

Verizon Partner Solutions Exchange

August Release Notes
8.22.22
v.2

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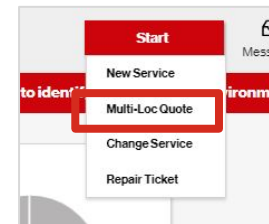
Internationally-Served Switched E-Line (UNI-EVC Combo and Internet Dedicated +)

International Ethernet | UNI EVC Combo & Internet Dedicated +

Adding the ability to quote UNI EVC combo and Internet Dedicated + in the Multi Loc quote Journey for International locations.

From the home page: Click Start then, Multi-Loc

1. Select Product Name (this example is of Switched E-Line). Fill in the remaining attributes
2. Enter location information| NNI Location is mandatory for international locations
3. Select Additional Features if applicable (disabled with International locations)
4. Click Get Pricing



Quote Configuration

Product Name: * Switched E-Line Product Offering: * UNI/EVC Combo Company: *

Group Name: * All Term (in years): * 1 2 3 4 5 Contract ID: * Verizon Legal Entity: * --Select One--

No.	Location Country*	UNI Location*	Currency	Access Type	Location Country	NNI/HUB Location	Speed/EVC/UNI/Access*	EVC Performance	From Additional Features
1	United States				United States			Basic	+

Save Get Pricing

Additional Features: X >

- TSP
- Collocation Override

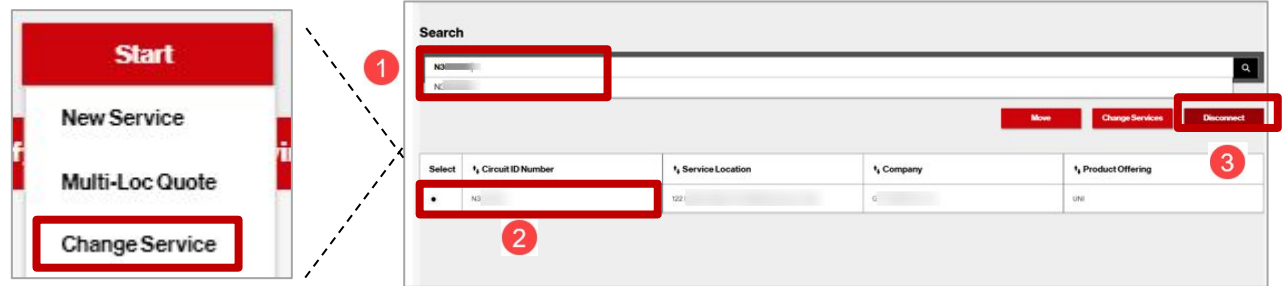
Callouts: 1 (Product Name), 2 (Table), 3 (Additional Features), 4 (Get Pricing)

Note: Follow Multi Loc quote process and move forward to the Order process as applicable. Circuit ID for NNI hub will need to be provided on the Order.

Fiber-to-the-Internet (FTTI) & Nationwide Business Internet

FTTI

Introducing the ability to disconnect FTTI in Exchange. Following the same methodology of placing a disconnect order.



From the Start Button, click Change Service

1. On the Search window, enter the circuit
2. Select the circuit
3. Click Disconnect

Nationwide Business Internet

For locations not supported by FTTI, Nationwide Business Internet 4G or 5G fixed wireless access availability check is now available in the Verizon Partner Solutions Exchange portal.

The image shows a screenshot of the Verizon Partner Solutions Exchange portal. On the left, a 'Start' menu is visible with options: 'New Service', 'Multi-Loc Quote', 'Change Service', and 'Repair Ticket'. A red box highlights the 'New Service' option. A dashed line connects this box to a larger screenshot of the 'Shop by Products' page. In this page, the 'Broadband Services' dropdown menu is expanded, showing options: 'DSL', 'Fiber to the Internet (FTTI)', and 'Fixed Wireless Access'. Below this, the 'Nationwide Business Internet' option is highlighted with a red box. To the right of this menu, a red box highlights a 'Direct to Order' button. The 'Nationwide Business Internet' section also includes the text 'FTTI and Fixed Wireless Access by location.'

