Up To Speed Live Verizon Broadcast Center July 12, 2021

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>> HELLO, EVERYONE.

LIVE FROM STARBUCKS IN BASKING RIDGE.

WE'RE IN OUR BASKING RIDGE OFFICE, HAPPY MONDAY.

UP TO SPEED IS LIVE.

WE'RE JOINING YOU LIVE FROM THE OFFICE IN BASKING RIDGE.

THE DRINKS ARE FLOWING AND WE ARE WALKING AND TALKING.

THIS SHOW IS NICE AND LIVE.

WE'RE GOING TO SEE WHO WE RUN INTO AT THE OFFICE.

WE'RE GOING TO SEE, YOU KNOW, FOR FOLKS WHO ARE IN THE OFFICE, C'MON DOWN TO THE CAFETERIA, WE'LL MAKE OUR WAY THERE.

IF YOU SEE SOME GUY TALKING TO HIS LAPTOP WITH A CUP OF COFFEE IN HIS HAND, C'MON UP, GIVE A SHOUTOUT.

MANY OF YOU REMEMBER SIGNING THIS THING WHEN 2.0 STARTED.

I CAN SEE SOME OF THE NAMES HERE.

I MAY HAVE RUN INTO A FEW OF YOU, BUT MANY OF YOU, I HAVEN'T YET

SO, LOOKING FORWARD TO SEEING ALL THESE NAMES, IN PERSON.

THAT'S WHAT THIS IS ALL ABOUT.

ISLANDS GIVE YOU A RUN-DOWN OF ALL THE THINGS HAPPENING AT VERIZON THIS WEEK.

AT THE SAME TIME, I'M GOING TO CHECK OUT THE NEW CAFETERIA, TO SEE WHO'S DOWN THERE FOR LUNCH.

IS EVERYONE HERE?

THAT'S KIND OF THE BEAUTY OF BEING BACK.

RECONNECTING, WORKING TOGETHER.

I'M WALKING BY THE CREDO WALL, VERY IMPORTANT.

THAT'S WHAT THIS IS ALL ABOUT.

RECONNECTING, OBVIOUSLY, WITH YOUR WORK SPACE, ALSO, WITH THE PEOPLE THAT YOU WORKED WITH THROUGH THESE BOXES.

I'M TAKING A LOOK AT THE FOOD HALL HERE.

THERE'S PEOPLE.

I LOVE THIS.

THERE'S PEOPLE HERE.

IF YOU'RE TAKING PICTURES OF YOURSELF BACK IN THE OFFICE, USE THE HASHTAG V TEAM.

WE'D LOVE TO SEE PICTURES OF YOU AND YOUR COWORKERS BACK.

USING THOSE BLUEJEANS, THE CONFERENCE CALL TOOLS

QUICK SHOUTOUT TO THE TEAM IN THE FOOD HALL.

GOT ALL KINDS OF GREAT SNACKS, BEVERAGES AND LOOK AT THAT -- WE'VE GOT V TEAMERS COMING IN HERE AND CHECKING OUT THE SPACE.

THEY'RE SEEING THE WEIRD GUY TALKING TO HIS LAPTOP AND IT SEEMS TO BE A FORCE FIELD.

C'MON DOWN, SAY HELLO, WE'D LOVE TO SEE YOU.

LET'S TALK ABOUT THOSE PESKY NEIGHBORHOOD SPOOFING SCAMS.

THOSE NUMBERS THAT POP UP WITH YOUR OWN AREA CODE AND PREFIX.

IT'S TRICKED ME A FEW TIMES.

CALL FILTER ALLOWS CUSTOMERS TO SILENCE CALLS THAT POP UP IN THAT WAY.

OUR FREE CALL FILTER APP INCLUDES NEIGHBORHOOD FILTER, WHICH ALLOWS YOU TO SILENT AND SEND NEIGHBORHOOD SPOOFING CALLS TO VOICEMAIL.

IF YOU DON'T HAVE CALL FILTER, MAKE SURE YOU DOWNLOAD IT ON IOS AND ANDROID

WHILE YOU'RE IN THE DOWNLOADING MOOD, MAKE SURE YOU DOWNLOAD THE INSIDE VERIZON APP.

WE GOT ALL KINDS OF COOL STUFF FOR YOU THERE.

YOU CAN FIND GREAT ARTICLES ABOUT OUR TEAM, LEARN MORE ABOUT HOW WE'RE MOVING THE WORLD FORWARD.

WE'RE WORKING ON SOME APP-EXCLUSIVE CONTENT CALLED SPEED-UPS.

LOTS TO LEARN FROM AND SHARE THERE.

WE LOOK FORWARD TO SHARING WITH YOU THROUGH OUR VERIZON APP.

I'M CHECKING OUT THE -- ALL THAT'S HAPPENING HERE.

IT'S STARTING -- LET ME SEE IF I CAN GET OLGA HERE.

OLGA, WE'RE LIVE ON UP TO SPEED.

>> HOW'S EVERYBODY DOING?

