

VERIZON
UP TO SPEED LIVE
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>> Hello, welcome to Up to Speed Live today on this Friday. Heading into the Fourth of July weekend. I hope the weather is better where you are at because here it's a little rainy and not so fun. However, we are going to get you Up to Speed on everything you need to know before we go into the weekend. We will start with the weekend highlights. I'm Diana Alvear.

Monday we showed you all of the ways that the Verizon Visa card is getting better. Tuesday we introduced you to THOR, our newest teammate, a true super hero. Wednesday we celebrated Verizon's 21st birthday. So fun to get everybody together. And yesterday we reminded you why it's not only a good thing to take time off of work, but we also give you reminder of how a product made vacation made enjoyable. Before we talk about vacation, we should talk about the big news happening now and I'm talking about hurricane Elsa. It's strengthened to a hurricane overnight. Churning toward Cuba now and threatening the Florida gulf coast.

Our network teams are hard at work preparing to keep you connected. You visit the emergency resource center on our website for tips on protecting yourself, your families and your texts. While talking about Florida, I would like to recognize our Verizon response team. They have been on the ground at the Surfside condo collapse for weak now providing connectivity for the families affected. We know how vital it is to keep people connected during a crises and we are heart broken for everyone involved. This is my home town, the 305. I feel personally involved and we are praying for everybody affected by this.

Let's talk a little bit about business news. I will throw a number at you that's a big number. 13 billion. Yeah, let me say that number one more time. 13 billion. We have protected 78 million Verizon customers from over 13 billion, with a "B,"

unwanted calls. You know the extended warranty ones? Let's talk. This is impressive. One important piece of the work to combat these pesky calls is the adoption called STIR/SHAKEN. An industry-wide effort to make sure your call is in fact the number on your caller ID and it has not been spoofed. Earlier this week we confirmed with the FCC we have met their industry mandate. In fact, we completed our wireless network upgrade to STIR/SHAKEN in March 2019. That's more than two years ahead of their deadline and our wireless network is 100% compliant. So congrats to everybody involved with that. We were also the first wireless carrier to exchange STIR/SHAKEN traffic with other carriers and that happened in August of 2019. That's what we are talking about. Industry leadership on behalf of our customers and we hate those robo calls. Very, very good news.

Let's turn our attention to a little bit of fun Pokémon GO news. This week Verizon literally opened their doors to Pokémon GO fans like never before. So to help celebrate Pokémon GO's fifth anniversary, Verizon turning thousands of participating stores nationwide into Pokémon GO gyms. We are inviting Pokémon GO players known as trainers to stop by select retail locations for chances to catch legendary Pokémon, unlock exclusive in-game content and attend special events including the giveaways and raids. So trainers, visit a nearby Verizon retail location. You can use the Pokémon GO app and check to see it's a Pokémon Gym or stop and trainers can speak with our VP reps to scan a QR code. And then follow the on screen instructions to get in on the phone. Trainers don't need to be Verizon customers to participate. Get to a store and join the fun. Follow Verizon and Twitter as we drop more information about those competitions and more.

By the way, we can't get away from seeing amazing Olympians breaking records and doing things that most of us couldn't dream of doing. Simone biles. I'm wondering and so is the rest of the team, do you know any outstanding Olympians that we should be highlighting? There are a few of you. Send us their pictures and information and some detail to good at Verizon.com and we will feature your athletes in a later episode. We want to highlight their accomplishments, they are super human and it's amazing to watch everybody compete.

By the way, a huge congrats to our Up to Speed teammate Chris on the joyous arrival of his little girl. We are so excited for Chris and his family. And I also need to shout out Kate because I said ya'll a lot on this news cast. Yeah, I have been hanging out with Kate a lot.

I'm Diana Alvear. Thank you so much for joining me today. Doesn't this feel like this is a blindingly fast episode. That's a good thing. You have a three-day weekend ahead of you so make the most of it. Stay safe, stay connected and enjoy your time with your family and friends. And a big happy birthday to our country. I'm Diana Alvear. Until next time, you are Up to Speed.

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