Next Steps

Click the Direct to Order button:

- On the Administration screen simply enter the location and click Verify Address
- Options will appear:
 - **OK:** connects you to the b2b.verizon.wireless.com site to order
 - **Cancel:** clears the pop up and leaves you on the Admin window
 - **Return to Dashboard:** returns you to the Shop by Products window

The screenshot shows the Verizon Administration interface. The top navigation bar includes 'Demo', 'Administration', 'Configuration', 'Contacts', 'Delivery', and 'Summary'. The main form area is titled 'Administration' and contains the following fields:

- Order Name*: Demo
- Company name*: Select
- Domestic: (selected)
- International:
- Zip Code: [Empty field]
- Select Location*: [Dropdown menu]
- Additional Location Details - Sub-Location: [Empty field]
- Structure Type: Select Structure
- Structure Valid: [Empty field]
- Remarks: [Empty text area]
- Discard button

A modal dialog box is overlaid on the form, titled 'Company name *'. It contains the following text:

5G-CBAND Fixed Wireless Access Eligible. Please proceed to b2b.verizonwireless.com to order.

Below the text are three buttons: 'Ok', 'Cancel', and 'Return To Dashboard'.

More Products

Switched E-Line | EVPL NNI

For the single line quote journey, the addition of the Legacy EVPL NNI

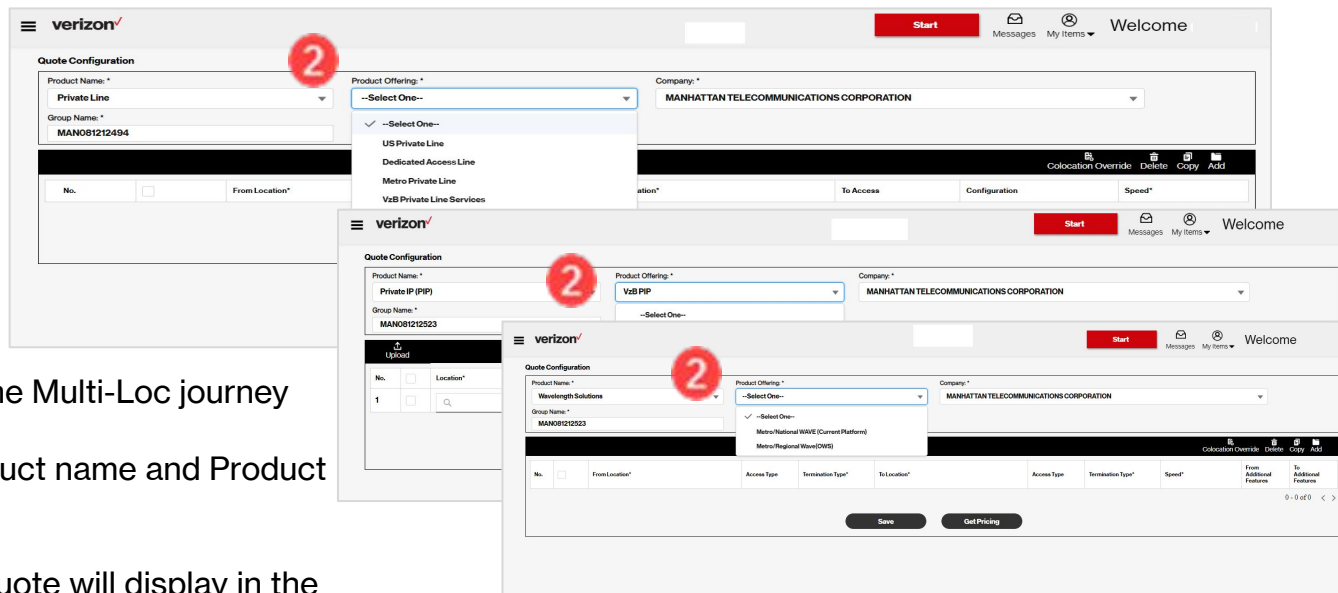
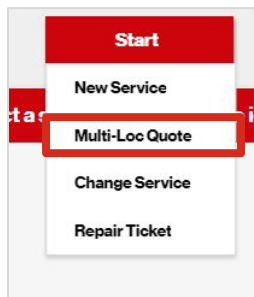
1. New Service
2. Ethernet
3. Metro/National (EVPL)
4. NNI Standalone- Start Quote

The screenshot shows the Verizon service selection interface. At the top right, a red circle with the number '1' highlights the 'Start' button in the top navigation bar. Below it, a dropdown menu is open, showing options: 'New Service', 'Multi-Loc Quote', 'Change Service', and 'Repair Ticket'. On the left side, under 'Shop by Products', a dropdown menu is open, showing options: 'Broadband Services', 'Core Services', 'Ethernet', 'Dedicated E-Line', 'Switched E-LAN', 'Switched E-Line', 'Metro/Regional (TLS)', 'Metro/National (EVPL)', and 'Switched E-Line'. A red circle with the number '2' highlights the 'Ethernet' option, and a red circle with the number '3' highlights the 'Metro/National (EVPL)' option. In the main content area, there are several service cards. The 'NNI Standalone' card is highlighted with a red circle and the number '4'. This card has a description: 'Connection of the Customers network and the Verizon Switched Ethernet network configured as Port and Access.' and a 'Start Quote' button. Other cards include 'UNI/EVC Combo', 'UNI Standalone', 'EVC Standalone', and 'Point to Point', each with 'Start Quote' and 'Direct to Order' buttons.

