

Up to Speed Live

May 21, 2021

CART CAPTIONING PROVIDED BY:
ALTERNATIVE COMMUNICATION SERVICES, LLC
www.CaptionFamily.com

* * * * *

[MUSIC PLAYING]

>>> THANKS FOR JOINING US FOR "UP TO SPEED LIVE." HAPPY FRIDAY, FRIENDS.

NOW, BEFORE WE GET TO THE WEEKEND, WE'VE GOT A VERY SPECIAL LIVE SHOW FOR YOU TODAY.

JOINING US LIVE IS OUR VERIZON PUBLIC SECTOR LEADER JENNIFER CHRONIS.

SHE'S HERE TO TALK ABOUT ALL THE WAYS WE ARE MAKING VERIZON MATTER IN THE PUBLIC SECTOR SPACE.

NOW, IN ADDITION, WE ARE ALSO GOING TO GET TO KNOW MORE ABOUT JENNIFER'S BACKGROUND.

AS SOME OF YOU MAY KNOW, YOU MAY HAVE SEEN IN THE PREVIEW E-CARD THERE, JENNIFER IS A VETERAN.

SO SHE IS THE PERFECT LIVE GUEST TODAY AS MILITARY APPRECIATION MONTH CONTINUES.

JUST A FEW MINUTES AGO JENNIFER WAS SHARING STORIES ABOUT THIS PARTICULAR PICTURE HERE AND HOPEFULLY WE'LL HEAR A LITTLE MORE ABOUT IT.

IN ADDITION TO LEARNING MORE ABOUT JENNIFER'S SERVICE, WE'LL ALSO SHARE MORE WAYS VERIZON CONTINUES TO SUPPORT OUR TROOPS AND THEIR FAMILIES.

IT IS WHY I'VE GOT ON MY V TEAM MILITARY THEME HERE TODAY AND, OF COURSE, YOU CAN GET YOURS ON OUR NEW VERIZON BRAND SHOP. YOU CAN FIND ON VZ WEB.

WE'LL ALSO INCLUDE A LINK TO THE SHOP IN TODAY'S REPLAY WEB STORY AS WELL.

SINCE IT IS FRIDAY, LET'S TAKE A MOMENT NOW TO LOOK BACK AT ALL THAT'S HAPPENING AROUND AND INSIDE VERIZON.

IT WAS ANOTHER BIG WEEK FOR US.

SO IN CASE YOU MISSED IT, HERE IS YOUR NEWS RUNDOWN FOR THE WEEK OF MAY 17TH.

COUNT THEM OUT, FOLKS, WE HAD ONE, TWO, THREE "UP TO SPEED" HOSTS LIVE ON MONDAY HIGHLIGHTING SOME VERY IMPORTANT CAUSES FOR THE

MONTH OF MAY.

DIANA SHARED EVENTS AROUND MENTAL HEALTH AWARENESS.

RAQUEL PREVIEWED DETAILS ABOUT GLOBAL ACCESSIBILITY AWARENESS DAY, AND I WAS PROUD TO HIGHLIGHT BIG MOMENTS DURING ASIAN-AMERICAN PACIFIC ISLANDER HERITAGE MONTH.

TUESDAY WE WERE BACK IN THE STORES AS OUR V TEAM REPS HELPED INTRODUCE US TO ALL THE GREAT ACCESSORIES WE CARRY, INCLUDING APPLE AIR TAGS, MOBILE GAME CONTROLLERS, AND HOME PROTECTION SMART DEVICES.

BY THE WAY, HANS CONTINUES HIS TOUR OF STORES AROUND THE COUNTRY AS WELL.

HE JUST MIGHT BE COMING TO YOURS SOON.

WE ALSO DABBLED IN REAL ESTATE THIS WEEK, AS I TRIED TO CONVINCED JESS BONARDI TO SELL HER HOME, ONLY TO FIND THAT SHE IS ONE OF THE MANY HOMEOWNERS WHO PRIORITIZE FAST AND RELIABLE INTERNET SERVICE AT HOME.

BY THE WAY, HER FRIENDLY NEIGHBOR KNEW A LOT ABOUT OUR NEW FIOS OFFER.

NICE GUY.

VERY PERSISTENT.

HEY, SPEAKING OF NEW OFFERS, VERIZON IS MAKING IT EASY FOR CUSTOMERS TO DISCOVER A NEW WAY TO WATCH TV.

STARTING THIS WEEK, NEW AND EXISTING VERIZON CUSTOMERS WITH A VERIZON WIRELESS, FIOS, OR 5G HOME ACCOUNT CAN GET TWO MONTHS OF SLING TV ON US!

