

VERIZON
UP TO SPEED LIVE
August 8, 2022 12:00 PM ET

>> HEY, THANK YOU FOR STARTING YOUR WEEK WITH US ON UP TO SPEED LIVE THIS MONDAY AUGUST 8TH. IT'S GOING TO BE ANOTHER BUSY WEEK AHEAD, SO WE'RE GOING TO KEEP THIS ONE SHORT AND SWEET, SO LET'S JUMP RIGHT INTO IT. YOU'VE HEARD MANY OF OUR VERIZON LEADERS SAY THIS BEFORE, WE RUN TO A CRISIS. AND WHEN WE DO, IT'S THE HOURS OF TRAINING BEFOREHAND THAT GIVES OUR VERIZON RESPONSE TEAM THE ABILITY TO RUN TO THAT CRISIS WITH CONFIDENCE.

THIS PAST WEEK, MEMBERS OF VERIZON'S RESPONSE MERIT TEAM TOOK PART IN A CRITICAL SIMULATION IN CARY, NORTH CAROLINA INVOLVING A CHEMICAL SPILL.

SO WHAT EXACTLY CAN HAPPEN IN A SITUATION LIKE THIS? TAKE A LOOK.

>> WE ARE IN CARY, NORTH CAROLINA, AND TODAY WE ARE DOING A ANNUAL DRILL FOR THE MERIT TEAM.

IT'S PART OF OUR HAZMAT RECERTIFICATION, AND IT'S BASED UPON A SCENARIO OF A CHEMICAL SPILL THAT ORDERED A EVACUATION OF THE FACILITY.

>> WHAT YOU'RE GOING TO SEE HERE FIRST IS A COORDINATED EFFORT WITH THE CARY FIRE DEPARTMENT, AS WELL AS RALEIGH HAZMAT. ON LOGISTICS AND THE SAFETY OF GETTING INTO THE BUILDING.

SOME DRONE OPERATIONS, WHERE WE'RE GOING TO SEE IF THERE'S HAZARDOUS MATERIAL ON THE EXTERIOR PART OF THE CAMPUS, AND THEN THEY'RE GOING TO BE GOING IN WITH THEIR LEVEL-A HAZMAT SUITS.

THOSE ARE FULLY ENCAPSULATED SUITS THAT HAVE BREATHING APPARATUSES WITHIN THEM, TO LOOK AT SENSOR READINGS FOR THE CHEMICAL AT HAND.

THEY WILL GO UP ON THE ROOF AND ACTUALLY CHANGE OUT THE FILTERS FOR OUR HEATING AND COOLING SYSTEM, AND BASICALLY MAKE SURE THE FACILITY IS SAFE.

>> THE MERIT TEAM HAS STATE-OF-THE-ART TECHNOLOGIES THAT HELPS THEM WITH WHATEVER MISSIONS IT IS THAT THEY'RE GOING TO BE PERFORMING, WHETHER IT'S 5G TECHNOLOGY, SATELLITE, WIFI CAPABILITIES, 4G LTE. WE HAVE ALL OF THE COMMUNICATIONS ASSETS THAT WE NEED TO KEEP OURSELVES SAFE, AS WELL AS OUR FIRST RESPONDERS SAFE, TO MAKE SURE THAT THEY CAN PERFORM SEARCH AND RESCUE, THEY CAN MAKE SURE THAT THE COMMUNITIES ARE SAFE, AND IT ALL RELIES UPON THE COMMUNICATIONS POWER THAT VERIZON BRINGS TO BEAR.

>> THIS IS ONE OF THE WAYS THAT WE DO RUN TO A CRISIS, AND WE DO MUTUAL AID WITH INTERNAL AND EXTERNAL PARTNERS. AND THIS CRISIS, EVEN THOUGH IT'S NOT AFFECTING THE NETWORK, IT'S AFFECTING ONE OF OUR FACILITIES AND WHAT OUR DAILY ENVIRONMENT WOULD BE LIKE SO THAT WE WANT TO GO AND RESTORE OUR CAPABILITIES OF GETTING BACK INTO FACILITIES AT A MANAGEABLE TIME.

>> THIS IS AN INCREDIBLE GROUP OF INDIVIDUALS THAT ARE TOTALLY DEDICATED ON WHAT THEY DO FOR THE SAFETY OF OUR COMMUNITIES, FOR THE SAFETY OF OUR FIRST RESPONDERS, AND BRINGING VITAL COMMUNICATION SERVICES BACK ONLINE.