Note: Follow single line quote process and move forward to the Order process as applicable.

Quote Journey | Multi Location Quote

Private Line (MPL, USPL, DAL)



All quotes will be submitted via the Multi-Loc journey

1. Select Multi-Loc Quote
2. Select the applicable Product name and Product Offering

Complete Quote process. The Quote will display in the Multi Quote Worklist.



Order Journey | USPL, MPL, DAL, VzB Non-Optimized PIP & VzB Non-Optimized Wave

verizon

AWARENESS: Effective immediately, before a Verizon technician is dispatched to a location, the dispatch center will be asking the local contact a series of questions to confirm the service environment.

Start

- New Service
- Multi-Loc Quote
- Change Service
- Repair Ticket

Shop by Products

- Broadband Services
- Core Services**
 - Private Line**
 - Resale
 - SONET
 - Unbundled Network Elements (UNE)
 - Wholesale Advantage
- Ethernet
- IP Data Networking
- Strategic Services
- Voice Services
- Wave Services

Point to Mux/Hub
Point to Mux/Hub Private line Circuit.
Direct to Order

Point to Point
Point to Point Private line Circuit.
Start Quote **Direct to Order**

Legacy Supported

VzT Private Line Services
VzT DS1/DS3 Ordering
Direct to Order

VzB Private Line Services
Non-Optimized National and Metro Private Line Service.
Download Template **Submit Request**

1. Select New Service
2. Choose the applicable product (this example is of VzB Private Line)
3. Select the appropriate tile. (see Selection path on slide 9)
4. Click Download Template if needed
5. Click Submit Request once the template has been completed and saved

Note: This example is of VzB Private Line

Download Template

Use the Download Template option download it, fill it out and save it to their computer. which will be used in the submit Request option.

Verizon Wholesale U.S. Private Line, Metro Private Line Order Form (WTSA or DSA)				
Customer Information	Customer Name:		Cust Contact Name (CCON):	
	CCON E-Mail Address:		Street Address:	
	CCON Phone Number:		City, State, Zip:	
	Customer Fax Number:		Order Date:	Cust PON:
	Order to be worked w/ Related Order:	<input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, PON(s)/Order#(s):	
Order Type	<input type="checkbox"/> New		<input type="checkbox"/> Change	
	<input type="checkbox"/> Supp	Order #:	<input type="checkbox"/> Disco	
	<input type="checkbox"/> Cancel	Ckt Id(s):	Circuit Term Length in Months:	
	If placing a supp to cancel to an existing order, select a reason code (see instructions):			
	If placing a disco order on an existing service, please select a disco code:			
	If disconnecting customer provided access, supply LEC disconnect order number(s):			
Other Info	Service Delivery Specialist (SDS):	Requested Due Date:	¹ If the requested due date is less than the published standard interval, expedite fees will apply.	
	Verizon Salesperson Name:			
Billing Information	Bill ID/Account ID Number:	Contract Term:		
	Customer's DSA/Contract number			
	Pricing: Standard/Contract or *Non-Standard:	<input type="checkbox"/> Standard/Contract <input type="checkbox"/> Non-Standard	For all Non-DSA Customers the Terms and Conditions document MUST be submitted with each Order Form.	
	*Non-Standard Quote No. or Program:			
FUSF:	You are required to check one of the boxes for the service(s) you are purchasing . By checking the Exempt box, you represent that (1) the telecommunications or interconnected voice over Internet protocol (VoIP) service(s) purchased on this Order Form will be incorporated into your Company's own telecommunications offerings and (2) your Company contributes to the federal universal service support mechanisms based on revenues from such offering. Please note that when the Exempt box is checked, the Bill ID/Account ID number must be federal universal service fund (FUSF) exempt.		<input type="checkbox"/> E = Exempt <input type="checkbox"/> N = Non-Exempt	
*Non-Standard Price Quote MUST be Attached for Non-Standard Pricing. Pricing Will Otherwise Default to Contract or Tariff Rates!				
USPL MPL Instructions Fiber Connectors Pics Detail Interface Diagrams If Applicable +				

