Verizon Partner Solutions Exchange

August Release Notes

Verizon Partner Solutions Exchange Portal Training Team
8.25.24

Table of contents

Product Package: Internet Dedicated Services & Fixed Wireless Access (FWA) Package.....3
- Introduced the “Shop by Package” capability to streamline the quoting and ordering process when combining Internet Dedicated+ or Internet Dedicated Ethernet with FWA in a backup or active secondary line configuration.

Internet Dedicated+ Ordering Enhancement 6
- Added options on the Order Configuration to choose the exact IPv4 or IPv6 allocation for the IP address and capture Peer Group and Customer Autonomous System Number (ASN) information required for provisioning the order.

Delivery Worklist (Beta Release).....8
- View the status of all pending orders across a company in one worklist, both portal and API orders submitted in Verizon Partner Solutions Exchange, and orders submitted via Legacy systems. In addition, a report of completed and canceled orders can be downloaded.

Network Management: Inventory 10
- Provided a list of circuits impacted by decommissioning activity for services purchased through Verizon Business and former XO entities. In addition, customers can view all their decommissioning notifications and initiate an information request or inquiry to Verizon as needed.

User Experience Improvements 12
- **Hamburger Menu (☰)** - Repair section was added to start actions from the menu.
- **Order Requests** - Orders previously found on the Request Worklist are now included on the Order Worklist, and have milestones available.

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Product Package

Internet Dedicated Services & Fixed Wireless Access (FWA)

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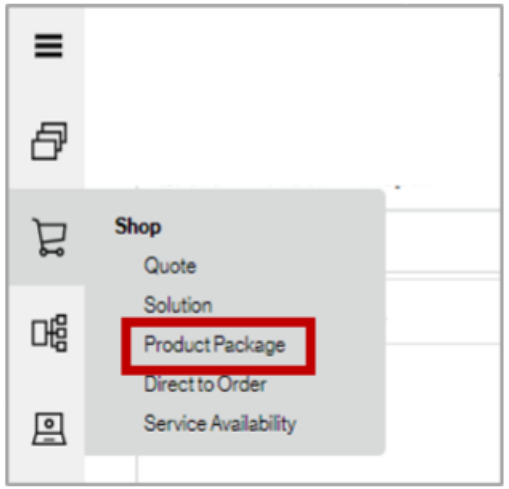
Product & Ordering

Internet Dedicated Services & Fixed Wireless Access (FWA) Package

Introduced the “Shop by Package” capability to streamline the quoting and ordering process when combining Internet Dedicated+ or Internet Dedicated Ethernet with FWA in a backup or active secondary line configuration.

Things to Know

- A “Package Quote” must be submitted prior to creating an order
- When submitting a package quote to order, two orders will be generated (one per product). Either order can be worked first.
- Refer to the Internet Dedicated Services & Fixed Wireless Access (FWA) Package Job Aid for step by step instructions.



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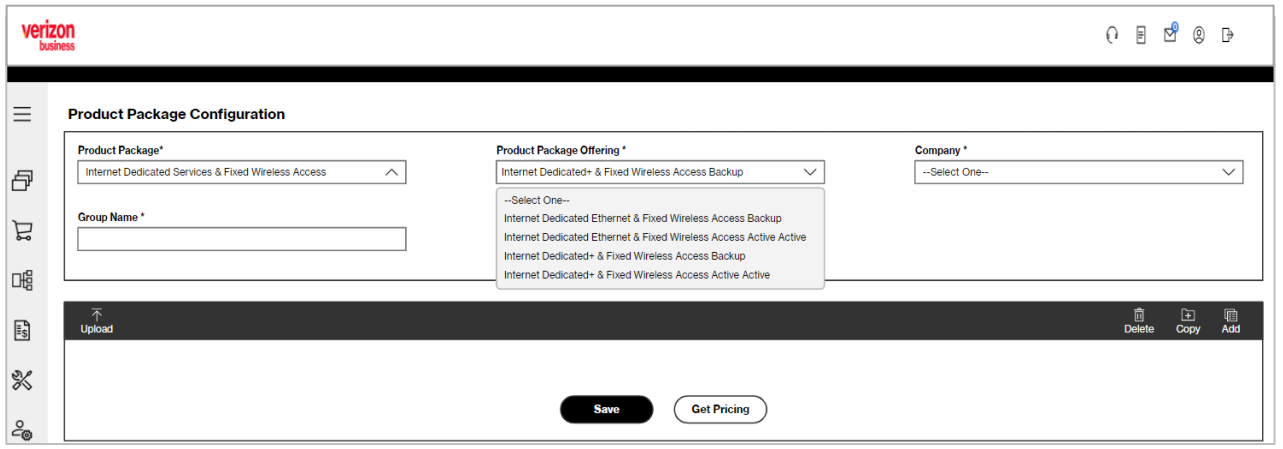
Internet Dedicated Services & Fixed Wireless Access (FWA)

From the Shop option

Select Product Package



Product Package Configuration

- Select the Product Package
- Select the Product Package Offering
- Select the Company
- Enter Group Name (if desired to change)

Complete all applicable configuration options prior to moving to the Order process. Refer to the Internet Dedicated Services & Fixed Wireless Access (FWA) Package Job Aid for step by step instructions.

