

**VERIZON  
UP TO SPEED LIVE  
October 31, 2022 12:00 PM ET**

>> HAPPY MONDAY, V TEAM.  
AND HAPPY HALLOWEEN, V TEAM.  
I HOPE YOU HAD A GREAT WEEKEND.  
LET'S JUMP RIGHT IN WITH ANOTHER THREE QUESTIONS WITH.  
I CAUGHT UP WITH HEATHER  
McDAVITT TO LEARN MORE ABOUT THE NEW VERIZON RECEIVER.  
LET'S CHECK IT OUT.

>> HEY, EVERYONE, I'M BACK WITH ANOTHER THREE QUESTIONS WITH.  
OUR SERIES WHERE WE HEAR FROM  
OUR LEADERS ON IMPORTANT UPDATES  
ACROSS THE BUSINESS AND HOW IT FITS WITHIN OUR OVERALL STRATEGY.  
AND TODAY I'M JOINED BY HEATHER  
McDAVITT, VICE PRESIDENT OF HOME PRODUCT MANAGEMENT.  
HEATHER, IT'S SO NICE TO HAVE YOU.

>> THANKS SO MUCH FOR HAVING ME, RAQUEL.

>> I'M REALLY LOOKING FORWARD  
TO LEARNING MORE ABOUT VERIZON HOME INTERNET AND THE LATEST.  
WHAT'S NEW?

>> WE'RE SO EXCITED TO OFFICIALLY LAUNCH THE VERIZON  
RECEIVER, A DEVICE UNLIKE ANYTHING ELSE ON THE MARKET.  
IT IS THE FIRST TECHNOLOGY THAT  
WORKS ON ALL OF VERIZON'S SPECTRUM, MEANING IT WORKS WITH  
MILLIMETER WAVE, C-BAND, AND 4G LTE.  
SWITCHING BETWEEN THEM  
SEAMLESSLY USING AN INNOVATIVE  
SMART ANTENNA DESIGN SO WE CAN  
AUTOMATICALLY OPTIMIZE FOR THE BEST COVERAGE.  
THE RECEIVER WAS DESIGNED WITH A CUSTOMER FIRST APPROACH.  
IT'S SIMPLE TO SET UP AND IT'S  
60% SMALLER AND LIGHTER THAN THE PREVIOUS GENERATION.  
IT'S ALSO COMPLETELY WATERPROOF, SO IT CAN BE INSTALLED INDOORS  
OR OUTSIDE DEPENDING ON THE CUSTOMER'S UNIQUE NEEDS.  
THE DEVICE IS ALSO CAPABLE OF  
HIGHER THROUGHPUT SPEEDS WHICH  
MEANS HIGHER SPEEDS AND LOWER  
LATENCY FOR ALL THE DEVICES IN YOUR HOME.

>> WOW.  
THIS SEEMS LIKE A REALLY  
INNOVATIVE SOLUTION FOR OUR CUSTOMERS.  
HOW DOES THIS FIT WITHIN OUR OVERALL STRATEGY?

>> WELL, THERE ARE FOUR MAIN  
FOCUS AREAS FOR OUR FWA STRATEGY.

FIRST, IS LEADING THE INDUSTRY BY INTRODUCING THE LATEST HARDWARE TECHNOLOGY AVAILABLE ON THE MARKET, MUCH OF WHICH IS MORE POWERFUL THAN ANYTHING PREVIOUSLY AVAILABLE.

NEXT IS LEVERAGING OUR MILLIMETER WAVE AND C-BAND SPECTRUM ASSETS.

THIRD IS MAKE IT SIMPLE AND EASY FOR THE CUSTOMER, WHICH THIS DEVICE DOES.

AND FINALLY, BRING THE CUSTOMER A BEST-IN-CLASS HOME WIFI EXPERIENCE.

>> WOW.

WELL, HEATHER, THIS IS THE LAST QUESTION AND I WANT TO KNOW HOW'S IT BEEN GOING AND WHAT'S NEXT?