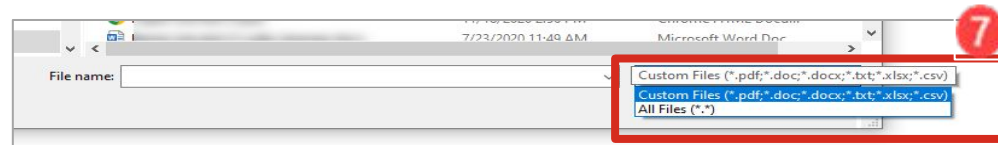


Submit Request

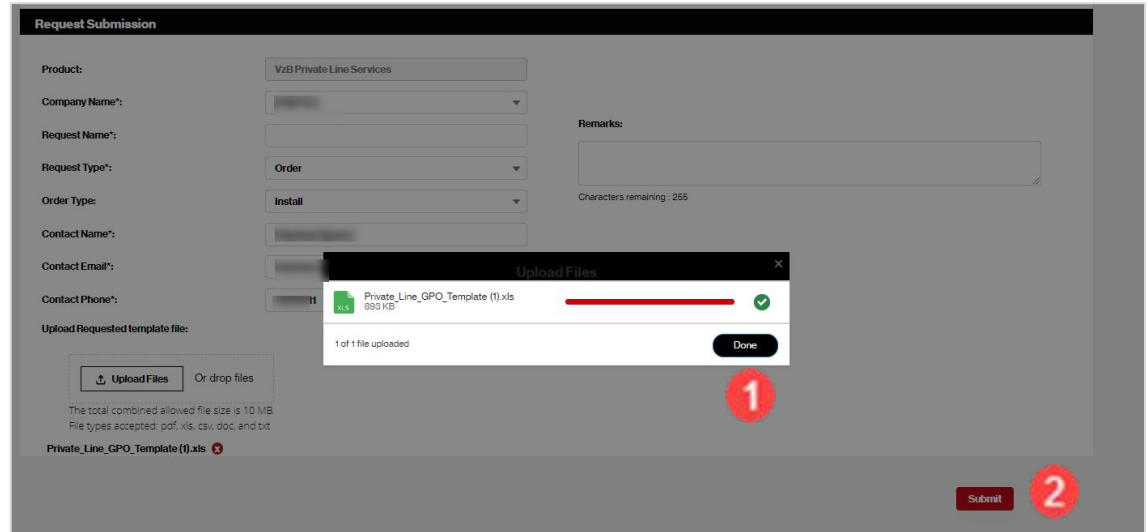
This screen allows the user to define the order/request name and upload template and quote PDF.

The screenshot shows a web form titled "Request Submission". It contains several input fields and dropdown menus. Red circles with numbers 1 through 7 are placed over specific elements: 1 is over the "Product" dropdown (which is set to "VzB Private Line Services"); 2 is over the "Company Name" dropdown; 3 is over the "Request Name" text input; 4 is over the "Request Type" dropdown (set to "Order"); 5 is over the "Order Type" dropdown (set to "Install"); 6 is over the "Contact Name" text input; and 7 is over the "Upload Files" button. Below the form, there is a "Submit" button.

1. **Product:** Auto-populated from Tile
2. **Company:** Auto-populated
3. **Request Name:** Customer populated
4. **Request Type:** Order
5. **Order Type:** Install
6. **Contact info:** Auto-populated
7. **Upload product specific template and Quote PDF:** To locate your saved file, be sure to change the file type from "Custom File" to All Files



1. Once the file has been uploaded, click Done
2. Click Submit





Filter by:

Request Name	Company Name	Product Name	Submitted Date	Request Type	Status
TestSGLkf	CEI	Private Line Metro	02/01/22	Order	Cancelled
Ter	CEI	BlueJeans by Verizon	02/01/22	Quote	Accepted
Ter	CEI	BlueJeans by Verizon	10/29/21	Quote	Completed
Ter	VEI	BlueJeans by Verizon	09/21/21	Quote	Responded
Ter	CEI	BlueJeans by Verizon	01/24/22	Quote	Accepted
TE	VEI	Secure Cloud Interconnect	12/13/21	Quote	Cancelled

- Customer navigates to the Request Worklist
- Request Type will be 'Order'
- Milestones will be: Submitted, Accepted, Responded, Completed, Cancelled
- Customer clicks on a Request Name to see more details

The Order Summary page allows users to see the info submitted including files upload and remarks.

