VERIZON
UP TO SPEED LIVE
November 12, 2021 12:00 PM ET

>>DIANA ALVEAR: HELLO!

WELCOME TO UP TO SPEED LIVE. HAPPY FRIDAY!

WE MADE IT. BIG WEEK, BUSY WEEK.I AM DIANA ALVEAR, AND I'M SO HAPPY TO BE WITH YOU TO SEND YOU INTO THE WEEKEND.BUT BEFORE WE DO THAT, WE'RE GOING TO RECAP THE WEEK. SO MONDAY, BIG DAY.

HANS AND THE VLC GAVE US AN UPDATE ON THE COMPANY AND MADE A VERY BIG ANNOUNCEMENT.

RONAN DUNNE IS MOVING OVER TO BECOME STRATEGIC ADVISOR TO THE CEO, AND HE WILL SERVE ON THE BOARD OF YAHOO, AND CURRENT VCG CHIEF OPERATING OFFICER MANON BROUILETTE WILL SUCCEED HIM AS CEO OF VERIZON CONSUMER.

TUESDAY, MY FRIEND ANDREW TESTA FILLED YOU UP WITH KINDNESS AND ALL THE WAYS YOU CAN WEAR YOUR KINDNESS PROUDLY, THANKS TO NEW PARTNERS.

GO GET THAT BRACELET.

AND YESTERDAY, WE CELEBRATED OUR VETERANS LETTING YOU KNOW ALL THE WAYS THAT WE HONOR AND SUPPORT THE PEOPLE WHO SACRIFICED SO MUCH FOR US AND OUR COUNTRY.

ALL RIGHT.

SO NOW WE'RE GOING TO CIRCLE BACK TO THE BIG NEWS THIS WEEK.

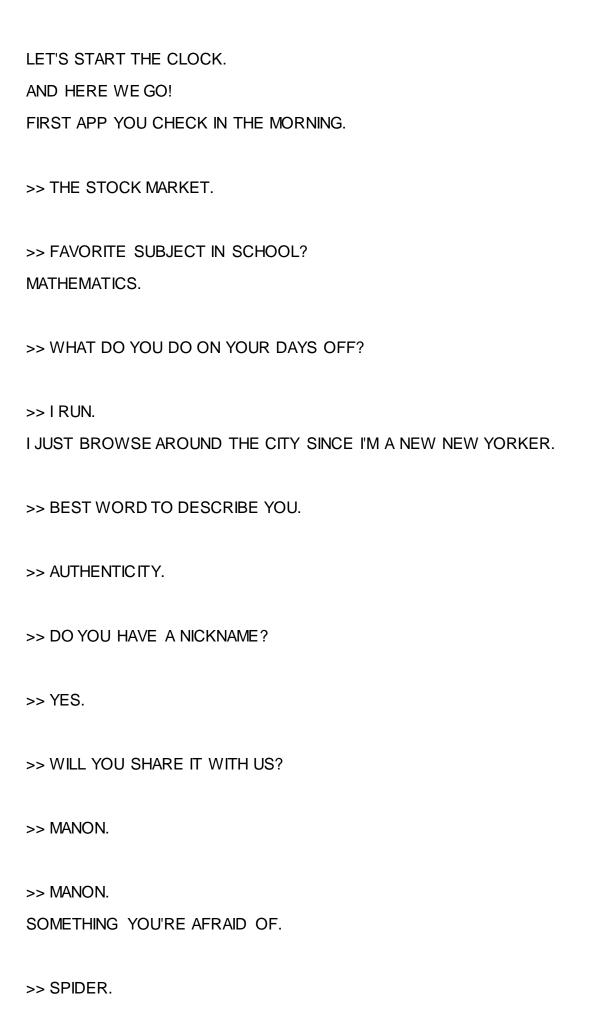
OF COURSE, THE NEWS THAT MANON BROUILETTE IS THE INCOMING CEO OF VCG.

SHE IS ALREADY GETTING DOWN TO BUSINESS, BUT OUR FRIEND, ANDY CHOI SNAGGED 60 SECONDS WITH HER TO GET TO KNOW HER BETTER.

