!

>> ALL RIGHT.

THERE WE GO!

>> AND HEY, WE COULDN'T LET YOU GO WITHOUT ONE LAST LOOK FROM HIGH ABOVE THE 31ST FLOOR OF OUR BOSTON HUB.

LOOKING BEAUTIFUL, BOSTON!

HEY, YOU NEVER KNOW WHERE UP TO SPEED WILL SHOW UP NEXT.

WE'LL SEND IT BACK TO YOU IN BASKING RIDGE.

>> THANKS, ANDY!

LOOKS AMAZING.

AND JUST ONE MORE THING TO OFFICIALLY CLOSE OUT OUR BOSTON RESIDENCY.

WE HAVE EXCITING NEWS ON THE SUSTAINABILITY FRONT.

THIS WEEK, WE LEARNED THAT THE BUILDING VERIZON IS CALLING HOME IN DOWNTOWN BOSTON HAS BEEN CERTIFIED LEED PLATINUM BY THE U.S. GREEN BUILDING COUNCIL. THIS IS VERIZON'S FIRST MAJOR REGIONAL HUB TO OCCUPY A LEED PLATINUM BUILDING. OUR LONG-TERM LEASE FOR THIS REGIONAL HUB, TO WHICH PROCEEDS OF OUR FIRST GREEN BOND WERE ALLOCATED HELPED SUPPORT THE DEVELOPMENT OF THIS BUILDING.

NOW, FROM BOSTON TO CHICAGO.

THIS WEEK WE ANNOUNCED VERIZON'S 5G ULTRA WIDEBAND IS NOW LIT UP AT THE ORACLE INDUSTRY LAB OUTSIDE OF CHICAGO.

AT THE LAB, PARTNERS AND CUSTOMERS CAN EXPLORE, CREATE AND TEST 5G USE CASES THAT CREATE OPPORTUNITIES AND SOLVE THEIR MOST PROCESSING INDUSTRY CHALLENGES.

TOGETHER WE'LL EXPLORE HOW 5G CAN TRANSFORM INDUSTRIES, INCLUDING UTILITIES, MANUFACTURING, COMMUNICATIONS CONSTRUCTION AND ENGINEERING.

HEY, DID YOU ALL CATCH THE NFL DRAFT LAST NIGHT?

VERIZON IS SUPPORTING THE NFL DRAFT SEVERAL NETWORK ASSETS.

WE HAVE ULTRA WIDEBAND, C-BAND AND LTE SERVICES THROUGHOUT THE NFL EXPERIENCE AND MAIN STAGE.

AND INSIDE CAESAR'S CONVENTION CENTER, WE DEPLOYED A DISTRIBUTED ANTENNA SYSTEM FOR 4G LTE AND AN OVERLAY LAYER OF 5G ULTRA WIDEBAND THROUGHOUT THE VENUE.

AND OF COURSE FOR THE FAN EXPERIENCE, WE HAVE THE 5G PLUG AND PLAY CHALLENGE WHERE WE EDUCATED PEOPLE ABOUT 5G HOME ALL WHILE NFL STARS, JUSTIN HERBERT, TUA TAGOVAILOA KICKED OFF SEVERAL TASKS DURING THE GAME THAT HIGHLIGHT THE BENEFITS OF 5G HOME AND 5G BUSINESS.

AND TURNING NOW TO SOME VERIZON BUSINESS NEWS.

IF YOU DID WATCH THE NFL DRAFT LAST NIGHT, THERE'S A GOOD CHANCE YOU SAW A COMMERCIAL ABOUT SMALL BUSINESS DAYS.

NOW THROUGH MAY 4TH, WE'RE INVITING SMALL BUSINESS CUSTOMERS TO COME TO OUR STORES OR MAKE AN APPOINTMENT AND RECEIVE A COMPLIMENTARY TECH EVALUATION WITH OUR TRAINED VERIZON BUSINESS EXPERTS.

THEY CAN GET THEM HELP WITH THE RIGHT PLANS, DEVICES, SECURITY, INTERNET AND SERVICES FOR THEIR BUSINESSES.

WE'LL ALSO HAVE SOME OF OUR BEST PROMOTIONS FOR OUR SMALL BUSINESS CUSTOMERS, INCLUDING UP TO \$1500 TO COVER THE COST OF SWITCHING TO VERIZON WIRELESS INTERNET AND ONE MONTH ON US.