Request Submission Summary

Product: Private Line Metro (MPL)

Company Name*: CE

Request Name*: TestSClkf

Request Status: Cancelled

Request Type*: Order

Order Type* Name*: Install

Contact Email*: new@gmail.com

Contact Phone*: 999999999

Upload Requested template file:

Or drop files

The total combined allowed file size is 10 MB.
File types accepted: pdf, xls, csv, doc, and txt

File Name	Uploaded By	Uploaded Time
Request Template for SCL_v3	F	02/01/2022 16:19:15

Remarks:

Characters remaining : 255

Posted Remarks

2/1/22

testing contact change from default

Third Party Data Center Cross-Connect | Multi Quote Journey

Enables Third Party Cross-Connect quoting with 1G/10G/100G National Wavelength Solutions

Quote Configuration

Product Name: * Wavelength Solutions
Product Offering: * Metro/National WAVE (Current Platform)
Company: *
Group Name: *
Term (in years): * 1 2 3 5
Contract ID: * C3

No.	From Location*	Access Type	Termination Type*	To Location*	Access Type	Termination Type*	Speed*	From Additional Features	To Additional Features
1	50 NE 9	Verizon	Verizon Provided	21715 FILIG	Verizon	Verizon Provided	10 G	+	+

Additional Features: x 1-1 of 1 < >

- Collocation Override
- Protected
- Third Party Cross Connect S...
 - 910Telecom
 - 1025Connect
 - 1023 Firmam
 - 305 Data Centers (...)
 - ACS (Alaska Comm...

Save Get Pricing

From the MultiQuote journey, users will have the ability to quote the Third Party Cross Connect for the to and from location. Upon selecting the Cross connect option, users will click the dropdown to select the data center.

Third Party Data Center Cross-Connect | Order Journey

Third Party Cross Connect Demarcation details will be entered on the order Administration page as applicable (for To and From locations if selected in the quote)

ATT081807325-001

Product Selected: Wavelength Solutions

Administration Configuration Contacts Delivery Summary

Administration

From Locations:

Additional Location Details - Sub-

Structure Type:

Select Structure

Structure Value:

End Customer Name:

Elevation:

Unit Type:

Select Unit

Unit Value:

Third Party Cross-Connect Demarc: ⓘ

Demarcation details requirements: Rack Id/Owner of the Rack, Bay Panel, Jack Numbers. Failure to supply this information could result in ordering delays.

Ordering Enhancements

Wave OWS | Quote Authorized Default

From the Order journey, the Quote Authorized field is defaulted to yes, indicating a quotation for special construction is authorized when applicable. The QA checkbox can be unselected.

The screenshot displays the Verizon Wave OWS Administration interface. The top navigation bar includes 'Administration', 'Configuration', 'Contacts', 'Delivery', and 'Summary'. The main content area is divided into sections for 'From Location' and 'To Location', each with fields for 'Structure Type', 'Question Type', and 'Site Type'. Below these sections, there are fields for 'Company', 'COID', 'Project ID', and 'Related Order Number (EPOW)'. A red box highlights the 'Quote Authorized (QA)' field, which is currently checked.

Quote Authorized (QA):

Checked box indicates that a quotation for special construction is authorized.

Change Services

Change Request

As of 7/18/2022, the ability to process a Change and Move request has been enabled for Switched E-Line/EVPL, TLS, Dedicated E-Line, VZON, Internet, Private IP, Wave and OWS.

The screenshot shows the Verizon service management interface. On the left, a 'Start' menu contains three options: 'New Service', 'Multi-Loc Quote', and 'Change Service'. The 'Change Service' option is highlighted with a red box and a red circle labeled '1'. A dashed line connects this to the main interface. The main interface has a 'Search' section with a search bar containing 'NO' and a search icon. Below the search bar are three buttons: 'Move', 'Change Services', and 'Disconnect'. The 'Change Services' button is highlighted with a red box and a red circle labeled '3'. Below the buttons is a table with columns: 'Select', 'Circuit ID Number', 'Service Location', 'Company', and 'Product Offering'. The first row of the table has a dropdown arrow in the 'Select' column, 'NO' in the 'Circuit ID Number' column, 'VZON' in the 'Service Location' column, 'G' in the 'Company' column, and 'UNI' in the 'Product Offering' column. The 'Circuit ID Number' cell is highlighted with a red box and a red circle labeled '2'.

From the Start Button, click Change Service

1. On the Search window, enter the circuit
2. Select the circuit
3. Click Change

Disconnect Requests

Disconnect requests will support an expanded retrieval of circuit data, including services that were not ordered via Verizon Partner Solutions Exchange (e.g., DS1). This excludes services with meetpoint or local transport configurations.