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Internet Dedicated+ Ordering Enhancement

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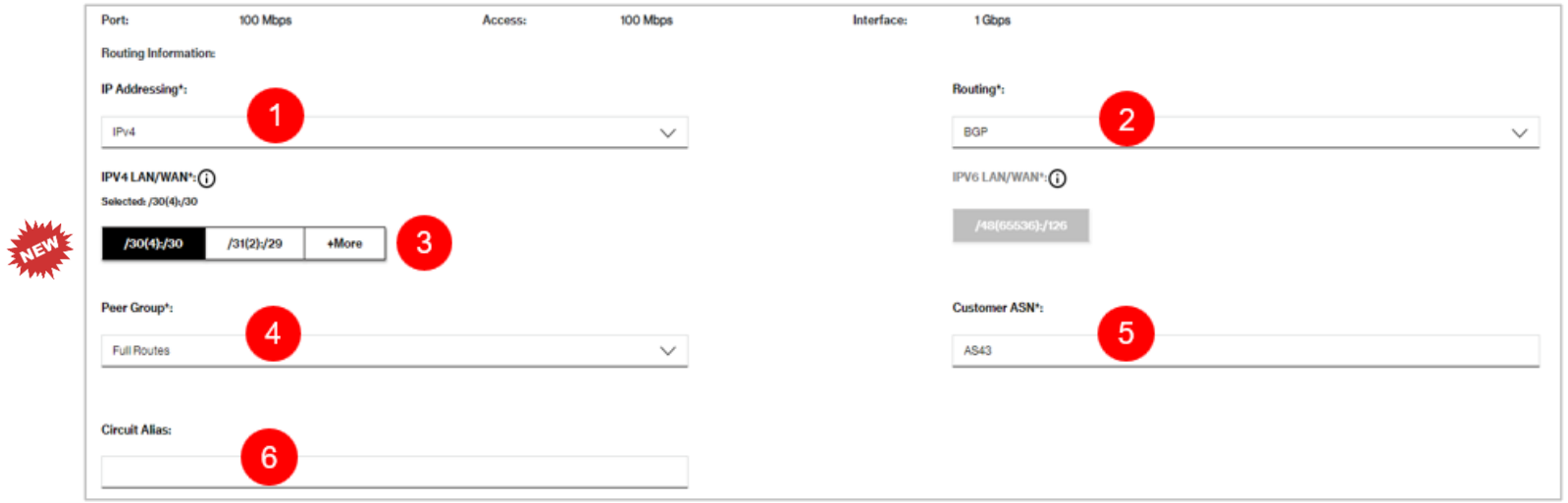
Internet Dedicated+ Ordering Enhancement

Choose the exact IPv4 or IPv6 allocation for the IP address and capture Peer Group and Customer Autonomous System Number (ASN) information required for provisioning the order. Upon completing the Administration portion of the Order, move forward to the Configuration portion.

Choose the following **Configuration selections**

1. IP Addressing: IPv4 | IPv6 | Dual stack | IPv6 Tunneled
2. Routing: BGP | Static
3. IPV4 LAN/WAN: /30(4):/30 | /31(2):/29 | +More
4. Peer Group: Full Routes | Default Only | Full and default
5. Customer ASN
6. Circuit Alias (if needed)



Move forward with the Order.

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Delivery Worklist (Beta Release)