FROM THE HOME COURT TO THE HARDWOOD, SOME SLAM DUNK NEWS TO BRING IMMERSIVE APPLICATIONS LIKE SHOT TRACKER CLOSER TO BASKETBALL FANS -- 14 ADDITIONAL ARENAS ARE NOW EQUIPPED WITH 5G ULTRA WIDEBAND AND VERIZON IS THE EXCLUSIVE 5G PARTNER OF 15 NBA TEAMS WHO PLAY AT THESE VENUES.

LET'S NOT FORGET THE ICE, THOUGH.

VERIZON IS THE OFFICIAL 5G PARTNER OF THE NHL, AND WE'RE NOW TESTING HOW 5G ULTRA WIDEBAND CAN GIVE FANS REALTIME PLAYER STATS WHEN THEY POINT THEIR 5G PHONE AT THE RINK.

BY THE WAY, LOOK WHO'S SHOWING OFF THOSE SPEEDS IN DENVER AT THE AVS GAME?

NICELY DONE, MR. VESTBERG.

FROM THE ICE TO THE SKIES, SKYWARD, OUR DRONE MANAGEMENT COMPANY, ANNOUNCED ITS PLATFORM WILL NOW OFFER DRONE MAPPING AND MODELING POWERED BY PIX4D.

CUSTOMERS WILL BE ABLE TO PRODUCE 2D MAPS AND 3D IMAGES AS SKYWARD MOVES ONE STEP CLOSER TO A SEAMLESS, END-TO-END ENTERPRISE SOLUTION.

ONE GREAT WAY TO CONTROL A DRONE IS WITH AN IPAD, ESPECIALLY A 5G IPAD PRO, THE FASTEST IPAD IN THE WORLD NOW AVAILABLE IN OUR STORES.

SPEAKING OF OUR 5G NETWORK, A NEW COMMERCIAL TO LOOK OUT FOR. OUR "RELIABLE PERFORMANCE" CAMPAIGN CONTINUES. YOU'RE WATCHING A SPECIAL PREVIEW OF THE NEW SPOT SET TO AIR THIS WEEKEND, SHOWING THE INCREDIBLE ENGINEERING BEHIND OUR 5G ULTRA WIDEBAND NETWORK, THE FASTEST 5G IN THE WORLD. AND THAT WRAPS UP YOUR VERIZON NEWS RUNDOWN FOR THE WEEK OF MAY 17TH.

>> THERE IT IS.

AND I CAN'T BELIEVE EVERY TIME WE RUN THESE, THAT THIS ALL HAPPENED IN THE SPAN OF ONE WEEK.

CONGRATULATIONS TO ALL OF OUR TEAMS INVOLVED IN EVERYTHING WE SHARED THERE IN THE RUNDOWN.

NOW, SPEAKING OF MAY, ONCE AGAIN, THIS IS THE MONTH WE SALUTE ALL THOSE WHO HAVE SERVED AND CONTINUE TO SERVE IN OUR U.S. ARMED FORCES.

DID YOU KNOW THAT MORE THAN 10,000 V TEAM VETERANS FILL OUR RANKS AND CONTRIBUTE THEIR SPECIAL SKILLS, THEIR DISCIPLINE, THEIR EXPERIENCE ACROSS THE ENTIRE BUSINESS FROM RECRUITING, SUPPORTING AND DEVELOPING MILITARY TALENT TO OFFERING MILITARY LEAVE BENEFITS THAT SURPASS FEDERAL REQUIREMENTS.

WE EMPOWER OUR V TEAM VETS TO HAVE SUCCESSFUL CAREERS AFTER SERVICE, AND WE ARE SO PROUD TO DO SO.

SUPPORTING OUR MILITARY, I'M SURE, REMAINS TOP OF MIND FOR OUR NEXT LIVE GUEST.

RETIRED ARMY LIEUTENANT COLONEL, 21 YEARS OF TOTAL SERVICE INCLUDING ACTIVE AND RESERVE TIME.

THAT'S JUST PART OF HER STORY, THOUGH.

26 YEARS OF PROFESSIONAL EXPERIENCE, MORE THAN 15 YEARS IN THE I.T. INDUSTRY.

SHE IS NOW LEADING OUR VERIZON PUBLIC SECTOR TEAM.

PLEASE WELCOME JENNIFER CHRONIS TO "UP TO SPEED LIVE." THANK YOU SO MUCH FOR JOINING US TODAY, JENNIFER.

>> THANK YOU, ANDY.

IT'S GREAT TO BE HERE.

I'M SO EXCITED.

YOU KNOW, YOU LIST ALL THOSE YEARS, IT MAKES ME FEEL LIKE I'M REALLY OLD.

