Verizon Partner Solutions Exchange

August Release Notes

Verizon Partner Solutions Exchange Portal Training Team 8.25.24





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 Internet Dedicated+ Ordering Enhancement Added options on the Order Configuration to choose the exact IPv4 or IPv6 allocation for the IP address and capture Peer Group and Cus Autonomous System Number (ASN) information required for provisioning the order. 	
 Delivery Worklist (Beta Release). View the status of all pending orders across a company in one worklist, both portal and API orders submitted in Verizon Partner Solutions and orders submitted via Legacy systems. In addition, a report of completed and canceled orders can be downloaded. 	
 Network Management: Inventory Provided a list of circuits impacted by decommissioning activity for services purchased through Verizon Business and former XO entities. customers can view all their decommissioning notifications and initiate an information request or inquiry to Verizon as needed. 	
 User Experience Improvements	



Product Package

Internet Dedicated Services & Fixed Wireless Access (FWA)



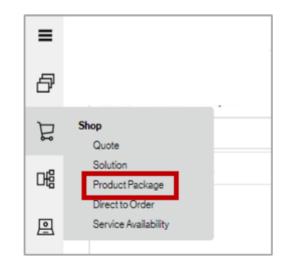
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Product & Ordering Internet Dedicated Services & Fixed Wireless Access (FWA) Package

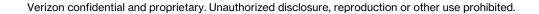
Introduced the "Shop by Package" capability to streamline the quoting and ordering process when combining Internet Dedicated+ or Internet Dedicated Ethernet with FWA in a backup or active secondary line configuration.

Things to Know

- A "Package Quote" must be submitted prior to creating an order
- When submitting a package quote to order, two orders will be generated (one per product). Either order can be worked first.
- Refer to the Internet Dedicated Services & Fixed Wireless Access (FWA) Package Job Aid for step by step instructions.

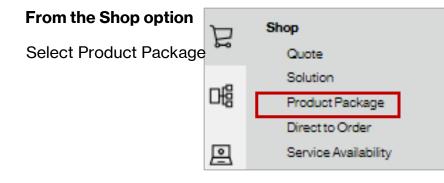






Product & Ordering

Internet Dedicated Services & Fixed Wireless Access (FWA)



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≡	Product Package Configuration				
	Product Package*	Product Package Offering *	Company *		
æ	Internet Dedicated Services & Fixed Wireless Access	Internet Dedicated+ & Fixed Wireless Access Backup	Select One		\sim
		Select One			
F	Group Name *	Internet Dedicated Ethernet & Fixed Wireless Access Backup			
L8		Internet Dedicated Ethernet & Fixed Wireless Access Active Active			
		Internet Dedicated+ & Fixed Wireless Access Backup Internet Dedicated+ & Fixed Wireless Access Active Active			
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Product Package Configuration

- Select the Product Package
- Select the Product Package Offering
- Select the Company
- Enter Group Name (if desired to change)

Complete all applicable configuration options prior to moving to the Order process. Refer to the Internet Dedicated Services & Fixed Wireless Access (FWA) Package Job Aid for step by step instructions.



Internet Dedicated+ Ordering Enhancement



Product & Ordering Internet Dedicated+ Ordering Enhancement

Choose the exact IPv4 or IPv6 allocation for the IP address and capture Peer Group and Customer Autonomous System Number (ASN) information required for provisioning the order. Upon completing the Administration portion of the Order, move forward to the Configuration portion.

Choose the following Configuration selections

- 1. IP Addressing: IPv4 | IPv6 | Dual stack | IPv6 Tunneled
- 2. Routing: BGP | Static
- 3. IPV4 LAN/WAN: /30(4):/30 | /31(2):/29 | +More
- 4. Peer Group: Full Routes | Default Only | Full and default
- 5. Customer ASN
- 6. Circuit Alias (if needed)

[Port:	100 Mbps	Access:	100 Mbps	Interface:	1 Gbps
	Routing Information:					
	IP Addressing*:					Routing*:
	IPv4			\sim		BGP 2
	IPV4 LAN/WAN*:					IPV6 LAN/WAN*:
		/31(2):/29 +More 3				/48(65636):/126
	Peer Group*:	4				Customer ASN*:
	Full Routes			\sim		A\$43
	Circuit Alias:	6				

Move forward with the Order.

