

**VERIZON**  
**UP TO SPEED LIVE**  
December 16, 2022 12:00 PM ET

>> HEY, V-TEAM!

I HOPE YOU'RE ALL HAVING A GREAT FRIDAY.

THANKS FOR JOINING US FOR UP TO SPEED LIVE.

IT WAS A BUSY WEEK ACROSS VERIZON, SO HOW ABOUT WE  
KICK-START THE SHOW WITH A LOOK BACK AT THE WEEK.

ON MONDAY, RAQUEL SAT DOWN WITH  
PRESIDENT OF GLOBAL NETWORKS AND TECHNOLOGY, KYLE MALADY, FOR  
ANOTHER EPISODE OF OUR "THREE QUESTIONS WITH" SERIES.

THEY TALKED ABOUT ALL THE WORK  
WE'RE DOING TO CONTINUALLY UPGRADE OUR WIRELESS NETWORK AND  
WHY THIS WORK MATTERS TO OUR EMPLOYEES AND CUSTOMERS.

ON WEDNESDAY, RAQUEL SAT DOWN  
WITH VERIZON'S CHIEF CONTENT OFFICER, ERIN MCPHERSON, FOR YET  
ANOTHER EPISODE OF OUR "THREE QUESTIONS WITH" SERIES.  
ERIN SHARED HER EXCITEMENT ABOUT LAUNCHING EARLY ACCESS TO THE  
+PLAY BETA, AND AN EXCLUSIVE LAUNCH OFFER WITH NETFLIX.

THE LAUNCH OFFER WILL GIVE CUSTOMERS WHO PURCHASE A  
12-MONTH SUBSCRIPTION FROM A SELECTION OF OUR +PLAY PARTNERS  
12 MONTHS OF NETFLIX PREMIUM ON US, WHICH IS A \$240 ANNUAL VALUE.

FOR MORE INFORMATION, BE SURE TO CHECK OUT TODAY'S STORY.

AND ON THURSDAY WE SHARED ALL THE AMAZING VERIZON DEALS TO  
HELP YOU SECURE THE PERFECT  
GIFTS FOR ALL OF YOUR LOVED ONES THIS HOLIDAY SEASON.

AND SPEAKING OF GIFTS, ATTENTION GAMERS, I'VE GOT SOME GREAT NEWS!

STARTING TODAY THROUGH JANUARY 5TH, 2023, OR WHILE SUPPLIES LAST, VERIZON CUSTOMERS CAN GET THE XBOX SERIES S CONSOLE FOR \$229.99.

THAT'S AN INSTANT SAVINGS OF \$70

OFF THE REGULAR PRICE OF \$299.99 IT'S THE PERFECT HOLIDAY GIFT,

OR A GIFT FOR YOURSELF, BECAUSE YOU DESERVE IT!

GO ALL DIGITAL WITH XBOX SERIES S AND EXPERIENCE NEXT-GEN SPEED

AND PERFORMANCE AT A GREAT PRICE.

CHECK OUT THE LINK IN TODAY'S STORY TO PLACE YOUR ORDER TODAY!

AND LET'S KEEP THE GOOD NEWS

ROLLING EXCLUSIVELY FOR V-TEAMERS ON THE EMPLOYEE PHONE PROGRAM NOW THROUGH THE

END OF THE MONTH, YOU CAN GET \$80 OFF THE MICROSOFT XBOX ELITE SERIES 2 CONTROLLER AND

TAKE YOUR GAMING EXPERIENCE TO THE NEXT LEVEL WITH INSANE CUSTOMIZATION TO PLAY LIKE A PRO.

AND JUST IN TIME FOR THE HOLIDAYS, GET THE EPP 25 PERCENT DISCOUNT OFF THE META QUEST 2

ADVANCED ALL IN ONE VIRTUAL REALITY HEADSET.

WHILE ON THE TOPIC OF THE

HOLIDAY SEASON, YOU MAY HAVE NOTICED A NEW ARTICLE ON VZWEB,

TITLED "HOW DO YOU DO THE HOLIDAYS?"

WE ASKED OUR CEO HANS VESTBERG AND OUR LEADERSHIP TEAM TO SHARE

THEIR FAVORITE HOLIDAY TRADITIONS, THE ONES THEY HONOR

AND ENJOY WITH THEIR FAMILIES AND FRIENDS EVERY YEAR. BE SURE TO READ THROUGH.

YOU MIGHT LEARN SOMETHING NEAT ABOUT OUR LEADERS.

I KNOW I CERTAINLY DID!

AND, OF COURSE, PLEASE SHARE YOUR OWN HOLIDAY TRADITIONS IN THE COMMENTS SECTION.

WE'VE ALREADY GOT SOME REALLY NICE COMMENTS AND PICTURES FROM V-TEAMERS.

AND AS FOR ME, MY FAVORITE HOLIDAY TRADITION IS WATCHING

THE RADIO CITY CHRISTMAS SHOW IN NEW YORK CITY!