>> NO, NO, I WAS LOOKING AT THAT PICTURE AND I CAN'T BELIEVE THAT PICTURE WE SHARED ON THE E-CARD WAS "DESERT STORM." AND I WAS FLABBERGASTED BECAUSE, YOU KNOW, A LOT HAS CHANGED AND AT THE SAME TIME A LOT HASN'T CHANGED.

BUT WHAT A WONDERFUL-- JUST A BREADTH OF EXPERIENCE THAT YOU HAVE AND REALLY, AS WE TALKED ABOUT HERE, WE AT VERIZON ARE PROUD TO HAVE FOLKS WHO SUPPORT OUR MILITARY MEN AND WOMEN.

WE WANT TO THANK YOU FIRST OFF FOR YOUR SERVICE AND THANK YOU SO MUCH FOR JOINING US.

IT'S JUST REALLY A PLEASURE TO GET TO KNOW YOU.

>> THANK YOU.

>> AND TO GET TO KNOW THE PUBLIC SECTOR TEAM.

AND I KNOW WE GAVE FOLKS A THUMBNAIL SKETCH OF YOUR BACKGROUND, BUT SINCE YOU ARE PRETTY NEW TO THE V TEAM, WE'D LOVE TO KNOW MORE ABOUT YOUR TIME BEFORE JOINING US.

AND I BELIEVE YOUR FIRST VISIT TO OUR HEADQUARTERS, THAT WAS YESTERDAY, CORRECT?

>> YESTERDAY, YEAH.

I WAS JUST GOING TO SAY.

I HAD MY FIRST VISIT.

SO I JOINED THE VERIZON TEAM IN AUGUST OF 2020, SO IT'S BEEN LESS THAN A YEAR.

IT'S BEEN AN EXCITING LESS THAN A YEAR, I GUESS 10 MONTHS.

BUT I JOINED THE FEDERAL TEAM AND I DID MAKE MY FIRST VISIT TO THE RIDGE ON WEDNESDAY.

SO I HAD AN OPPORTUNITY TO JOIN ONE OF OUR TEAMS WHO WERE DOING A PRESENTATION FOR ONE OF OUR CUSTOMERS.

GOT TO MEET A LOT OF FOLKS FACE TO FACE.

IT WAS A GREAT EXPERIENCE.

SO IT WAS GREAT TO KIND OF GET OUT THERE AGAIN.

JUST QUICKLY, PRIOR TO JOINING VERIZON, I WAS AT AMAZON WEB SERVICE FOR 4 1/2 YEARS AND LED THE DO.D. BUSINESS.

IT WAS AN EXCITING TIME, CUSTOMERS STARTING TO ADOPT CLOUD AND CONTINUE TO DO SO.

PRIOR TO THAT I WAS WITH IBM FOR 15 YEARS AND DID A LOT OF WORK MOSTLY IN THE FEDERAL SPACE.

IT WAS A GREAT TIME THERE.

AND THEN MY ARMY CAREER, YOU KNOW, SPANNED ABOUT 21 YEARS TOTAL. I DID SOME TIME ON ACTIVE DUTY.

I DID SOME TIME IN THE RESERVES.

I WAS A LOGISTICS OFFICER, AND SO I GOT TO DO A LOT OF THINGS IN SUPPLY AND TRANSPORTATION AND, YOU KNOW, FOODSERVICE AND MANAGING WAREHOUSES.

SO IT WAS A REALLY GREAT CAREER.

AND I ALSO WANT TO THANK, YOU KNOW, ALL OF OUR VETERANS ON THE V TEAM FOR THEIR SERVICE AND ENCOURAGE THEM ALL TO JOIN THE VALOR ERG.

IT'S A GREAT ORGANIZATION.

>> ABSOLUTELY.

QUICK FOLLOW-UP TO THAT BIO THERE, THE PICTURE YOU HAD THAT WE SHOWED.

DID THAT YOUNG LADY REALIZE OR KNOW THAT SHE WAS GOING TO SPEND TWO DECADES IN THE ARMY THERE?

>> NO.

I ABSOLUTELY DIDN'T.

I WAS SHARING WITH YOU, YOU KNOW, BEFORE WE STARTED, YOU KNOW, I GOT TO THE ARMY BECAUSE I HAD AN ROTC SCHOLARSHIP. SO I HAD A SCHOLARSHIP AT THE UNIVERSITY OF VIRGINIA. AND I FULLY EXPECTED TO JUST SERVE A COUPLE OF YEARS AND THEN BE DONE.

AND IT TURNED INTO A 21-YEAR CAREER.

YOU KNOW, I HAD NO IDEA THAT I WOULD FIND MYSELF, YOU KNOW, IN "DESERT STORM" A YEAR AFTER GRADUATING FROM COLLEGE.

IT WAS THE LAST THING I EXPECTED.