BUT WAIT.

THERE'S MORE!

ON GOOD MORNING AMERICA, WE SAW ONE OF THE NEWEST NEW YORK GIANTS TALK ABOUT THE SMALL BUSINESS DAYS, AND WE INTRODUCED A VERY SPECIAL BUSINESS CUSTOMER, WHO IS MAKING A HUGE IMPACT IN THEIR COMMUNITY.

WE'VE GOT A LINK TO THE SEGMENT IN OUR STORY.

WE'RE MAKING IT EASIER FOR BUSINESSES UP AND DOWN MAIN STREET TO HARNESS THE POWER OF TECHNOLOGY TO ENSURE RESILIENCE AND ADAPTABILITY FOR THEIR BUSINESS.

AND WEDNESDAY, VERIZON ANNOUNCED THE NEW YORK ISLANDERS ARE USING BLUEJEANS TO PROVIDE VIDEO ENABLED WATCH PARTIES IN THEIR HOME ICE EXPERIENCE PLATFORM WITHIN THE UBS ARENA MOBILE APP.

THANKS TO VERIZON'S 5G ULTRA WIDEBAND NETWORK, HOCKEY FANS WILL ENJOY SIMULATION OF THE IN-ARENA EXPERIENCE THROUGH FACE-TO-FACE FAN ENGAGEMENT.

AND IF YOU'VE GOT THE BEACH ON YOUR MIND THIS WEEKEND, HOPEFULLY THE WEATHER WILL BE NICE, BUT THERE'S SOMETHING TO CELEBRATE.

OCEAN CITY, MARYLAND IS NOW A 5G HOME COMMUNITY!

THAT'S RIGHT.

THEY'RE NOW PART OF THE 100 MILLION PLUS HOUSEHOLDS WHO WILL GET THOSE BLAZING FAST SPEEDS FOR JUST 25 BUCKS A MONTH.

WELL, TODAY IS THE LAST DAY OF DIVERSITY MONTH, CELEBRATING THE THEME UNITED TOGETHER, AND I HAVE TO SAY, THE UNITED ERG PUT ON SOME GREAT EVENTS SO WE COULD ALL LEARN HOW TO EMBRACE OUR DIVERSITY AND UNITE FOR THE THINGS THAT MATTER, SPREADING LOVE AND CREATING MEANINGFUL CHANGE.

AND YOU KNOW, HERE AT VERIZON WE'RE ALWAYS EXCITED TO CELEBRATE OUR DIVERSE CULTURES THAT MAKE UP THE V-TEAM, AND AS WE CLOSE OUT A SUCCESSFUL DIVERSITY MONTH IN MAY, WE'RE USHERING IN ASIAN-AMERICAN AND PACIFIC ISLANDER MONTH WITH THE THEME OF CELEBRATE ALLYSHIP, RISE ABOVE CHALLENGES, RIDE THE TIDE.

AS WE PREPARE TO CELEBRATE, LET'S GET TO KNOW P.A.C.E., OUR EMPLOYEE RESOURCE GROUP.

THAT STANDS FOR PAN ASIAN CORPORATE EXCELLENCE.

>> I AM REALLY EXCITED TO LEAD THIS LAST EVENT FOR THE LUNAR NEW YEAR.

>> I JOINED P.A.C.E. TO BE A PART OF SOMETHING BIGGER THAN MYSELF.

>> P.A.C.E. CONNECT V-TEAMERS ACROSS ALL CHANNELS OF VERIZON AND ALL OVER THE WORLD.

>> RIGHT FROM THE GET-GO, I FELT REALLY SEEN AND REPRESENTED BECAUSE PEOPLE HAD SIMILAR BACKGROUNDS TO ME.

>> THERE IS A SAFE PLACE FOR ME TO COME TO AND SHARE SOME OF MY CULTURAL BACKGROUND.

>> MY FAVORITE P.A.C.E. ACTIVITIES ARE THE BALI

CELEBRATION AND CHINESE NEW
YEAR.

>> WE ARE A PART OF A BEAUTIFUL,
DIVERSE COMMUNITY WHO LIFTS EACH
OTHER UP AND CELEBRATES EACH
OTHER'S SUCCESSES.

>> IF YOU'RE THINKING ABOUT
JOINING P.A.C.E. AND YOU HAVEN'T
YET, JUST STOP THINKING AND JOIN
ALREADY.