The screenshot shows the Verizon Partner Solutions Exchange interface. On the left, a 'Start' menu has a 'Change Service' button highlighted with a red box and a red circle '1'. A dashed line connects this button to the search window on the right. In the search window, the 'Search' section has a text input field with a red box and a red circle '1'. Below the search field are three buttons: 'More', 'Change Services', and 'Disconnect', with the 'Disconnect' button highlighted by a red box and a red circle '3'. Below the buttons is a table with columns: 'Select', 'Circuit ID Number', 'Service Location', 'Company', and 'Product Offering'. The first row of the table has a red box around the 'Circuit ID Number' cell containing '122' and a red circle '2' below it.

Select	Circuit ID Number	Service Location	Company	Product Offering
<input type="checkbox"/>	122		G	UNI

From the Start Button, click Change Service

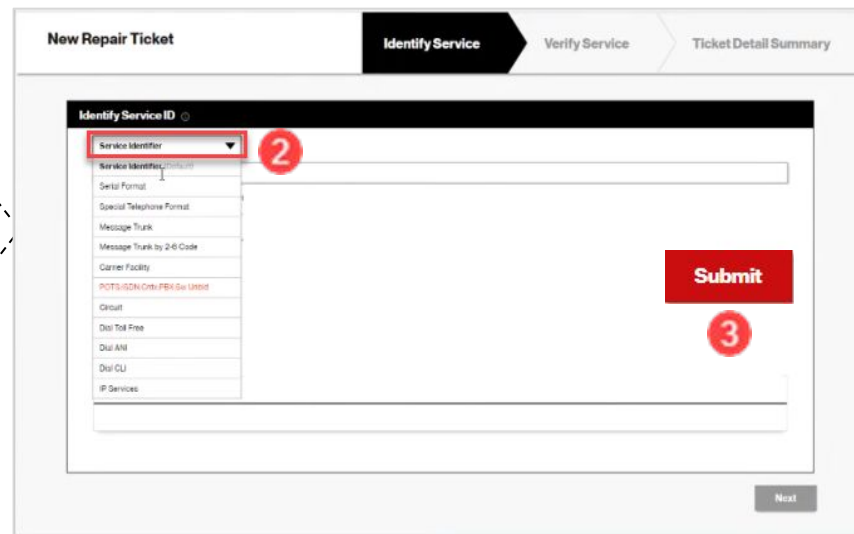
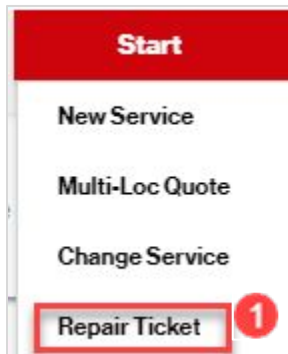
1. On the Search window, enter the circuit
2. Select the circuit
3. Click Disconnect

Create Repair Ticket Enhancement

Create Repair Ticket

Enhanced Service ID match results including expanded inventory options, which a user can select if there is no match from the initial default search, in order to proceed with a ticket submission.

1. From the Start Button click Repair Ticket
2. Select the desired Input Option from the Service Identifier drop down menu and input the required information
3. Click Submit once the screen is complete