AND THEN I HAD A COUPLE MORE DEPLOYMENTS THROUGHOUT MY CAREER TO BOSNIA AND EVEN AFGHANISTAN.

IT WAS A LOT MORE EXCITING THAN I THOUGHT IT WOULD BE.

>> WELL, ONCE AGAIN, WE THANK YOU SO MUCH FOR YOUR SERVICE TO OUR COUNTRY.

>> THANK YOU.

>> AND, OF COURSE, WE WELCOME YOU WITH OPEN ARMS TO OUR TEAM. SO IN THIS NEW ROLE, LEADING VERIZON PUBLIC SECTOR, WHAT WILL YOU FOCUS ON WHEN IT COMES TO FINDING CONTINUED GROWTH IN THIS SPACE?

>> YEAH.

THAT'S A GREAT QUESTION.

YOU KNOW, FIRST AND FOREMOST, I'M JUST SO, YOU KNOW, HONORED TO HAVE THIS ROLE LEADING THE PUBLIC SECTOR.

IT'S A GREAT ORGANIZATION.

AND SO, YOU KNOW, MY FIRST PRIORITY IS REALLY MAKING SURE THAT WE'RE DELIVERING FOR OUR CUSTOMERS.

WE HAVE TO DELIVER AN EXCEPTIONAL CUSTOMER EXPERIENCE, AND THIS TEAM HAS BEEN DOING THAT, AND WE'RE GOING TO CONTINUE TO DO THAT. EQUALLY IMPORTANT, IT'S GROWTH, GROWTH, GROWTH, ALL ABOUT GROWTH.

AND I'M SO PROUD THAT THIS TEAM DELIVERED IN 2020, 11% YEAR-OVER-YEAR GROWTH.

AND SO MY FOCUS IS JUST TO KEEP THAT ENGINE GOING, AND WE'RE GOING TO KEEP DELIVERING FOR VERIZON AND.

A COUPLE OF OTHER THINGS ARE CONTINUING TO BUILD OUT A WORLD-CLASS TEAM.

WE'VE HAD A LOT OF EVOLUTION IN THE BUSINESS, AND WE'RE GOING TO CONTINUE TO BUILD THE TEAM TO SUPPORT OUR CUSTOMERS IN THE BEST WAY WE CAN.

WE'RE GOING TO CONTINUE TO BUILD OUT THE VERIZON FRONT-LINE BRAND THAT WE LAUNCHED IN, YOU KNOW, FIRST QUARTER TO HELP REALLY, REALLY SERVE OUR PUBLIC SAFETY CUSTOMERS IN THE BEST WAY THAT WE CAN.

AND THEN FINALLY, JUST MAKING 5G REAL FOR OUR PUBLIC SECTOR CUSTOMERS.

WE HAVE A TON OF OPPORTUNITY IN OUR PUBLIC SECTOR FOR DELIVERING THROUGH THE POWER OF 5G WHEN WE THINK ABOUT THE DEPARTMENT OF

DEFENSE AND PUBLIC SAFETY AND ALL OF OUR K-12 AND HIGHER EDUCATION CUSTOMERS, THERE'S SO MUCH WE CAN DO, AND I THINK THE PUBLIC SECTOR IS REALLY MOVING QUICKLY TO ADOPT 5G.

SO WE'RE GOING TO FOCUS ON THAT AS WELL.

>> IT'S SUCH AN EXCITING SPACE, AND WE GOT TO SEE AND LEARN ABOUT THE EXCITEMENT DURING 2020, OF COURSE, PUBLIC SECTOR, A LOT THERE TO SUPPORT AND A LOT FOR OUR PARTNERS TO DO AND, OF COURSE, A LOT FOR US TO CONTINUE DOING WITH THEM.

SO WE LOOK TO THE FUTURE AND THE WAY WE'RE SERVING CUSTOMERS IN THIS PUBLIC SECTOR.

WE'VE GOT FEDERAL, STATE, LOCAL, EDUCATION, FIRST RESPONDERS, PLENTY OF GREAT OPPORTUNITIES THERE.

WHAT ARE YOU MOST EXCITED ABOUT?

WHAT GETS YOU OUT OF BED IN THE MORNING?

>> YEAH.

