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January 4, 2016

VIA FEDERAL EXPRESS

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street Harrisburg, PA 17120

RE: PMO III – Administrative and Process Changes (Folder 19)

Docket No. M-2015-2464294

RE: PMO - Performance Metrics and Remedies (Folder 19)

Docket No. M-00011468

Verizon Pennsylvania LLC's Submission of Revised PA Guidelines to Conform the PA Guidelines to the May 2015 NY Guidelines

Dear Secretary Chiavetta:

In compliance with the Commission's order entered October 22, 2015 in the above-captioned dockets, enclosed please find Verizon Pennsylvania LLC's ("Verizon PA") filing of revised Verizon PA "Carrier-to-Carrier Guidelines Performance Standards and Reports" ("Guidelines"). The revisions to the Guidelines will be implemented by Verizon PA commencing with the January 2016 data month. Please note that a copy of the updated version of the Guidelines has been posted on the PA CWG section of Verizon's CWG website at http://www22.verizon.com/wholesale/cwgroup/Carrier-Working-Group.html.

¹ Performance reports for the January 2016 data month will be issued at the end of February 2016.

As directed by the Commission, for the first six months the new PA Guidelines are in effect Verizon PA will report performance under both the previously existing version of the Guidelines and the new Folder 19 version of the Guidelines.

Pursuant to the October 22, 2015 Order, in addition to this hardcopy filing an electronic copy of the Guidelines also is being provided to the Secretary's Bureau in both .pdf and in Word, via the disk attached to this filing, and Verizon PA is providing a copy of this filing to the Pennsylvania Carrier Working Group via electronic mail.

If you have any questions, please do not hesitate to contact me.

Very truly yours,

Sy-D. Paiers

SDP/slb Enc.

Via Federal Express

cc: Louise Fink Smith Cheryl Walker Davis

Via Electronic Mail

cc: Pennsylvania Carrier Working Group