

Appendix B

Supporting Centers / Organizations that provide data to NMP & WQAT for metric calculation.

Domain	Centers/Organizations
Pre- Order	PO-1 - OSS Audits & Metrics - Information Technology PO-2-02 - Open Systems Production Support (OSPS) OSS Metrics & Performance Assurance PO-4- Change Management Group PO-8-01 - Northeast Regional Engineering
Ordering	National Market Center (NMC) Access & Local Front End Automation
Provisioning	National Market Center (NMC) PR-9 (HotCut) - Regional CLEC Coordination Center (RCCC) Installation & Maintenance Technician
Maintenance & Repair	Regional CLEC Maintenance Center (RCMC) Installation & Maintenance Technician
Network Performance	Network Engineering, Planning and Construction Systems, Trunk Capacity Management (TCM), Traffic Data Collection System (TDCS), Verizon Trunk Forecasting (VTF), FOCUS
Billing	Revenue Assurance & Integrity Billing