

Up To Speed Live
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[MUSIC PLAYS].

>> Today on Up to Speed the recap of Verizon's presence at the Copa America finals we have another J.D. Power win to celebrate and also sharing a couple of reminders like taking the Code of Conduct training and how you can get an extra 600 bucks in your pocket and here is your pop culture pulse for the day.

Did you know in year's Olympic Games in Paris will take place exactly 100 years since Paris hosted the Olympics back in 1924 tune into Thursday's episode for more on how you can watch the games.

Now let's get into the show.

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[APPLAUSE].

>> RAQUEL WILSON: All right, happy Tuesday, team, thank you so much for joining us for Up to Speed Live.

I hope everyone is having a great day so far.

To keep the good vibes going I want to start with a feel good story now you may have been hearing all the buzz for the star-studded Ambani wedding in India this past weekend.

I know it's been all over my Instagram feed all of the celebs are there while it's pretty cool we've got a wedding that we think is even better.

A big congratulations to V Teamers Aravind Kumar and Arunima Devi who recently tied the knot.

Many well wishes to the happy couple.

I was able to meet Aravind when I went to Verizon India a couple of months ago so happy for the couple the wedding looked beautiful look at their photo there if you have a good moment for us a feel-good moment make sure to send it to us at good@Verizon.com we want to celebrate you, as well, all right as folks know we've been following the excitement of the Copa America tournament for weeks now and thanks to Total Wireless's text to sign campaign fans were able to have a voice inside the big game well this past weekend the big final was played in Miami Gardens Florida and Jen was there to cover all the action.

Let's take a look.

>> JEN MARIN: Hey V Team as you can tell from the palm trees behind me we are officially in Florida where the big game is taking place the final of the Copa America 2024.

Very, very exciting.

I am here to show you guys all the way that Verizon is showing up at the big game.

Now if you didn't know, we actually gave away some tickets to the game.

And four lucky folks won those tickets.

They were able to bring somebody with them.

And part of their prize was actually a tour of Univision's studios and they were super excited to have the opportunity.

Let's check it out.

[MUSIC PLAYS].

>> So this is a dream come true I came with my sister because we love Argentina fans and we love soccer we're really excited for this experience.

>> Yeah she brought me here and we're really happy for this dream to come true.

We're going to the finals.

>> Yes it's going to be tough.

>> We're going to cheer on Colombia and we have amazing things from Verizon and thank you for caring.

>> Yes, thank you so much.

>> Thank you so much to Verizon for the tickets.

We're so grateful.

We're so excited to be here obviously representing and rooting for Colombia we really appreciate it we're going to have a good time and it means the world to us.

>> JEN MARIN: It's the next day I'm on the way to the stadium I'm with the Total sign guy I have to ask what is this experience been like for you how excited are you today for everything we've got going on today.

>> It's been absolutely incredible getting to see different cultures of people their passion how it bleeds through.

>> JEN MARIN: V Team we are outside of the stadium the excitement is super real all throughout this tournament the excitement has been kept up

thanks to total wireless and their text to sign campaign helping folks have a voice inside of the stadium it's simple folks have to send a text to a designated number and the folks you see behind me have been holding up their messages inside of the stadium really exciting and tonight that is going to be no different.

>> Before heading in, I had to link up with our incredible Network Team on the stadium grounds working to ensure the very best experience for all of the fans.

>> We're here monitoring the network, making sure that everything is fully operational.

Making sure that our 4G our 5G and our Wi-Fi network are fully operational we have a lot of folks from out of town out of the country they utilize a lot of our Wi-Fi network right behind us we have the pole with all of the antennas that provides those services so we have an operations team and assistance performance team now working remotely making sure all of the stats and performance are up to par.

>> JEN MARIN: Finally it was time to head into the game.

It was a packed house.

And time for Total sign guy to jump into action.

And as for the ticket winners, they had a great time, too.

>> Thank you, Verizon.

[MUSIC PLAYS].

[APPLAUSE].

>> RAQUEL WILSON: That was awesome.

Great job there.

And very cool to see such -- all the nice ways that we showed up for the football fans just to touch on the network's performance really quickly we've heard back from the Network Team who are happy to report that our network performance was excellent.

Now, I know Jen shared how happy she was to be able to FaceTime and call without lag within the enormous crowds you saw there so that is an awesome win, great job.

And Jen, I'm sorry about Colombia but I was rooting for you, I was rooting for you from home.

All right, well from an awesome win on the turf to a big win from the Verizon

Business Group we know small businesses rely on connectivity.

In fact over half of small businesses in the U.S. added or upgraded their Business Internet service last year.

Which is why we're proud that Verizon Business small Business Internet service was named No. 1 in customer satisfaction, according to the J.D. Power 2024 U.S. Business Internet satisfaction study.

This now makes it the 6th time in a row that small businesses agree that Verizon Business' internet service is the best.

All right, and to keep our winning streak going, we've landed on Seramount's 2024 Best Companies for Multicultural Women list and are ranked among our coveted Top 10.

Now here you'll see a picture of Natasha Campbell Senior Director of diversity and inclusion receiving the award at the Multicultural Women's National Conference in Chicago at the end of June.

Another great win for the books, team.

All right, now we've reached the part in the episode where I'm going to share a couple of reminders for the upcoming weeks.

So get that notepad and pen out.

All of these are pretty important.

So stay with me.

First, let's talk integrity.

Integrity is at the heart of everything we do at Verizon which is why the Ethics Team wants to hear your feedback on what we're doing well and ways that we can improve.

Just yesterday the 5th annual Integrity Survey was launched so be sure to check your inboxes from an email from David Kass our Chief Compliance Officer.

And while you're at it, if you haven't completed our annual Code of Conduct training, try to carve out some time to do it before August 12th.

Now, lastly, if you've ever wondered what happens when someone outside -- works outside of the Code of Conduct, our Ethics Team has a quarterly series called Accountability in Action.

Where you can learn about actual situations that the team has had to investigate and take action on.

All right.

All of those are really important.

And so important to make sure that we're working within our Code of Conduct.

So now let's move on to a wellness incentive.

Of course a given that when we take care of ourselves, we live well and we feel well and I think we deserve a little something extra for prioritizing our self-care. U.S. management employees who schedule or complete an annual preventive exam by December 31st, 2024 can save \$600 on 2025 Verizon medical premiums.

And get this, when you take a simple well-being actions during 2025, you can earn up to \$300 more to shop or donate.

And I hear it's pretty easy.

Have your annual exam with your Primary Care Physician or gynecologist, then go to Virgin Pulse to mark the exam as done.

And by the way, exams scheduled or completed any time this year will count.

All right.

Now here is your last and final reminder, it's time for our Second Quarter earnings webcast.

Tune in on Monday July 22nd at 11:30 a.m. Eastern and if you have something on your mind, let us know in the Google Form that we sent you yesterday.

Okay.

Lots to keep in mind.

But don't worry, we've got all of this info in the story for you to go back and reference.

We'll see you Thursday for back to school promos and more.

Until next time, you're Up to Speed.

[APPLAUSE].

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