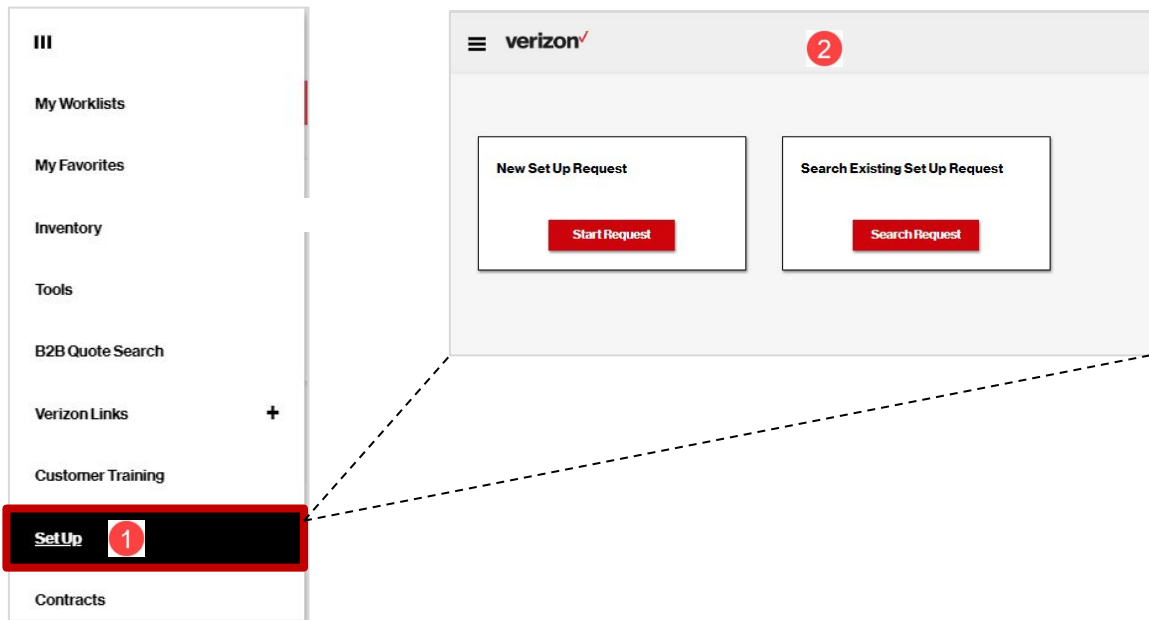
A screenshot of the "New Repair Ticket" form. The form has a progress bar at the top with three steps: "Identify Service" (highlighted in black), "Verify Service", and "Ticket Detail Summary". The main form area is titled "Identify Service ID" and contains a "Service Identifier" dropdown menu (highlighted with a red border and a red circle "2") and a "Submit" button (highlighted with a red border and a red circle "3"). The dropdown menu lists various service options such as "Serial Format", "Special Telephone Format", "Message Trunk", "Message Trunk by 2-6 Code", "Carrier Facility", "POTS/ISDN/Out/PRX/Gx/Unid", "Circuit", "Dial Toll Free", "Dial ANI", "Dial CU", and "IP Services". A "Next" button is visible at the bottom right of the form.

Set Up & Contracting Automation

Set Up and Contracting

Initial phase of Set Up functionality provides the ability to request a new contract, view the status of previous contract requests made via Verizon Partner Solutions Exchange and access to view a high-level contract inventory listing.

1. From the Hamburger menu, select Set Up
2. Select appropriate option:
 - a. New Set Up Request or
 - b. Search Existing Set Up Request



Set Up | New Set Up Request

Requesting a new contract

1. Select Set Up Area from drop down
Currently only contracting option
2. Select Company
Legal company names will be presented for the contract

Click Next

The screenshot displays the Verizon 'New Set Up Request' interface. At the top, there are two main options: 'New Set Up Request' (with a red 'Start Request' button) and 'Search Existing Set Up Request' (with a red 'Search Request' button). Below this, the form is divided into two sections. The first section, labeled 'Set Up Area:', contains a dropdown menu with 'Contracting' selected, marked with a red circle '1'. The second section, labeled 'Company:', contains a dropdown menu with '(Exchange Test)' selected, marked with a red circle '2'. Below the company dropdown, there are three other options: '(Exchange Test #2)', '(Exchange Test #3)', and '(Exchange Test)' (which is selected with a checkmark). At the bottom right of the form, there are two buttons: 'Back' and 'Next'.

Set Up | New Set Up Request

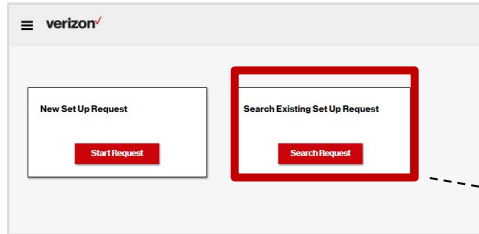
1. Contracting-Fill out applicable fields (**some fields will be defaulted with the ability to change**)
 - a. Set Up Area - populated with previous selection
 - b. Company – populated with previous selection
 - c. Product
 - d. Type
 - e. Status – returned from contracting system
 - f. Project Manager Name
 - g. Project Manager Email
 - h. Contract Signatory Email
 - i. ACNA (s) if applicable
 - j. Comments

Click Submit



Set Up | Search Existing Set Up Request

Search for a Contract Request previously submitted via Verizon Partner Solutions Exchange



The screenshot shows the Verizon Partner Solutions Exchange interface with a search results table. The table has a search bar at the top with the text 'Search Set Up Request Number' and a search icon. Below the search bar is a table with the following columns: Request Number, Company, Set Up Area, Product, Type, and Request Date. The table contains 15 rows of data. A red circle with the number 1 is next to the first row, and a red circle with the number 2 is next to the second row.