>> AND THAT IS WHAT IT'S ALL ABOUT, STAYING DEDICATED TO OUR COMMUNITIES. BIG THANKS TO OUR MERIT TEAM IN CARY, NORTH CAROLINA FOR THAT UP-CLOSE AND PERSONAL LOOK AT WHAT IT TAKES TO BE THERE FOR OUR CUSTOMERS WHEN IT MATTERS THE MOST. ALL RIGHT, V-TEAM S WE ARE WELL INTO THE START OF 3Q, AND IT'S TIME ONCE AGAIN TO INVITE ALL EMPLOYEES TO PARTICIPATE IN A SUPER BRIEF 3Q VZPULSE SURVEY THAT AIMS TO ENSURE TEAMS ARE ADDRESSING SPECIFIC AREAS OF OPPORTUNITIES ACROSS VERIZON.

I JUST TOOK MINE THIS MORNING, AND THE SURVEY IS LITERALLY JUST THREE QUESTIONS, SO IT SHOULD TAKE ONLY ABOUT A MINUTE TOPS.

LOOK AROUND FOR THAT E-MAIL TODAY FROM GALLUP, AND REMEMBER, LAST SURVEY WE HAD AN 89 PERCENT RESPONSE RATE.

IT WAS THE HIGHEST EVER ON OUR VZ PULSE.

NOW, LET'S SEE IF WE CAN KEEP ADVANCING TOWARDS THAT 100 PERCENT GOAL BEFORE THE SURVEY CLOSES ON AUGUST 22ND.

IT WILL TAKE YOU THREE SECONDS, SO GO AHEAD AND TAKE THAT VZ PULSE FOR 3Q. ALL RIGHT.

I WANT TO SHARE WITH YOU AN EPIC EVENT COMING UP TONIGHT FOR ALL OF OUR V-TEAM GAMERS.

YOU MIGHT WANT TO LET YOUR LOVED ONES KNOW ABOUT THIS AS WELL.

TRUE GAMERS KNOW THAT NPCS, OR NON-PLAYER CHARACTERS, ALWAYS HAVE THE INTEL.

THEY ALWAYS HAVE THE SCOOP, AND SO WE'RE BRINGING SOME OF THOSE NPCS TO LIFE IN A ONE OF YOU A KIND STREAM THAT CELEBRATES XBOX AT VERIZON.

WE ARE TURNING TWITCH GAMING CELEBRITY AVERAGEJONAS INTO A PLAYABLE CHARACTER ON A REAL-LIFE QUEST THROUGH ROOMS THAT ARE INSPIRED BY POPULAR XBOX GAMES.

YOU'LL NEED TO SOLVE A SERIES OF QUESTS, TO GET A TREASURE CHEST, WHERE A SPECIAL GUEST WILL GREET HIM WITH SOME AMAZING GIVEAWAYS AS WELL.

NOW, THROUGHOUT THE EVENT, FOLKS WHO ENGAGE ON THE TWITCH CHAT WILL BE AWARDED WITH SOME EPIC XBOX PRIZES SO THIS WILL BE AN IMMERSIVE, ONE OF A KIND STREAM THAT AMPLIFIES VERIZON'S XBOX LAUNCH EXCITEMENT AS WE CONTINUE TO MAKE OUR MARK ON THE GAMING COMMUNITY.

YOU'RE GOING TO WANT TO JOIN THE FUN AND ALL THE ACTION.

THAT STARTS AT 6 P.M. TONIGHT, THAT'S EASTERN TIME TONIGHT, ON AVERAGEJONAS' TWITCH CHANNEL.

THAT'S TWITCH.TV/AVERAGEJONAS.

WE WILL PROVIDE THAT LINK IN OUR STORY AS WELL.

ALL RIGHT.

BEFORE WE GO, A FEW UP TO SPEED NOTES.

TOMORROW YOU'RE GOING TO WANT TO WATCH FOR A SPECIAL EMPLOYEE PROFILE THAT YOU DO NOT WANT TO MISS.

THURSDAY, OUR GOOD FRIEND GEORGE WILL BE BACK WITH SOME EXCITING NEWS.

LITTLE GEORGE TALKS TECH TIME, AND FRIDAY, MORE XBOX NEWS PLUS A FULL NEWS RUNDOWN, AND THAT'S ALL FOR US TODAY.

HOPE YOUR MONDAY IS OFF TO A STRONG START.

WE THANK YOU SO MUCH FOR TAKING TIME TO SHARE YOUR DAY WITH US.

HAVE A FANTASTIC WEEK, AND UNTIL NEXT TIME, YOU'RE UP TO SPEED.