ALL RIGHT.

ON TO SOME MORE NEWS FROM ACROSS THE BUSINESS THIS WEEK.

VERIZON ANNOUNCED A MEANINGFUL 5G MOBILE EDGE COMPUTE DRONE INITIATIVE WITH THE U.S. DEPARTMENT OF VETERANS AFFAIRS.

AS PART OF THIS COLLABORATION, WHICH IS TAKING PLACE AT THE VA'S PALO ALTO HEALTH CARE SYSTEM, 5G MOBILE EDGE COMPUTE TECHNOLOGIES AND DRONES ARE HELPING HOSPITAL STAFF TO BETTER ASSESS CRITICAL NEEDS AND FACILITY INFRASTRUCTURE.

WHAT A GREAT EXAMPLE OF HOW VERIZON IS WORKING WITH THE PUBLIC SECTOR TO HELP IMPROVE THE QUALITY OF LIFE FOR THOSE WHO HAVE SERVED US SO WELL. AND SPEAKING OF VALUABLE HELP, WHETHER IT WAS IN THE WAKE OF THE DEVASTATION LEFT BY HURRICANE IAN OR DURING ANOTHER ACTIVE WILDFIRE SEASON, THE VERIZON FRONTLINE CRISIS RESPONSE TEAM WAS ON THE GROUND THROUGHOUT 2022 ENSURING FIRST RESPONDERS ON THE FRONT LINES HAD THE MISSION-CRITICAL COMMUNICATIONS CAPABILITIES THEY NEEDED WHEN THEY NEEDED THEM MOST.

THIS TEAM, WHICH IS MADE UP OF PRIMARILY FORMER MILITARY MEMBERS AND FIRST RESPONDERS, DEPLOYED NEARLY 700 TIMES TO 49 STATES THIS YEAR ALONE.

DURING THESE DEPLOYMENTS, THE TEAM DELIVERED NEARLY 5,500 VERIZON FRONTLINE DEVICES AND SOLUTIONS TO FIRST RESPONDERS FROM CLOSE TO 750 DIFFERENT PUBLIC SAFETY AGENCIES.

TRULY REMARKABLE WORK, GREAT JOB TEAM!

NOW, ON TO A VERY UNIQUE EXPERIENCE.

IT'S NOT EVERY DAY YOU GET TO

STAND IN WESTMINSTER HALL WITH A MEMBER OF THE ROYAL FAMILY.

BUT FOR A COUPLE OF OUR LUCKY V-TEAMERS IN LONDON, THEY FOUND

THEMSELVES DOING JUST THAT WITH HIS MAJESTY, KING CHARLES III,  
IN WESTMINSTER AS THEY CELEBRATED 40 YEARS OF THE  
CHARITY BUSINESS IN THE COMMUNITY.

KING CHARLES III IS PATRON OF  
THE BRITISH BUSINESS COMMUNITY OUTREACH CHARITY THAT'S IN CHARGE OF PROMOTING  
RESPONSIBLE BUSINESS, CSR AND CORPORATE RESPONSIBILITY TO CREATE A FAIR  
AND SUSTAINABLE WORLD IN WHICH TO LIVE AND WORK.

AND SPEAKING OF SERVICE, THIS YEAR, WE'D LIKE TO EXTEND A  
GRAND THANK YOU TO OUR V-TEAM VOLUNTEERS WHO HAVE PARTICIPATED  
IN MORE THAN 500K VOLUNTEER HOURS IN 2022.

WE SAW PEOPLE COMING TOGETHER IN OUR OFFICES ALL AROUND THE  
GLOBE, MAKING PERSONAL CONNECTIONS AND TAKING STEPS TO MAKE THE WORLD A BETTER PLACE.

SINCE WE STARTED ON THIS JOURNEY IN 2019, WE HAVE COMPLETED MORE  
THAN 1.5 MILLION HOURS TOWARD OUR GOAL OF 2.5 MILLION BY 2025.

BUT THIS IS ABOUT MORE THAN JUST HITTING OUR CORPORATE GOALS.

IT'S ABOUT UPLIFTING OTHERS, EXTENDING A HAND, AND BRINGING  
CARE AND KINDNESS TO THOSE IN NEED.

WHETHER IT'S PLANTING TREES, TRANSCRIBING NOTES, OR REACHING  
OUT TO THOSE IN NEED, YOU SHOWED

UP FOR THE COMMUNITY, AND FOR THAT WE THANK YOU!

LAST NIGHT, FOR THE FOURTH YEAR,

VICE PRESIDENT OF BUSINESS SALES FOR VERIZON BUSINESS, MARK TINA,

AND SEVERAL MEMBERS OF HIS ORGANIZATION LED A TOY DRIVE IN PENNSYLVANIA, DELIVERING  
TOYS TO OVER 65 FAMILIES. EACH YEAR, WE PARTNER WITH THE

TOWN OF WILSON, PA AND THEIR POLICE DEPT FOR THIS EFFORT.