>> WELL, OUR PRELAUNCH CUSTOMER TRIALS HAVE GONE EXCEPTIONALLY WELL.

WE OFFICIALLY LAUNCHED ON OCTOBER 27<sup>TH</sup> AND WE'LL BE IN SELECT MILLIMETER WAVE MARKETS RIGHT AWAY.

WE ROLLING OUT NATIONALLY IN EARLY 2023 AND LOOK FORWARD TO HEARING FROM CUSTOMERS AND WHAT'S TO COME WITH NEW PRODUCTS WITH HOME INTERNET IN THE COMING YEAR.

>> I'M LOOKING FORWARD TO IT AS WELL.

HEATHER, THANK YOU SO MUCH FOR JOINING US.

>> THANK YOU FOR HAVING ME.

>> THANKS, HEATHER.

WE ALSO TALKED MORE ABOUT THE NEW VERIZON RECEIVER AND VERIZON'S TEN-YEAR PRICE GUARANTEE IN AN EPISODE LAST WEEK WITH ANDY THAT YOU'LL WANT TO CHECK OUT ALSO.

WE ALL KNOW CITIZEN VERIZON, OUR RESPONSIBLE BUSINESS PLAN AND PART OF IT IS ENVIRONMENTAL ADVANCEMENT.

WHICH IS WHY FOR THE SECOND YEAR

WE ARE COMMITTED TO OUR CLIMATE

RESILIENCE PRIZE TO HONOR FOUR

WINNERS WHO HAVE CREATED NEW INNOVATIONS TO HELP VULNERABLE POPULATIONS DEAL WITH THE EFFECTS OF CLIMATE CHANGE.

LAST YEAR'S WINNERS INCLUDED

HYFI, LETS TAKE A LOOK AT HOW WE HELPED THEM INNOVATE THEIR OPERATIONS FOR THE BETTERMENT OF UNDER-RESOURCED COMMUNITIES.

>> CITIZEN VERIZON IS OUR

RESPONSIBLE BUSINESS PLAN FOR

ECONOMIC, ENVIRONMENTAL, AND

SOCIAL ADVANCEMENT, AND IT'S WHAT INSPIRES OUR CLIMATE EQUITY WORK AND OUR VERIZON CLIMATE RESILIENCE PRIZE.

LET'S HEAR FROM ONE OF OUR 2022 RECIPIENTS, HYFI.

THEIR INNOVATIVE SOLUTION IS AN EASILY DEPLOYED, SOLAR POWERED WIRELESS SYSTEM THAT GIVES EARLY

FLOOD WARNING TO UNDERSERVED AND AT-RISK COMMUNITIES.

>> FLOOD PRONE AREAS AND LOW-LYING COMMUNITIES ARE LOOKING FOR AFFORDABLE, RELIABLE SOLUTIONS TO HELP SAVE LIVES. VERIZON SUPPORT HAS DEFINITELY BEEN A GAME CHANGER FOR US. WE'VE BEEN ABLE TO SCALE AND THE 5G NETWORK HAS ENABLED US TO REACH OUT TO COMMUNITIES EVEN QUICKER THAN WE COULD HAVE IMAGINED. IT MAKES US AT HYFI FEEL REALLY GREAT TO KNOW THAT OUR TECHNOLOGY IS HELPING TO SAVE LIVES OUT THERE.

>> FOR 2023, THE VERIZON CLIMATE RESILIENCE PRIZE WILL BE MAKING FOUR MORE AWARDS. TO LEARN MORE ABOUT THE CLIMATE RESILIENCE PRIZE AND VERIZON'S ONGOING EFFORTS TO SUPPORT COMMUNITIES IN NEED, VISIT [CITIZENVERIZON.COM](https://www.citizenverizon.com).

>> AWESOME WORK, AND LOOKING FORWARD TO SEEING THE WINNERS FOR THE UPCOMING YEAR AND THEIR INNOVATIVE SOLUTIONS TO COMBAT CLIMATE CHANGE.