Request Number	Company	Set Up Area	Product	Type	Request Date
00097677.0	(Exchange Test #3)	Contracting	Ethernet, Dedicated E-Line, Metro/Corridor...	VzON DMP	Jul 26, 2022
00097674.0	(Exchange Test #2)	Contracting	Ethernet, Dedicated E-Line, Metro/Corridor...	VzON DMP	Jul 26, 2022
00097672.0	(Exchange Test #2)	Contracting	Strategic Services, Internet of Things (IoT)	Service Attachment	Jul 26, 2022
00097671.0	(Exchange Test #2)	Contracting	Other, Non- Disclosure Agreement, Level 2	Release of Highly Confidential Information	Jul 26, 2022
00097668.0	(Exchange Test #3)	Contracting	IP Data Networking, Private Internet Protoc...	Private IP Access Special One Rate Promo	Jul 26, 2022
00097665.0	(Exchange Test #3)	Contracting	Voice, Advanced Toll Free (ATF)	Service Attachment	Jul 26, 2022
00097662.0	(Exchange Test #2)	Contracting	Ethernet, Dedicated E-Line, Metro/Corridor...	Service Attachment	Jul 26, 2022
00097661.0	(Exchange Test #2)	Contracting	IP Data Networking, Internet Dedicated + L...	Service Attachment	Jul 26, 2022
00097658.0	(Exchange Test)	Contracting	Ethernet, Switched E-Line, Metro/National L...	Service Attachment	Jul 26, 2022
00097626.0	(Exchange Test #3)	Contracting	Voice, SIP Gateway	Service Attachment	Jul 11, 2022
00097623.0	(Exchange Test #3)	Contracting	Voice, SIP Gateway	Service Attachment	Jul 11, 2022
00097620.0	(Exchange Test #3)	Contracting	Voice, SIP Gateway	Service Attachment	Jul 11, 2022
97617.00	(Exchange Test #3)	Contracting	Voice, SIP Gateway	Service Attachment	Jul 10, 2022
00097619.0	(Exchange Test #3)	Contracting	Voice, SIP Gateway	Service Attachment	Jul 9, 2022

1. Listing of Contract Requests previously submitted using Verizon Partner Solutions Exchange
2. Request Number links to Contract Request details

Contract Inventory | High-Level Contract Inventory

Introducing the ability to obtain a listing, not copies, of contracts

1. From the Hamburger menu, select Contracts
2. Inventory listing by Company, Product, Type and Status
3. Search functionality
4. Ability to download the contract inventory list

The screenshot displays the Verizon Contract Inventory interface. On the left, a sidebar menu is visible with the 'Contracts' option highlighted, marked with a red circle and the number 1. The main content area features a search bar at the top, marked with a red circle and the number 3. Below the search bar, there are filter dropdowns for 'Company' and 'Product', and an 'Apply' button. The main table displays contract data with columns for 'Company', 'Product', 'Type', and 'Status', marked with a red circle and the number 4. A 'Download' button is located in the top right corner of the table area. A red circle with the number 2 is placed over the table header area. A dashed line connects the 'Contracts' menu item to the table area.

Company	Product	Type	Status
(Exchange Test #2)	Wave Services, Metro/Regional Wave (OWS)	Service Attachment	Terminated
(Exchange Test #2)	Ethernet, Switched E-Line, Metro/Regional (TLS)	Service Attachment	Request
(Exchange Test #2)	IP Data Networking, Private Internet Protocol (IP)	Private IP Access Special One Rate Promo	Request
(Exchange Test #2)	Voice, SIP Gateway	Service Attachment	Request
(Exchange Test #3)	Ethernet, Switched E-Line, Metro/Regional (TLS)	Service Attachment	Request
(Exchange Test #3)	IP Data Networking, Private Internet Protocol (IP)	Private IP Access Special One Rate Promo	Request
(Exchange Test #3)	Voice, SIP Gateway	Service Attachment	Request
(Exchange Test)	IP Data Networking, Private IP (Current Platform)	Service Attachment	Request
(Exchange Test)	Voice, SIP Gateway	Service Attachment	Request
(Exchange Test)	Wave Services, Wavelength Services Solutions - Metro/National Wave (Cur...	Service Attachment	Fully Executed
(Exchange Test)	Ethernet, Ethernet Switched E-Line (Current Platform)	Service Attachment	Fully Executed
(Exchange Test)	IP Data Networking, Dedicated Internet	Service Attachment	Fully Executed
(Exchange Test)	Wave Services, VoB Wave Services	Service Attachment	Fully Executed
(Exchange Test)	Ethernet, Switched E-Line, Metro/Regional (TLS)	TLS Zone 1	Fully Executed
(Exchange Test)	Wave Services, Metro/Regional Wave (OWS)	Optical Wave Service (OWS) Flat Rate	Fully Executed