CAN'T WAIT TO HAVE YOU COME BACK.

WE HAVE SO MANY GREAT OFFERINGS.

C'MON TO THE FOOD HALL.

- >> AND WE HAVE THIS APP, RIGHT?
- >> YES, YOU CAN DOWNLOAD THAT, YOU CAN DOWNLOAD THAT FROM YOUR APP STORE, CALLED FOOD MOBILE.

IT HAS EVERYTHING WE OFFER.

>> OLGA, ALL RIGHT, I'M LOOKING AROUND FOR SOME NEW FRIENDS, LOOK AT THIS.

TRACY, WE'RE LIVE ON UP TO SPEED.

- >> HI, EVERYONE, WELCOME BACK.
- >> HOW'S IT FEEL TO BE BACK?
- >> IT FEELS REALLY GOOD TO BE BACK.

TO FINALLY GET UP AND PUT CLOTHES ON AND GO SOMEWHERE.

- >> ANDY: IT'S GREAT TO SEE YOU OUTSIDE OF THE BOX --
- >> EXACTLY.
- >> WE'RE STILL KIND OF IN THE BOX THERE -- ANYONE YOU WANT TO SHOUTOUT --
- >> TO THE FOLKS, THE ENTIRE HR TEAM, GLOBALLY.

WELCOME BACK, GUYS, CAN'T WAIT TO SEE YOU.

>> ANDY: I THINK I SEE A LONG TIME FAN HERE.

OH, HERE WE GO.

LAURA, HI.

- >> HI, ANDY.
- >> HOW ARE YOU?
- >> YOU MADE MY DAY THAT I GOT TO MEET YOU TODAY.
- I CAN'T BELIEVE IT.
- >> YOU'RE LIVE ON UP TO SPEED.
- >> HI, EVERYBODY, IT'S SO GREAT TO BE BACK IN HEADQUARTERS.

A SHOUTOUT TO MATT MONTGOMERY AND THE VERIZON BUSINESS GROUP.

I'M THRILLED TO BE HERE.

A SHOUTOUT TO MY FAMILY.

WILMINGTON, NORTH CAROLINA.

I LOVE ALL OF YOU.

THANK YOU, THANK YOU.

>> ANDY, OF COURSE.

C'MON IN.

>> HELLO, EVERYONE, HI.

I'M SUPER HAPPY, TODAY'S MY FIRST DAY BACK, IT FEELS REALLY GREAT TO BE BACK WITH MY V TEAMERS, MY VERIZON FAMILY, A WONDERFUL WAY TO KICKSTART THINGS.

SHOUTOUT TO YOU GUYS AND THANKS FOR HAVING ME ON.

I'M SUPER HAPPY TO BE HERE.

SUPER EXCITED.

- >> WILL YOU STICK AROUND, UNTIL NEXT SIGNOFF?
- >> DEFINITELY.
- >> ANDY: OKAY, AS WE CONTINUE OUR TOUR OF THE CAFETERIA, I WANT TO TELL YOU, OBVIOUSLY PEOPLE ARE IN A GREAT MOOD.

THERE'S A LOT OF KINDNESS GOING ON HERE.

SUMMER'S HERE.

IF YOU'RE HITTING THE ROAD, CHECK OUT OUR KINDNESS BUREAU.

WE JUST ADDED SOME NEW CITIES FOR THOSE BUREAUS.

PHILADELPHIA, SALT LAKE CITY, SACRAMENTO, SAN FRANCISCO, NASHVILLE, WISCONSIN, LEXINGTON, PHOENIX, GRAB A SELFIE BY THESE AWESOME MURALS.

YOU CAN FIND OUR OTHER 10 CITIES AND LEARN MORE ABOUT THE KINDNESS CAMPAIGN AT VERIZON.COM/KINDNESS

FINALLY, A QUICK REMINDER, IT'S MONDAY, SO, A QUICK REMINDER TO KEEP AN EYE OUT FOR A MESSAGE COMING FROM OUR COMPLIANCE TEAM.

A CODE OF CONDUCT TRAINING.

MAKE SURE YOU'RE TAKING TIME TO COMPLETE THE VERY IMPORTANT TRAINING.

BE ON THE LOOKOUT FOR THAT.

I SEE FOLKS ARE GRABBING SNACKS, HAVING FUN, SAYING HELLO AND WE'VE GOT SOME MEMBERS OF OUR COMMS TEAM HERE AS WELL

SO, LAURA'S STILL HERE.

AND I THINK WE'RE GOING TO WRAP THINGS UP.

SO, WHY DON'T I JUST PUT THIS CAMERA HERE DOWN, OUR WHOLE TEAM IS HERE.

NOT OUR WHOLE TEAM, BUT MANY OF US.

WE'LL DO THE SHOUTOUT TOGETHER.

UNTIL NEXT TIME, YOU'RE UP TO SPEED.

ALL RIGHT, EVERYONE, READY?
>> UNTIL NEXT TIME, YOU'RE UP TO SPEED.

HAVE A GREAT DAY.

>> BYE!