YOU KNOW, WHAT I'M MOST PASSIONATE ABOUT, YOU KNOW, IF YOU CAN'T TELL, IS JUST REALLY HELPING OUR PUBLIC SECTOR CUSTOMERS ACHIEVE THEIR MISSIONS AND SERVE THEIR CONSTITUENTS MORE EFFECTIVELY. AND, YOU KNOW, OUR CUSTOMERS IN THE PUBLIC SECTOR ARE SO IN NEED OF INNOVATION AND MODERNIZATION, AND WE HAVE SUCH TREMENDOUS CAPABILITIES TO BRING TO THEM, YOU KNOW, TO HELP THEM DELIVER MORE INNOVATION TO THEIR CONSTITUENTS, TO MAKE THEIR MISSIONS MORE EFFECTIVE, AND I'M JUST REALLY, REALLY SUPER EXCITED ABOUT THE PUBLIC SECTOR TEAM'S ABILITY TO HELP OUR CUSTOMERS DO THAT BY BECOMING THEIR ESSENTIAL PARTNER AND GOING MORE DEEPLY INTO THEIR DIGITAL TRANSFORMATION WITH THEM.

SO JUST REALLY EXCITED ABOUT WHAT WE CAN DO FOR OUR CUSTOMERS.

>> SO MANY SPACES IN PUBLIC SECTOR THAT TOUCH OUR LIVES CRITICALLY, JENNIFER.

THANK YOU.

AND LIKE WE DID WITH OUR VERIZON CONNECT LEADER, PETER MITCHELL, WE'RE GOING TO WIND UP OUR CLOCK AND GET TO KNOW YOU IN 60 SECONDS BEYOND JUST YOUR GOALS FOR THE BUSINESS, OF COURSE.

SO AS WE GET OUR 60 SECONDS WITH JENNIFER READY TO GO, I DO WANT TO TAKE A MOMENT NOW TO SHARE AN AWESOME VIDEO FROM JENNIFER'S TEAM TALKING ABOUT HOW WE PARTNERED WITH THE CITY OF NEW YORK FOR MORE THAN A YEAR NOW.

THE PUBLIC SECTOR TEAM HAS PROVIDED INDISPENSABLE PARTNERSHIP TO GOVERNMENT AGENCIES AS THEY'VE SUPPORTED THEIR CITIZENS IN A WORK-FROM-HOME ENVIRONMENT.

WE'VE SUPPORTED SCHOOLS AS THEY'VE IMPLEMENTED REMOTE LEARNING, AND AS THE SITUATION CONTINUED TO EVOLVE, OUR TEAM HELPED AGENCIES STAND UP QUARANTINE AND TESTING CENTERS, MORE RECENTLY WE'VE PROVIDED SOME MUCH-NEEDED CONNECTIVITY AT VACCINATION SITES.

AND THIS INCLUDES A VERY POPULAR SITE IN THE HEART OF TIMES SQUARE,

NEW YORK CITY.

LET'S TAKE A LOOK.

>> A FEW WEEKS AGO WE GOT THE REQUEST FROM NEW YORK CITY TO HELP BRING CONNECTIVITY TO THE NEW VACCINATION SITE BEING SET UP AT TIMES SQUARE SPECIFICALLY FOR MEMBERS OF THE THEATER, TV, AND FILM INDUSTRIES.

THOSE INDUSTRIES HAVE BEEN EXTREMELY HARD HIT BY COVID-19. SO THIS VACCINE SITE REPRESENTS A MAJOR STEP FORWARD IN GETTING EVERYONE INVOLVED IN THE CREATIVE ARTS IN NEW YORK CITY BACK TO WORK.

>> THE REQUEST CAME IN ON MONDAY, AND WE HAD TO IMPLEMENT THE CIRCUIT BY THURSDAY.

THIS NORMALLY TAKES 30 TO 45 BUSINESS DAYS, AND WE WERE ABLE TO DELIVER THE CIRCUIT TO THEM WITHIN FOUR BUSINESS DAYS.

>> JUST LIKE EVERY OTHER JOB, WE GET ON THE SITE, AND WE DO A QUICK SURVEY ON WHAT WE NEED, MOUNT EQUIPMENT, PROVISION EQUIPMENT, AND TEST EVERYTHING.

AND EVERYTHING WORKED OUT FINE.

>> WE'RE ALSO DEPLOYING TABLETS AT THIS LOCATION AND OTHER LOCATIONS.

AND ALL OF THE DATA BEING COLLECTED AND UTILIZED TO PROCESS THE DISTRIBUTION OF VACCINES IS RUNNING OVER VERIZON.

>> THIS VACCINE SITE NEED HIGH BANDWIDTH, AND OUR NETWORK IS THE BEST NETWORK.

SO, YOU KNOW, OUR RELIABILITY IS SECOND TO NONE.

>> WE'VE HAD A LONG RELATIONSHIP WITH NEW YORK CITY.

A YEAR AGO IT WAS ALL NEW.

THEY HAD TO MOVE THEIR WORKFORCE TO REMOTE.

THEY HAD TO REALLY STAND UP CAPABILITIES TO ANSWER CITIZEN QUESTIONS AND THEN TEST CENTERS ALONG THE WAY.