Delivery Worklist (Beta Release)



Service Delivery **Delivery Worklist- (Beta Release)**

Things to Know:

- · Currently in a Beta Release- coming soon to the general user
- Delivery worklist is located on all worklist and can be configured under the Quick Links
- Pending Orders (default) on the delivery worklist will display all company's current pending orders
- All users with the Order role will automatically have the Delivery worklist
- Delivery will display Exchange, Non Exchange and Generic pending, canceled and completed orders

uick Lists					Quick Links	/	Application Links
uote Order Repair				View Worklist	Delivery	4	Access Customer Care Form
Quote Name	Product Name		Status		Create Order	u	CABS Billing Web
					Create Repair Ticket		
					Change Service		
					Create Quote		
v Quotes		My Orders			My Repairs		
	192						
Total Quotes 621	Working	Total Orders	30	۳	Total Repairs	0	
Wavelength Solutions 425	5 27 Company Dat	Switched E-Line Metro/Regional (TLS)	9				
Internet Dedicated Services 72	Complete Draft	Wavelength Solutions	7				
Switched E-Line 41 Metro/Regional (TLS)	397 Open	Dedicated E-Line Metro/Corridor (VzON)	6	😂 👝			

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Order	Reservati	ons Reques	st Availability Voic	e Quote Maps Repair Deliver	X	Pending					
Sea	arch Order Na	me/PON, Serv	ice Order ID								×Q
Pend	ling Orders (Def	ault)	~								
Filter by	ft All Co	mpanies	\sim	All Products 🗸	All Activity	~	Pendin	9	~	Apply	S ±
View/A	Add columns										
Custo	omer Name	Order ID t₊ ☴	Order Name / PON 14 至	Product *∎ 幸	Service Order ID 14 至	Status *₊ 至	Speed t₊ ፰	Activity t₊ ⊒	End User Name 1∔ 至	Requested Due Date	Vz Committed Due Date t 4 로
			010102TEST1041	Wave (Metro/Regional OWS)		Pending		Install		01/31/2024	
			010109TEST780	Wave (Metro/Regional OWS)		Pending		Change		01/31/2024	
			010221TEST3375	Switched Eline (Metro/Regional TLS)		Pending		Install		03/22/2024	
			010221TEST3376	Switched Eline (Metro/Regional TLS)		Pending		Install		03/08/2024	



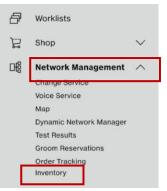
Network Management: Inventory



Network Management

Inventory

• Retrieve a list of circuits impacted by decommissioning activity for services purchased through Verizon Business and former XO entities. In addition, customers can view all their decommissioning notifications and initiate an information request or inquiry to Verizon as needed.



Things to Know:

- Inventory availability is based on user roles (must have Quote and Order access).
- Max inventory display is 2K, if max is exceeded a file will be provided.
- Users will receive an email when a new Notification is sent, or comments are added.

What you can do:

- Search by Circuit ID or Location
- Arrange worklist and customize columns
- Download inventory into a csv file
- View notifications

Inventory Decom Program	1			
Search by Circuit ID) or Location or Clear to	return to full list		
				Q
Notifications Cus	stomize Columns			Download
Circuit ID 🕇	Disconnect Date 🕇	Discontinuance Date 🕇	A Location †	Z Location 🕇
1XASX A9S 0002	01/01/1900	01/01/1900	**DUPLICATE OF SPT**DUPLICATE OF SPT** New York NY 10022	
W1A43842	01/01/1900	01/01/1900		
W1C00191	01/01/1900	01/01/1900		
W1C59518	01/01/1900	01/01/1900		
W1C65737	01/01/1900	01/01/1900		

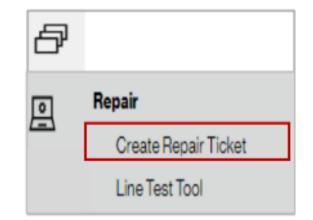


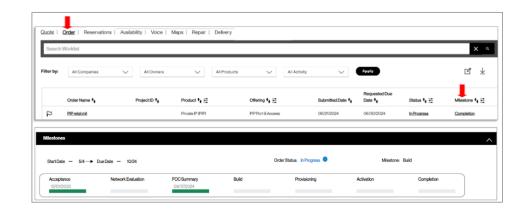
User Experience Improvements



Improvements

User Experience





Hamburger Menu (≡)

• Repair section was added to start actions from the menu.

Order Requests

 Orders previously found on the Request Worklist are now included on the Order Worklist, and have milestones available.



Verizon business