>> ARE YOU READY FOR YOUR 60 SECONDS?

>> I AM.

>> ALL RIGHT.



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>> FAVORITE MOVIE?
OH, MY GOD, EVERYTHING ABOUT WES ANDERSON.
SO THE LAST ONE IS THE FRENCH DISPATCH.
>> THERE WE GO.
FAVORITE TV SHOW.
EVERYTHING THAT MAKES ME LAUGH.
>> WHAT PIECE OF ADVICE WOULD YOU GIVE YOUR 13-YEAR-OLD SELF?
>> CHILL.
TAKE IT EASY.
>> ONE CAUSE YOU FEEL PASSIONATE ABOUT.
>> MENTAL HEALTH.
>> A SONG THAT CHANGES YOUR MOOD.
>> EVERYTHING FROM BLONDIE.
>> WILL YOU SING A LITTLE?
>> NO!
>> AND THAT BRINGS US TO 60 SECONDS.
>>DIANA ALVEAR: I LOVE IT!
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THAT WAS SO MUCH FUN.

THANK YOU, ANDY AND MANON.

YOU KNOW, I WAS HOPING THAT SHE WAS GOING TO SING "THE TIDE IS HIGH,"
BECAUSE THAT IS MY FAVORITE BLONDIE SONG, BUT I SUPPOSE SHE SHOULD HAVE SANG
"CALL ME." BECAUSE WE ARE VERIZON.

ALL RIGHT.

I'LL STOP BEING SILLY.

TODAY IS DISNEY+ DAY.

CAN YOU BELIEVE THAT THE STREAMING SERVICE LAUNCHED TWO YEARS AGO TODAY?

SO TO CELEBRATE DISNEY+ DAY, THE STREAMING SERVICE IS GOING TO BE PREMIERING A TON OF NEW RELEASES INCLUDING DISNEY AND PIXAR'S CIAO ALBERTO, AND DISNEY'S OLAF PRESENTS, AND THE ADORABLE PUPPY FOOTAGE YOU'RE SEEING RIGHT NOW IS FROM ONE OF THE MOST POPULAR SHOWS, THE WORLD ACCORDING TO JEFF GOLDBLUM, WHICH IS RETURNING TO SEASON 2 TONIGHT.

NOW, VERIZON IS ONE OF DISNEY+'S FIRST PARTNERS, AND DID YOU KNOW THAT ADWEEK CALLS US A SECRET WEAPON IN HELPING STREAMING SERVICES SCALE, SO REMEMBER WHEN CUSTOMERS SIGN UP, THEY GET DISNEY+ ON US.

MY KIDS ARE BIG FANS.

IT IS WORTH IT.

YESTERDAY, V-TEAMERS IN THE U.S. CELEBRATED VETERANS DAY, GIVING THANKS TO THOSE WHO HAVE SERVED OUR COUNTRY, INCLUDING MORE THAN 8,000 VETERAN V-TEAMERS THAT WE HAVE IN OUR RANKS.

I WORK WITH SOME AMAZING VETERANS.

TAMI ERWIN, WHO SERVES AS THE EXECUTIVE CHAMPION OF VALOR, HOSTED A SPECIAL EVENT IN CHANDLER, ARIZONA, AND SHE WAS JOINED BY VALOR MEMBERS, VERIZON LEADERS AND GUESTS, INCLUDING EARL FONTENOT, A U.S. ARMY VETERAN WHO SERVED IN AFGHANISTAN AND IRAQ, AND WALLY EDWARDS, THE NATIONAL DIRECTOR OF CORPORATE PARTNERSHIPS WITH WOUNDED WARRIOR PROJECT.

AND TAMI PRESENTED A \$250,000 CHECK TO WALLY EDWARDS AND THE WOUNDED WARRIOR PROJECT.

VERIZON PARTNERS WITH THE WOUNDED WARRIOR PROJECT.

IT IS AN AMAZING ORGANIZATION THAT HAS PROVIDED A VITAL LIFE LINE FOR WOUNDED VETERANS AND ACTIVE DUTY SERVICE MEMBERS.

