VERIZON UP TO SPEED LIVE May 20, 2022 12:00 PM ET

>> HI, EVERYONE!

THANK YOU FOR TUNING IN TO UP TO SPEED TODAY.

YOU KNOW WE ALWAYS LOVE TO HAVE YOU.

LET'S DO A QUICK RECAP OF THE WEEK WITH A QUICK RUNDOWN.

MONDAY, ANDY TOOK US TO DALLAS,

TEXAS TO VISIT OUR HIDDEN RIDGE

OFFICE TO MEET OUR TEXAN

V-TEAMERS, AND WE ANNOUNCED A NEW LEADERSHIP UPDATE.

AND ON TUESDAY, PUBLIC SECTOR

LEADER MAGGIE HALLBACH SHARED

HOW OUR VERIZON FRONTLINE AND

RESPONSE TEAM ARE PREPARED FOR ANY CRISIS THROWN OUR WAY,

ESPECIALLY WITH HURRICANE SEASON FAST APPROACHING.

PLUS, WE SHARED THE STORY OF

RACHEL MCCALL, WHO USED OUR

V-TO-V FUND TO REBUILD AFTER HURRICANE IDA.

THURSDAY WE MET V-TEAMER

BRADFORD ZIMMERMAN, WHO SHARED

SOME IMPRESSIVE HIGHLIGHTS THROUGHOUT HIS JOURNEY WITH OUR

COMPANY AND HOW VERIZON'S HEALTH

PREGNANCY PROGRAM HAS HELPED HIS FAMILY.

YESTERDAY WAS GLOBAL

ACCESSIBILITY AWARENESS DAY, AND OUR OFFICE OF ACCESSIBILITY

HOSTED A VIRTUAL EVENT WHICH

PROMOTED CONVERSATION AND THINKING AROUND ACCESS AND

INCLUSION FOR PEOPLE WITH DISABILITIES.

THE TEAM SHOWCASED PARTICIPANTS

OF VERIZON'S FORWARD FOR GOOD DISABILITY INNOVATION COHORT.

THIS ESTEEMED GROUP IS MADE UP

OF STARTUPS AS PART OF CITIZEN

VERIZON BUSINESS PLAN FOR ECONOMIC, ENVIRONMENTAL AND SOCIAL ADVANCEMENT TO HELP MOVE THE WORLD FORWARD FOR ALL. FOR ALL OF THE DETAILS, BE SURE TO CHECK OUT THE LINK IN TODAY'S STORY. ON TUESDAY, OVER 1200 LEADERS FROM ACROSS THE BUSINESS GRADUATED FROM THE WOMEN OF THE WORLD PROGRAM. THERE ARE NOW OVER 3,000 WOMEN ACROSS THE V-TEAM, AROUND THE WORLD, WHO HAVE SINCE GRADUATED FROM THE PROGRAM.

AND THIS GRADUATION SERVED AS A CELEBRATION AND RECOGNITION OF THE AMAZING WOMEN WHO HAVE DEMONSTRATED THEIR COMMITMENT TO PERSONAL GROWTH AND COMMITMENT IN ADVANCING THEIR CAREER AND SKILLS. A BIG SHOUTOUT AND THANKS TO THE 293 SQUAD LEADERS WHO LED AND SUPPORTED A TEAM OF PARTICIPANTS THROUGH ALL OF THE LEARNINGS AND EXERCISES FOR THE 12-MONTH PROGRAM.

WE'RE SUPER EXCITED TO BE LAUNCHING OUR THIRD PROGRAM LATER THIS YEAR, SO IF YOU'RE INTERESTED, WATCH FOR MORE INFORMATION AND EXPRESS YOUR INTEREST TO YOUR SUPERVISOR.

ALL RIGHT.

WE'RE BRINGING KINDNESS TO

BIRMINGHAM, ALABAMA WITH OUR

LATEST KINDNESS MURAL BY LOCAL ARTIST E.L. CHISHOLM.

IF YOU'RE IN DOWNTOWN BIRMINGHAM, BE SURE TO SNAP A PICTURE AND TAG #ACALLFORKINDNESS ON SOCIAL. AND AS ALWAYS, BE KIND TO ONE ANOTHER.

NOW, AS MANY OF YOU KNOW, THIS MONTH OF MAY IS MILITARY APPRECIATION MONTH, AND WE'VE BEEN CELEBRATING OUR ARMED FORCES AND THEIR FAMILIES ALL MONTH LONG FOR THEIR DEDICATION AND SACRIFICE FOR OUR COUNTRY. TODAY, I WANT TO SHARE THE STORY OF V-TEAMER CASSIE BLOMGREN OF THE VERIZON BUSINESS GROUP, WHO CO-PARENTS HER CHILDREN WITH ACTIVE SERVICE MEMBER SERGEANT FIRST CLASS JESSE BLOMGREN. TOGETHER, THEY PLANNED A SWEET SURPRISE FOR THEIR FAMILY. LET'S TAKE A LOOK. >> JESSE AND I CO-PARENT OUR TWO AMAZING KIDS, BELLA AND JACKSON.

HE ENDED UP DEPLOYING FEBRUARY OF 2021 AND HEADED OFF TO SAUDI ARABIA. WE HAD STARTED TO KIND OF PLAN FOR HOW DOES THAT WORK FROM A KIDS' PERSPECTIVE, FROM A WORK PERSPECTIVE, SO HE WAS THERE FOR ABOUT A YEAR. WE WERE HOPING TO GET OUR HOUSES CLOSER TOGETHER SO THAT OUR KIDS COULD FOUR-WHEEL BACK AND FORTH BETWEEN THE TWO HOUSES AND KIND OF REALLY GO BACK AND FORTH EASILY.

>> GO CHECK IT OUT.

[SCREAM].

>> THE KIDS WERE SURPRISED TWO WEEKS BEFORE CHRISTMAS WHEN THEIR DAD CAME HOME A MONTH EARLY AND WE BOUGHT THE HOUSE THEY BOTH LOVE, AND NOW THEY LIVE HAPPILY EVER AFTER THERE.

SO IT WAS PRETTY AWESOME, PRETTY EMOTIONAL, AND THEN WE DID THE SAME THING WITH HIS MOM.

[SCREAMING].

>> WOW.

WHAT A HEARTWARMING REUNION. THANK YOU FOR SHARING, CASSIE.

V-TEAMERS, IF YOU WANT TO SHOW

YOUR APPRECIATION, CHECK OUT OUR

CITIZEN VERIZON VOLUNTEER PORTAL

FOR A VARIETY OF VOLUNTEER

OPPORTUNITIES LIKE MAKING

PARACORD BRACELETS OR WRITING

LETTERS TO DEPLOYED SERVICE MEMBERS.

WELL, I THINK THAT LOVING STORY IS THE PERFECT WAY TO END TODAY.

LOVE ONE ANOTHER, AND WE'LL SEE

YOU BACK HERE MONDAY AT 12 P.M. EASTERN TIME.

UNTIL NEXT TIME, YOU'RE UP TO SPEED.