YOU WON'T REGRET IT.

>> RIDE THE TIDE.

>> I AM POLYNESE AMERICAN.

>> JAPANESE AMERICAN.

>> FILIPINO AMERICAN.

>> WE ARE DIVERSE.

>> WE CELEBRATE EACH OTHER.

>> WE LIFT EACH OTHER UP.

>> WE ANCHOR EACH OTHER.

>> WE ENABLE, EMPOWER AND
ELEVATE ASIAN V-TEAMERS.

>> WE ARE P.A.C.E.

>> P.A.C.E.

>> P.A.C.E.

>> WE ARE P.A.C.E..

>> THANK YOU, P.A.C.E..

AND HEY, BEFORE I GO, IT'S THAT TIME AGAIN, AND WE'RE ALWAYS TALKING ABOUT THE
IMPORTANCE OF V-TEAMERS' FEEDBACK AND HOW IT HELPS US ALL MOVE FORWARD
TOGETHER IN CREATING A GREAT PLACE TO WORK.

YOU WILL HAVE THE CHANCE TO SHARE YOUR OWN FEEDBACK MONDAY, MAY 2ND WITH OUR ANNUAL DEEP DIVE VZPULSE + SURVEY.

THE SURVEY WILL BE OPEN UNTIL MAY 16TH, BUT EXTRA BONUS POINTS TO ANYONE WHO COMPLETES THE SURVEY ON THE VERY FIRST DAY.

IN FACT, THOSE OF YOU WHO DO WILL BE ENTERED INTO A DRAWING FOR A CHANCE TO GET THAT VERY POPULAR VERIZON-BRANDED ULTRA CAMPAIGN T-SHIRT.

BOTH THE SURVEY AND THE DRAWING ARE TOTALLY CONFIDENTIAL AND HANDLED BY GALLUP, OUR EXTERNAL PARTNER TO ENSURE THE PRIVACY OF YOUR RESPONSES.

WELL, THAT WILL DO IT FOR US THIS FRIDAY.

HAVE A GREAT WEEKEND.

>> DRIVE ON THE LEFT SIDE -- OH, OH, RAQUEL, SORRY.

>> ANDY, WHAT ARE YOU DOING HERE?

WEREN'T YOU JUST IN BOSTON?

>> BOSTONIANS, I WAS.

THANK YOU VERY MUCH.

I'M ACTUALLY MAKING PLANS FOR ANOTHER UP TO SPEED ADVENTURE NEXT WEEK.

WE'RE HEADED TO THE U.K.

WE'RE GOING TO LONDON, AND YOU MAY HAVE SEEN ON YOUR CALENDARS FOR UP TO SPEED NEXT WEDNESDAY, FOR THE FOLKS ON THE EAST COAST, IT'S A 7 A.M. TIME, BUT THE UP TO SPEED WILL ACTUALLY AIR WHEN BIG BEN STRIKES NOON THAT DAY.

WE'RE GOING TO BE TALKING ABOUT OUR LONDON V-TEAMERS, TAMI IRWIN WILL JOIN US, AND REALLY IT'S ABOUT MAKING SURE THAT WE MAKE THOSE CONNECTIONS, AND THIS BRAND, IT'S A GLOBAL BRAND, SO JUST SEEING JUST HOW BIG OF A REACH WE HAVE ALL ACROSS THE GLOBE, WE'RE GOING TO LEARN ABOUT OUR TEAMMATES THERE IN LONDON, BUT ONCE AGAIN A PROGRAMMING NOTE.

12 NOON LONDON TIME.

7 A.M. EASTERN TIME.

I'M SURE YOU'LL BE UP WATCHING.

>> YEAH.

I WILL BE UP.

>> IF NOT, THOUGH, YOU CAN ALWAYS WATCH IT ON REPLAY.
SO THAT'S HAPPENING NEXT WEDNESDAY.

>> ALL RIGHT.

OKAY.

WELL, FOLKS, YOU HEARD IT HERE.

MAKE SURE YOU TUNE IN NEXT WEDNESDAY TO SEE ANDY'S LATEST ADVENTURE.

ANDY, I WAS JUST ABOUT TO CLOSE OUT THE SHOW AND YOU'RE ALREADY HERE.

YOU WANT TO DO IT TOGETHER?

>> I'D LOVE TO, RAQUEL.

>> UNTIL NEXT TIME, YOU'RE UP TO SPEED.