



# Switched E-Line Metro/Regional (TLS) Combo Quote Job Aid

End user UNI and associated EVC connecting to an active UNI or NNI/HUB.

## **Getting Started**

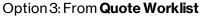
There are three ways to create a Quote

### Option 1: From Shop











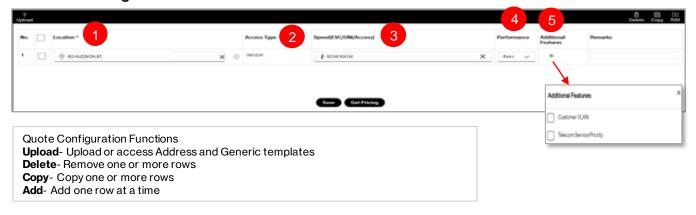
## **Quote Configuration**

- Select Product Name: Switched E-Line Metro/National (TLS)
- 2. Select Product Offering: UNI/EVC Combo
- 3. Choose **Company** from the drop down
- 4. Retain or modify **Group Name** if needed (minimum of 4 characters, maximum of 12)
- 5. Select **Term** (default is product specific and varies based on product)
- Choose Contract ID



- Enter the Location in the type ahead field (green check mark indicates the address validation was successful)
- 2. The **AccessType** determines if the services will be provisioned On Net (Verizon) or Off Net (Third Party provider) based on the address entered
- 3. Enter **Speed** (EVC/UNI/Access) in type ahead field
- 4. Select Performance: Realtime, Priority, Basic, Low Cost Ethernet (address specific)
- Click + to add Additional Features (if desired)

### Click Get Pricing







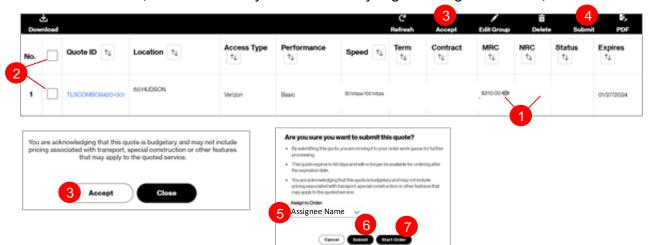
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## **Quote Summary**

### Review Pricing:

- 1. Hover over MRC/NRC to review a breakdown of the price (if needed)
- 2. Click the checkbox to select the Price Quote
- 3. Click Accept to acknowledge the budgetary quote
- 4. Submit Quote
- 5. Choose the Order Assignee (if desired)
- 6. Click Submit (this action moves the submitted quote to the Order Worklist to be worked on at a later time) or
- 7. Click Start Order (this action allows you to immediately begin working on the order)



### **Quote Summary Functions**

- 1. Use **Download** to access quote/pricing CSV file
- 2. Click **Refresh** to reload the page
- 3. Choose Accept to agree to the Price Quote
- 4. Click **Edit Group** to:
  - Edit or Modify quotes in an Open or Error status
- 5. Click **Delete** to remove one, several or all quotes
- 6. Click Submit to process and submit the Quote
- 7. Click **PDF** to generate a PDF document for one quote at a time



#### **Quoting Tips**

- 1. A quote must be submitted to order for it to be converted to an order
- 2. Quotes in Submitted, Pricing Requested or Pricing Review status cannot be edited
- 3. In order to generate an additional quote, add a new row to the group and populate the requested information
- 4. Co-location addresses will default to Off Net pricing (Co-location override must be selected via Additional Features during the quote journey)
- 5. From the Quote Summary page, the group quote information can be downloaded into a csv file
- 6. You can manually add up to 250 locations