WE HAD A CHANCE TO TALK WITH WALLY HIMSELF TO HEAR A BIT MORE FROM THE EVENT.

>> THE CONTRIBUTIONS THAT VERIZON IS MAKING IS CRITICAL TO THE WOUNDED WARRIOR PROJECT BECAUSE THROUGH OUR PROGRAMS AND SERVICES, WE ARE THEN ALLOWED TO HELP THESE VETERANS, WHETHER IT'S THROUGH CONNECTION, WHETHER IT'S THROUGH EMPLOYMENT, MENTAL HEALTH, PHYSICAL HEALTH, VERIZON IS MAKING IT POSSIBLE FOR US TO PERFORM AND TO PROVIDE THESE PROGRAMS AND SERVICES TO THESE VETERANS WHO GREATLY NEED THAT SERVICE.

>>DIANA ALVEAR: AND WE ARE NOT DONE.

THE EVENT WAS FOLLOWED BY A WOUNDED WARRIOR PROJECT WALK SUPPORTED BY OUR VERIZON WELLNESS TEAMS.

PLUS, WE ALSO HAVE MEMBERS OF VALOR JOIN THE VETERANS DAY PARADE IN NEW YORK CITY.

AN ANNUAL TRADITION TO HONOR VETERANS AND SALUTE ACTIVE MILITARY MEMBERS.

OUR FLOAT FEATURED FLAGS REPRESENTING EACH MILITARY BRANCH, AND ALSO THE VERIZON CONSUMER GROUP IS PARTNERING WITH THE PAT TILLMAN FOUNDATION.

IT'S AN ORGANIZATION THAT WAS CREATED TO HONOR THE NFL PLAYER AND AFGHANISTAN VETERAN WHO GAVE HIS LIFE FOR HIS COUNTRY.

WE ARE GOING TO TELL PAT'S STORY, AND SHOW OUR SUPPORT WITH A NOVEMBER 16TH EVENT IN AUSTIN, TEXAS.

WE'RE GOING TO BE SHOW CASING A MURAL AND A DONATION TO THE FOUNDATION.

ALL RIGHT.

SO THIS HAS BEEN A REALLY FUN SHOW AND WE'RE GOING TO END ON GOOD

NEWS.

WHAT BETTER WAY TO WRAP UP KINDNESS WEEK THAN TO SEE IT IN ACTION.
THIS STORY IS INCREDIBLE.

RYCHEL LARSON, YOU SEE HER HERE, A V-TEAMER IN ALEXANDRIA, MINNESOTA, NOTICED A CAR PULLED OVER AND A MOTHER IN DISTRESS.

WELL, RYCHEL JUST HAD THE SENSE SOMETHING WAS WRONG.

SHE PULLED OVER, REALIZED THE TODDLER IN THE BACK SEAT WAS CHOKING, AND HELPED DISLODGE THE CANDY THAT WAS IN HIS THROAT, POTENTIALLY SAVING HIS LIFE.

AND THIS PHOTO YOU SEE THERE, RYCHEL, SHE TOOK IT IN HER SON'S BEDROOM WITH A SIGN THAT MEANS A LOT TO HER, WORK HARD AND BE NICE TO PEOPLE, AND I HAVE TO TELL YOU, RYCHEL, AS A MOTHER MYSELF, MY HEART STOPPED HEARING THAT STORY, AND I AM SO, SO GRATEFUL TO YOU FOR WHAT YOU DID FOR THAT MOM AND BABY.

TRULY, IT IS A MIRACLE THAT YOU WERE THERE AND ABLE TO HELP.

ALL RIGHT.

THAT IS GOING TO DO IT FOR US TODAY.

THANK YOU SO MUCH FOR SPENDING A LITTLE BIT OF YOUR FRIDAY WITH ME.

I HOPE WE'RE SENDING YOU OFF WITH SOME GOOD VIBES.

I'M DIANA ALVEAR.

HAVE A WONDERFUL WEEKEND.

BE SAFE, AND UNTIL NEXT TIME, YOU'RE UP TO SPEED.