>> I'VE SEEN IT ALL BEING IN THE CITY FOR 24 YEARS.

THE WORLD TRADE CENTER TO HURRICANE SANDY, IT'S JUST ANOTHER DAY FOR US.

WE HAVE A JOB TO DO.

WE NEED TO PUT A CIRCUIT IN FOR SOMEONE, AND THAT'S WHAT WE DO.

AND I'M PROUD OF OUR RELIABILITY.

>> I AM PERSONALLY VERY EXCITED TO SEE BROADWAY SHOWS COME BACK.

I HEARD THAT MRS. DOUBTFIRE IS COMING TO BROADWAY.

SO I WILL DEFINITELY BE THERE.

>> HAMILTON.

THAT'S WHAT I DEFINITELY WANT TO GO SEE ONCE IT'S BACK.

WHEN I THINK ABOUT BROADWAY, IT'S JUST THE BEST OF HUMANITY, RIGHT? THE ARTS, THE ENGAGEMENT, THE DIVERSITY.

IT IS A PHENOMENAL EXPERIENCE, AND IT IS PART OF WHAT MAKES NEW YORK CITY NEW YORK.

>> THERE IT IS, A CITY SO NICE THEY NAMED IT TWICE, NEW YORK CITY.

BIG CONGRATULATIONS TO OUR TEAM FOR ENSURING THAT OUR PUBLIC SECTOR PARTNERS STAY CONNECTED AND HELP THE WORLD GET BACK ON THEIR FEET.

I HAD NO IDEA MRS. DOUBTFIRE IS ON BROADWAY.

I'LL HAVE TO FIND TICKETS FOR THAT.

BUT WONDERFUL TO SEE THE TEAM COME TOGETHER, JENNIFER.

>> YEAH.

IT'S AMAZING.

I MEAN, THAT'S JUST A GREAT EXAMPLE OF WHY I'M SO EXCITED TO GET OUT OF BED EVERY MORNING.

THAT'S A GREAT EXAMPLE OF THE VERIZON PUBLIC SECTOR TEAM, HELPING CUSTOMERS DELIVER ON THEIR MISSION.

I WANT TO THANK MICHAEL AND LISA AND BRUNO FOR EVERYTHING THEY'VE DONE TO HELP THAT CUSTOMER.

AND THIS IS JUST ONE OF, YOU KNOW, MANY EXAMPLES OF THE HUNDREDS OF VACCINE SITES WE'RE SUPPORTING THROUGHOUT THE COUNTRY THROUGH OUR NORMAL COURSE OF BUSINESS AND ALSO THROUGH THE VERIZON RESPONSE TEAM.

AND SO FOR ANY OF YOUR VIEWERS WHO DON'T KNOW THE RESPONSE TEAM, THIS IS AN ORGANIZATION THAT'S HELPED, YOU KNOW, PROVIDE MOBILE NETWORKING COVERAGE IN HARD-TO-REACH AREAS FOR VACCINE DISTRIBUTION, HAS HELPED TO LOAN, YOU KNOW, STATE AND LOCAL GOVERNMENTS DEVICES TO HELP REGISTER CONSTITUENTS FOR THE VACCINES, AND IT'S JUST A REALLY, REALLY EXCITING WAY TO SUPPORT OUR CUSTOMERS, AND I WANT TO THANK THE WHOLE TEAM FOR DELIVERING.

>> ABSOLUTELY.

AND I'M WATCHING THE LIVE TWITTER HEARTS EXPLODE AS YOU'RE THANKING YOUR TEAMMATES AND OUR COLLEAGUES.

FOLKS ARE SO APPRECIATIVE OF THAT RESPONSE TEAM AND CERTAINLY WILL CONTINUE --

>> YEAH.

>> -- SHARING THE STORIES OF THE RESPONSE TEAM.

OF COURSE, JUST EVERY STEP OF THE WAY VERIZON IS THERE, AND THAT'S A TRUE REFLECTION OF WHO WE ARE WHEN WE TALK ABOUT THE RESPONSE TEAM.

ALL RIGHT, JENNIFER.

SO WE ARE GOING TO BRING THE SHOW TO A CLOSE NOW.

WE'VE GOT A LITTLE SOMETHING WE LIKE TO CALL 60 SECONDS.

>> OH, GOSH.

I'M NERVOUS.

>> NO NEED TO BE NERVOUS.

THIS IS THE FUN STUFF.

I MEAN, EVERYTHING WAS FUN, BUT WE KIND OF RAMP UP THE FUN A LITTLE BIT HERE.

>> ALL RIGHT.

>> RAPIDFIRE GET-TO-KNOW YOU SEGMENT WITH OUR LEADERS.