AND LAST YEAR, THE TOWN MAYOR ESCORTED OUR TEAM THROUGHOUT THE TOWN.

PRETTY NEAT.

AND AS IMPORTANT AS IT IS TO SERVE OTHERS, IT'S ALSO IMPORTANT TO TAKE CARE OF YOURSELF.  
AND WHAT BETTER WAY THAN TO GIVE YOURSELF THAN THE GIFT OF TIME. THAT'S IS VERY BEST GIFT.  
WE WANT TO REMIND YOU TO TRY TO TAKE SOME VACATION TIME, IF YOU HAVE ANY LEFT.  
NOW, YOU CAN CARRY OVER VACATION, BUT REMEMBER, YOUR  
MAXIMUM VACATION ACCRUAL BALANCE CAN'T EXCEED 175% OF YOUR ANNUAL  
BENEFIT LEVEL AT ANY TIME DURING THE YEAR.  
FOR OUR GLOBAL MANAGEMENT EMPLOYEES, TAKE SOME TIME OUT  
FOR YOUR MENTAL HEALTH BY USING YOUR FIVE FREE COUNSELING  
SESSIONS THROUGH OUR EMPLOYEE ASSISTANCE PROGRAM.  
YOU CAN CALL EAP, ANY TIME, DAY OR NIGHT, AT 888.441.8674 FOR IMMEDIATE ASSISTANCE.  
NOW YOU CAN ALSO GIVE YOUR CAREER A GIFT WITH A BOOST FROM  
OUR NEW MY CAREER PAGE, WHICH HOUSES ALL YOUR PERFORMANCE AND  
DEVELOPMENT RESOURCES IN ONE CENTRALIZED LOCATION.  
AND LADIES, THE GIFTS DON'T HAVE TO STOP WITH THE HOLIDAYS.  
IN 2023, INVEST IN YOURSELF BY THROWING YOUR HAT IN THE RING  
FOR THE WOMEN OF THE WORLD 2023 CAREER DEVELOPMENT PROGRAM.  
THE APPLICATION WINDOW OPENS JANUARY 5.  
YOU CAN CHECK OUT THE LINK IN TODAY'S STORY TO HEAR HOW OUR W.O.W. PROGRAM HAS MADE  
A DIFFERENCE IN SOME OF OUR V-TEAMERS' LIVES.  
AND LASTLY, REMEMBER THAT FOR THE US V-TEAM, WE HAVE FREE  
BACKUP CARE 24/7 THROUGH THE END OF THE YEAR.  
THIS IS AN INCREDIBLY USEFUL RESOURCE TO HAVE, ESPECIALLY  
WHEN YOUR REGULAR CAREGIVER ISN'T AVAILABLE.  
V-TEAMER KATRINA NEAL IS A BIG FAN OF THIS PROGRAM.  
GET THIS, SHE'S BEEN USING BACKUP CARE FOR OVER TEN YEARS WITH ALL THREE OF HER BOYS.  
SHE SHARES THAT AS A SINGLE MOM, THIS PROGRAM HAS GIVEN HER PEACE  
OF MIND, AND SHE'S SO GRATEFUL TO WORK FOR A COMPANY THAT CARES

NOT ONLY ABOUT THEIR EMPLOYEES, BUT THEIR FAMILIES TOO.

FOR MORE DETAILS ON ALL OF THESE BENEFITS, HEAD OVER TO TODAY'S STORY.

TEAM, WE'RE ALMOST AT THE END OF THE SHOW, BUT I WANT TO TAKE A  
MOMENT TO ASK YOU TO MARK YOUR CALENDAR FOR AN EMPLOYEE  
EXCLUSIVE CONCERT HAPPENING NEXT TUESDAY.

IN A VERY STORYTELLER FASHION, WE SAT DOWN WITH SINGER-SONGWRITER TAI VERDES.

DID YOU KNOW HIS LAST JOB BEFORE HE GOT DISCOVERED WAS SELLING  
PHONES AND SERVICE AT ONE OF OUR VERIZON STORES?

THAT'S PRETTY COOL. YOU CAN CATCH EXCLUSIVELY THAT CONCERT ON THE INSIDE VERIZON APP ON  
TUESDAY, DECEMBER 20TH.

ANYONE CAN DOWNLOAD THE APP FROM THE APPLE APP STORE AND THE GOOGLE PLAY STORE.

IF YOU DON'T HAVE THE DIRECT LINK HANDY, JUST SEARCH FOR "INSIDE VERIZON".

ALL OF THE DETAILS WILL BE INCLUDED IN TODAY'S STORY.

ALL RIGHT, V-TEAM.

THANK YOU SO MUCH FOR WATCHING.

REMEMBER TO HEAD OVER TO TODAY'S STORY FOR MORE DETAILS ON  
EVERYTHING WE COVERED IN TODAY'S SHOW.

HAVE A WONDERFUL WEEKEND, STAY SAFE, AND UNTIL NEXT TIME,  
YOU'RE UP TO SPEED.