>> HERE'S SOME FEEL GOOD NEWS FOR YOU ON THIS MONDAY, WE ARE STILL SHOWING UP IN FLORIDA FOR THOSE WHO HAVE BEEN IMPACTED BY HURRICANE IAN. THE SATELLITE SOLUTIONS TEAM VOLUNTEERED THEIR TIME WITH OPERATIONS BBQ RESCUE AS THEY DO IN ALMOST EVERY DISASTER. THE TEAM WAS DEPLOYED TO A FORT MYERS EAST LOCATION AND PROVIDED 1,500 MEALS OVER TWO DAYS. AND THEY ALSO WENT TO A CAPE CORAL STORE TO BE THERE ON THE DAY THE STORE REOPENED. OVER THE TWO DAYS, THE TEAM DISTRIBUTED 1,600 MEALS. AND A SPECIAL SWEET TWIST? THEY SECURED AN ICE CREAM TRUCK WHICH NEARLY FULFILLED 100 REQUESTS FOR ICE CREAM. SUPER SWEET.

THANK YOU SO MUCH TO THE SATELLITE SOLUTIONS TEAM FOR THE WORK YOU'RE DOING FOR OUR COMMUNITIES. AND A SPECIAL CONGRATULATIONS TO V TEAMER, EMILIO GONZALEZ WHO HAS WORKED TIRELESSLY WITH OUR FOUNDATION TO SECURE A THREE-YEAR GRANT FOR ACE TO COMBAT ANTI-ASIAN SENTIMENT AND DISCRIMINATION. FOR THESE PAST YEARS EMILIO'S WORK HAS CULMINATED IN A CORPORATE CHAMPION AWARD AND MATT ELLIS CHIEF FINANCIAL OFFICER AND EXECUTIVE SPONSOR OF PACE SHARED HIS THOUGHTS ON EMILIO'S RECOGNITION.

>> IT IS FANTASTIC TO SEE THE RECOGNITION EMILIO IS GETTING, AND IT'S A REFLECTION OF WHAT THE OVERALL TEAM HAS DONE TO SUPPORT AAPI CAUSES.

OBVIOUSLY THE PAST TWO OR THREE YEARS BROUGHT A SPOTLIGHT ON A LOT OF THE ISSUES THE AAPI COMMUNITY EXPERIENCES. TO SEE VERIZON STEP UP IN SUPPORT OF THAT IN THE WAY WE HAVE. BUT THE REASON WE STEPPED UP IS BECAUSE OF INDIVIDUALS LIKE EMILIO WHO BRINGS SO MUCH PASSION TO WHAT HE DOES. AND WHAT THE TEAM AS A WHOLE DOES. AND IT'S JUST NOT SURPRISING TO SEE THE RECOGNITION AS A RESULT OF THAT. I WOULD JUST SAY, EMILIO, TREMENDOUSLY WELL-DESERVED RECOGNITION. AND IT'S GREAT TO SEE THE OUTSIDE COMMUNITY GETS TO SEE WHAT WE GET TO SEE EVERY DAY INTERNALLY ABOUT THE GREAT CONTRIBUTIONS YOU MAKE.

>> EMILIO, CONGRATULATIONS, WHAT A WELL-DESERVED RECOGNITION. BEFORE I GO, IF YOU MISSED AMBER NAKUMURA'S POWERFUL TESTIMONY ON HER EXPERIENCE WITH DOMESTIC VIOLENCE, MAKE SURE YOU CHECK THAT OUT AS WE ROUND OUT DOMESTIC VIOLENCE AWARENESS MONTH. YOU CAN FIND IT LINKED IN TODAY'S STORY. THAT'S ALL FOR ME TODAY, STAY TUNED FOR UP TO SPEED ALL WEEK. TOMORROW WE'VE GOT AN EPISODE WITH A SPECIAL EMPLOYEE DISCOUNT YOU WON'T WANT TO MISS, AND THURSDAY WE'LL BE LIVE FROM THE LEADERSHIP FORUM, AND FRIDAY WE'RE BACK LIVE FOR A NEWS RUNDOWN. UNTIL NEXT TIME, YOU'RE UP TO SPEED!