SO WE'RE GOING TO PUT UP A LITTLE CLOCK AS YOU SEE THERE, YOU'VE GOT A LITTLE MINUTE CLOCK HERE.

AND WE'RE WINDING UP THE CLOCK.

AND WE'RE GOING TO GET TO KNOW YOU.

>> ALL RIGHT.

>> WE'RE GOING TO GET TO KNOW MS. JENNIFER IN 60 SECONDS.

SO JENNIFER, ARE YOU READY?

>> I THINK I'M READY, ANDY.

>> ALL RIGHT.

HERE WE GO.

FOLKS, LET'S START THE CLOCK.

WE'RE WE GO.

FIRST CONCERT YOU EVER WENT TO.

>> OH, DAVID CASSIDY.

>> COLD WEATHER OR HOT WEATHER?

>> COLD WEATHER.

>> NAME TWO FAMOUS PEOPLE DEAD OR ALIVE YOU'D HAVE AT YOUR ULTIMATE DINNER PARTY.

>> AH.

QUEEN ELIZABETH, THE CURRENT QUEEN, AND ABRAHAM LINCOLN.

>> EXCELLENT.

FAVORITE MOVIE OF ALL TIME.

>> CASABLANCA.

>> COKE OR PEPSI?

>> COKE.

DIET COKE.

>> TV SHOW YOU'RE WATCHING RIGHT NOW?

>> UH, "THE CROWN" AGAIN.

>> YOUR STANDARD STARBUCKS ORDER.

>> AH.

GRANDE BLONDE ROAST WITH EXTRA HALF AND HALF.

>> LAST PLACE YOU WENT ON VACATION.

>> NASHVILLE FOR MY STEPSON'S WEDDING.

>> NUMBER OF YEARS SERVING THE PUBLIC SECTOR.

>> OH, MY GOODNESS.

TOO MANY TO COUNT.

35, MAYBE?

>> NAME SOMETHING YOU CAN'T LIVE WITHOUT.

[BUZZER]

>> SPARKLING WATER.

>> WE'LL COUNT THAT.

EXCELLENT.

THERE YOU HAVE IT, FOLKS.

JENNIFER CHRONIS IN 60 SECONDS.

THAT WASN'T TOO BAD, RIGHT?

>> THAT WASN'T TOO BAD.

I COULD HAVE DONE BETTER BUT IT WASN'T TOO BAD.

>> THAT WAS GREAT.

ALL RIGHT, JENNIFER.

THANK YOU SO MUCH FOR JOINING US TODAY.

>> THANK YOU, ANDY.

>> BEFORE WE SIGN OFF, THOUGH, AND WE'LL CHECK BACK IN WITH YOU FOR SOME FINAL THOUGHTS.

A FEW MORE REMINDERS FOR OUR V TEAM.

AS WE MENTIONED, THIS IS A MILITARY-THEMED EPISODE.

IF YOU HAVEN'T YET, MAKE SURE YOU CHECK OUT THE ARTICLE ON VZ WEB ABOUT MILITARY SPOUSES.

THIS IS A FANTASTIC READ.

WE FEATURE THE STORIES OF SOME REMARKABLE MILITARY SPOUSES ON OUR V TEAM.

NOW, MAY 8TH WAS MILITARY SPOUSE APPRECIATION DAY.

BUT WE DON'T NECESSARILY NEED A SPECIFIC DAY TO COMMEMORATE OUR MILITARY SPOUSES OR SPOUSES, IN GENERAL, FOR THAT MATTER.

THEY RECEIVE OUR GRATITUDE EVERY DAY THROUGH SPECIAL PROGRAMS, THROUGH POLICIES THAT PROVIDE FLEXIBILITY, JOB SECURITY AS THEY MOVE FREQUENTLY DUE TO MILITARY DEPLOYMENTS.

A BIG, BIG SHOUTOUT, OF COURSE, TO OUR MILITARY FAMILIES FOR SERVING AND DOING WHAT THEY DO.

THIS IS SOMETHING WE TALKED ABOUT LAST FRIDAY, BUT ALL MONTH LONG, WE ARE ALSO LOOKING FOR YOUR SOCIAL POSTS WITH THE #THANKSTOVETS.

THAT'S THANKS THE NUMBER 2 VETS.

AND CONTINUE SHARING YOUR APPRECIATION FOR OUR MILITARY.

THE FOLKS IN YOUR CIRCLE WHO HAVE SERVED, SHOW THEM YOUR APPRECIATION BY POSTING A PHOTO.

WE'D LOVE FOR YOU TO WEAR VT GEAR.

TAG THEM.

HOLD THAT CARD UP THAT SAYS "THANKS 2 VETS." USE THE #THANKS2VETS.

WE'RE LOOKING FORWARD TO SEEING ALL OF YOUR POSTS OVER THIS MILITARY APPRECIATION MONTH.

