

**VERIZON
UP TO SPEED LIVE
November 28, 2022 12:00 PM ET**

>> HAPPY MONDAY EVERYONE!

I HOPE YOU ALL ARE FEELING FULL AND WELL RESTED AFTER THE HOLIDAY WEEKEND.

A SPECIAL THANK YOU TO OUR V TEAMERS WHO SPENT THEIR TIME

HELPING OUR CUSTOMERS WITH OUR EXCITING HOLIDAY DEALS.

PERSONALLY, I SPENT THE WEEKEND FEELING GRATEFUL TO

BE SURROUNDED BY FAMILY, BUT I

ALSO REALIZE THE HOLIDAYS CAN BE TOUGH FOR SOME FOLKS.

MAYBE YOU'VE HAD TO DEAL WITH OR EXPERIENCED SOME BAD NEWS AND

SOMETIMES THOSE FEELINGS CAN BE TRIGGERED BY CURRENT EVENTS.

SO, AS WE KICK OFF THE HOLIDAY SEASON, I WANT TO TAKE SOME TIME

AND REMIND EVERYONE THAT IF YOU

EVER FIND YOURSELF IN NEED OF HELP OR SUPPORT, OUR EMPLOYEE

ASSISTANCE PROGRAM IS HERE TO SUPPORT YOU IF YOU NEED IT.

THERE'S INFORMATION HERE ON THE SCREEN ON HOW YOU CAN CONNECT

WITH THE EAP DIRECTLY AND THESE

DETAILS WILL BE IN TODAY'S STORY AS WELL.

AND ON THAT NOTE, SPREADING LOVE AND KINDNESS IS

SOMETHING WE ALL NEED RIGHT NOW

AND AS PART OF OUR "A CALL FOR KINDNESS" CAMPAIGN, MEMBERS OF

OUR COMMUNICATIONS PR TEAM PARTNERED WITH KROGER, HY-VEE

AND FRESH ENCOUNTERS GROCERY STORES TO GIVE UNSUSPECTING

CUSTOMERS THE GIFT OF GROCERIES

IN A CAMPAIGN WE'RE CALLING "FEED THE LOVE."

ALL NOVEMBER, THE TEAM HAS BEEN SPREADING HOLIDAY KINDNESS TO

250 PEOPLE ACROSS 10 CITIES BUYING GROCERIES WHILE ALSO

SHARING THE VALUE THAT COMES WITH BEING A VERIZON CUSTOMER.

AND THE KINDNESS DIDN'T STOP THERE.

FOR OUR VERY OWN HARD-WORKING RETAIL V TEAMERS, MEMBERS OF THE

COMMUNICATIONS TEAM DROPPED OFF

FRESH GROCERIES TO VERIZON STORES ACROSS THE COUNTRY IN

OVER 25 LOCATIONS TO SHOW JUST HOW MUCH THEIR HARD WORK DURING THE HOLIDAY SEASON AND BEYOND IS APPRECIATED.

SINCE WE'RE ON THE TOPIC OF THE RETAIL STORES, IT'S CYBER MONDAY, EVERYONE! MAKE SURE YOU ENJOY OUR LATEST DEALS.

GET A 5G PHONE PLUS A GIFT LIKE A TABLET, SMARTWATCH OR EARBUDS ALL ON US.

THERE ARE A LOT OF DEVICES TO CHOOSE FROM SO IF YOU'RE TEAM ANDROID, TEAM PIXEL OR TEAM IPHONE, WE'VE GOT YOU COVERED.

THIS PAST WEEKEND, I DEFINITELY BENEFITED FROM A GIFT TO GIVE AND A GIFT TO GET.

I HELPED MY FAMILY UPGRADE THEIR PHONES TO THE NEW IPHONE 14 PRO WITH FREE BEATS FIT PRO EARPODS AND AN APPLE WATCH SE ALL ON VERIZON.

AS YOU HELP YOUR FRIENDS AND FAMILY WITH OUR EXCITING DEALS THIS SEASON DON'T FORGET THAT WE HAVE A SPECIAL SUPPORT TEAM, THE AMBASSADOR CARE TEAM TO HELP YOU NAVIGATE MOBILE AND FIOS CONCERNS IF YOU NEED HELP BEYOND OUR USUAL CUSTOMER SERVICE CHANNELS. WE ARE GIVING OUR CUSTOMERS A ONE-OF-A-KIND HOLIDAY EXPERIENCE.

LOCAL ARTISTS WILL BE IN STORES ACROSS THE COUNTRY TO CUSTOMIZE ACCESSORIES.

WE TEAMED UP WITH BROOKLYN ARTIST JASON NAYLOR TO HELP US SPREAD THE WORD.

>> WHAT'S UP, EVERYONE?

THIS IS JASON NAYLOR.

THIS DECEMBER, MYSELF AND OTHER AMAZING ARTISTS AROUND THE COUNTRY ARE TEAMING UP WITH VERIZON TO MAKE THIS HOLIDAY SEASON ONE-OF-A-KIND.

WE'LL BE IN VERIZON RETAIL STORES IN 20 CITIES, CUSTOMIZING ACCESSORIES JUST LIKE THESE.

ALL YOU HAVE TO DO IS COME INTO THE STORE WHEN WE'RE THERE, MAKE A PURCHASE AND THE ART IS ON US, OR COME IN AND UPGRADE YOUR LINE OR DEVICE AND GET A FREE PRINT.

IT'S THAT SIMPLE AND IT'S ONLY AT VERIZON.

CHECK OUT [VERIZON.COM/HOLIDAYART](https://www.verizon.com/holidayart) FOR ALL THE DATES AND DETAILS

AND IF YOU CAN'T MAKE MAKE IT OUT TO A STORE, FOLLOWING ALONG
ON INSTAGRAM FOR INSIDE VERIZON UPDATES AND AMAZING GIVEAWAYS.
SO COME ON OUT, COME HAVE SOME FUN.

WE'RE GOING TO MAKE THIS HOLIDAY A COLORFUL ONE.

>> HOW COOL IS THAT - ADDING A

PERSONAL TOUCH TO GIFTS IS ALWAYS A SPECIAL WAY TO SHOW YOU CARE.

BE SURE TO SPREAD THE WORD WITH

FRIENDS AND FAMILY AND CHECK THE WEBSITE VERIZON.COM/HOLIDAYART

TO SEE IF A LOCAL ARTIST WILL BE IN A STORE NEAR YOU.

WE WILL LINK THE SITE IN TODAY'S STORY.

THAT WILL DO IT FOR ME TODAY, FOLKS.

WE'LL BE BACK ALL WEEK, AND IN

THE MEANTIME, DON'T FORGET TO SPREAD KINDNESS.

UNTIL NEXT TIME, YOU'RE "UP TO SPEED."