ONCE AGAIN, A BIG THANKS TO OUR GUEST, JENNIFER, FOR SPENDING TIME WITH US AND AS WE TAKE A LOOK AT SOME OF THE PHOTOS THAT JENNIFER HAS GRACIOUSLY SHARED WITH US, WE LEARNED A LOT ABOUT OUR NEW PUBLIC SECTOR LEADER, HER LIFE BOTH IN AND OUT OF THE OFFICE, HER PRIORITIES FOR THE TEAM, A WHOLE LOT MORE.

SO AS WE WRAP UP THIS LIVE EPISODE AND AS WE THANK YOU, JENNIFER, WE WANTED TO GET SOME OF YOUR FINAL THOUGHTS ON THIS FRIDAY BEFORE WE GO.

JENNIFER, THE FLOOR IS YOURS.

>> WELL, THANK YOU, ANDY.

IT WAS GREAT TO BE HERE.

I HAD A LOT OF FUN.

AND I'M JUST SO, AGAIN, HONORED TO BE LEADING THE PUBLIC SECTOR TEAM AND HONORED TO BE A V TEAMER AND JUST REALLY EXCITED ABOUT ALL OF THE OPPORTUNITY WE HAVE TO CONTINUE SERVING OUR PUBLIC SECTOR SERVES.

THIS IS A FANTASTIC COMPANY, A FANTASTIC ORGANIZATION.

AND I JUST WANT TO REITERATE EVERYTHING YOU SAID ABOUT OUR VETERANS AND, YOU KNOW, REALLY THANK EVERYBODY WHO HAS SERVED, AS HAVE I, BECAUSE IT'S A VERY, VERY PERSONAL THING, FOR ALL OF YOUR SERVICE AND FOR YOUR, YOU KNOW, CONTINUED SUPPORT AND SERVICE TO THIS GREAT COMPANY.

SO THANKS SO MUCH FOR HAVING ME, ANDY.

IT WAS A LOT OF FUN.

>> THANK YOU, JENNIFER.

THE HONOR WAS ALL OURS, AND WE JUST APPRECIATE YOU BEING WITH US, SHARING YOUR STORIES AND, OF COURSE, WE THANK YOU ONCE AGAIN FOR YOUR SERVICE, AND WE LOOK FORWARD TO THIS NEW CHAPTER WITH YOU AND THE PUBLIC SECTOR TEAM.

WE COVERED A LOT OF EXCITING NEWS TODAY, FOLKS, FROM FIRST RESPONDERS TO NBA ARENAS TO DRONES.

SO IT MAKES SENSE THAT OUR SIGN-OFF COMES FROM A V TEAMER WITH A RELATED HOBBY.

SO WITH THAT, WE WISH EVERYONE A GREAT WEEKEND, AND V TEAMER DEREK DUPREZ SHARES TODAY'S "UP TO SPEED" SIGNOFF FROM AUSTIN, TEXAS.

HAVE A GREAT WEEKEND, EVERYBODY!

>> MY NAME IS DEREK.

MY ROLE WITH VERIZON IS AN OUTSIDE PLANT TECHNICIAN HERE IN AUSTIN. BEFORE I SIGN OFF, I WANTED TO SHARE WITH YOU A LITTLE BIT OF BEAUTIFUL AUSTIN, TEXAS, USING MY AUTONOMOUS LINE DRONE. CHECK IT OUT.

AUSTIN, TEXAS, IS SUCH AN AWESOME PLACE TO LIVE.

IT'S KNOWN FOR OUTSTANDING FOOD, GREAT LIVE MUSIC, AND ALWAYS SOMETHING TO DO OUTDOORS.

ONE OF MY PERSONAL FAVORITE THINGS TO DO IS RIDE MY ONE-WHEEL THROUGHOUT THE CITY.

THE ONE-WHEEL IS AN ELECTRIC BOARD THAT HAS AN ALL-TERRAIN WHEEL IN THE CENTER OF IT.

WITH RIDING A ONE-WHEEL, IT WAS ALWAYS DIFFICULT TO GET ANY TYPE OF GOOD VIDEO FOOTAGE UNTIL I HEARD ABOUT A DRONE CALLED THE SKY DO2.

WHAT MAKES THIS DRONE UNIQUE IS IT HAS BEEN DESIGNED TO FLY 100% AUTONOMOUSLY ALL WHILE TRACKING ITS SUBJECT.

IT WILL PREDICT WHAT HAPPENS NEXT MAKING INTELLIGENT DECISIONS MULTIPLE TIMES A SECOND.

I HOPE YOU ENJOYED THE VIDEO.

UNTIL NEXT TIME, YOU'RE "UP TO SPEED."