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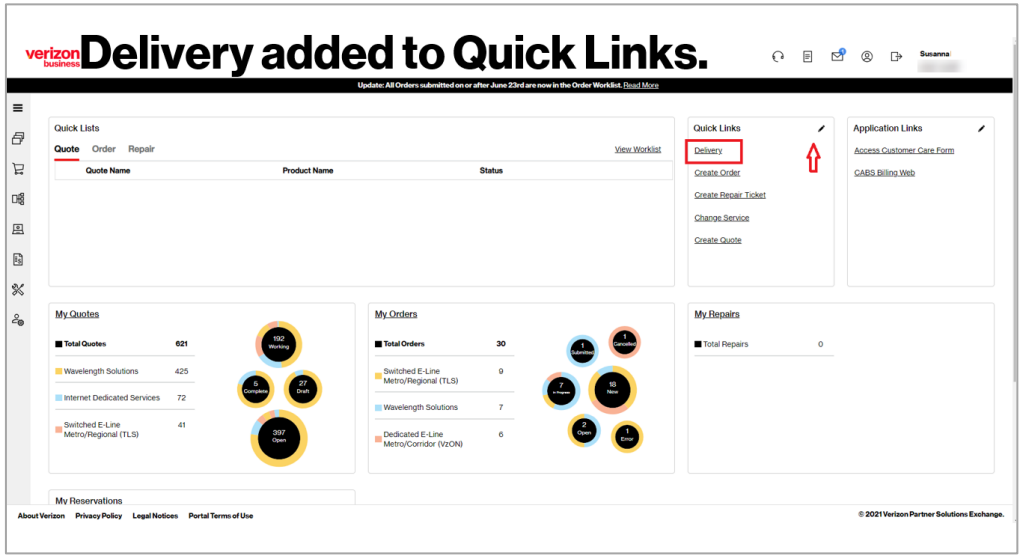
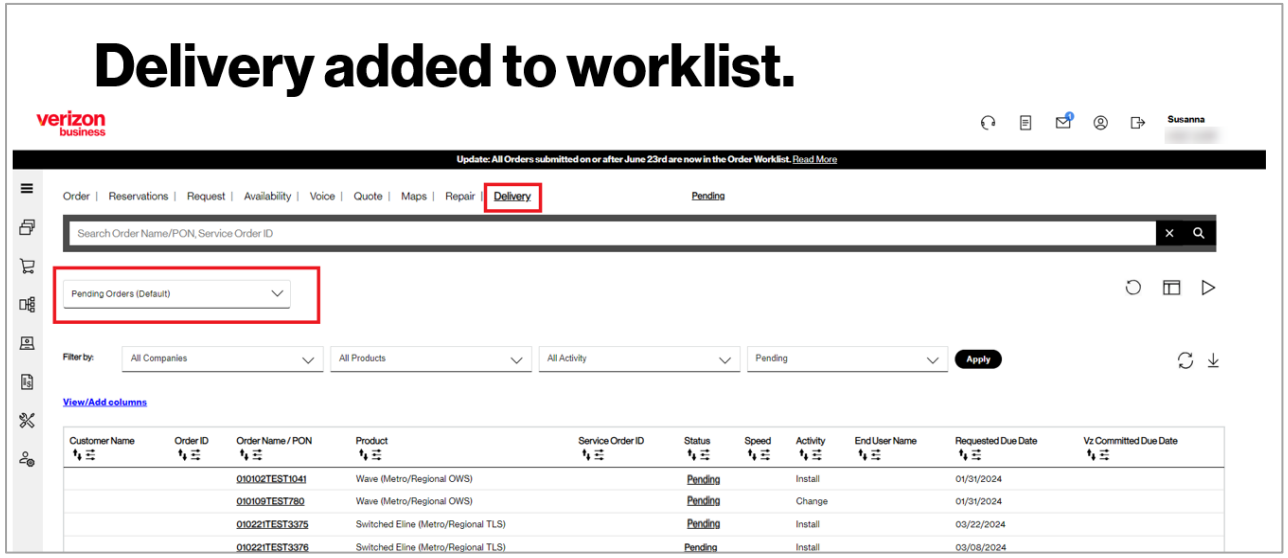
Delivery Worklist- (Beta Release)

Things to Know:

- Currently in a Beta Release- coming soon to the general user
- Delivery worklist is located on all worklist and can be configured under the Quick Links
- Pending Orders (default) on the delivery worklist will display all company's current pending orders
- All users with the Order role will automatically have the Delivery worklist
- Delivery will display Exchange, Non Exchange and Generic pending, canceled and completed orders





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Network Management: Inventory

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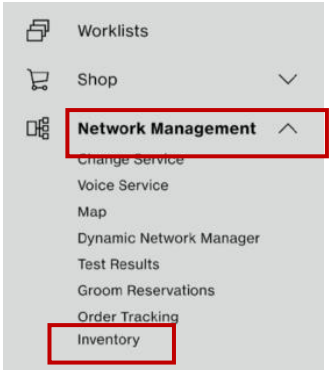
Inventory

- Retrieve a list of circuits impacted by decommissioning activity for services purchased through Verizon Business and former XO entities. In addition, customers can view all their decommissioning notifications and initiate an information request or inquiry to Verizon as needed.

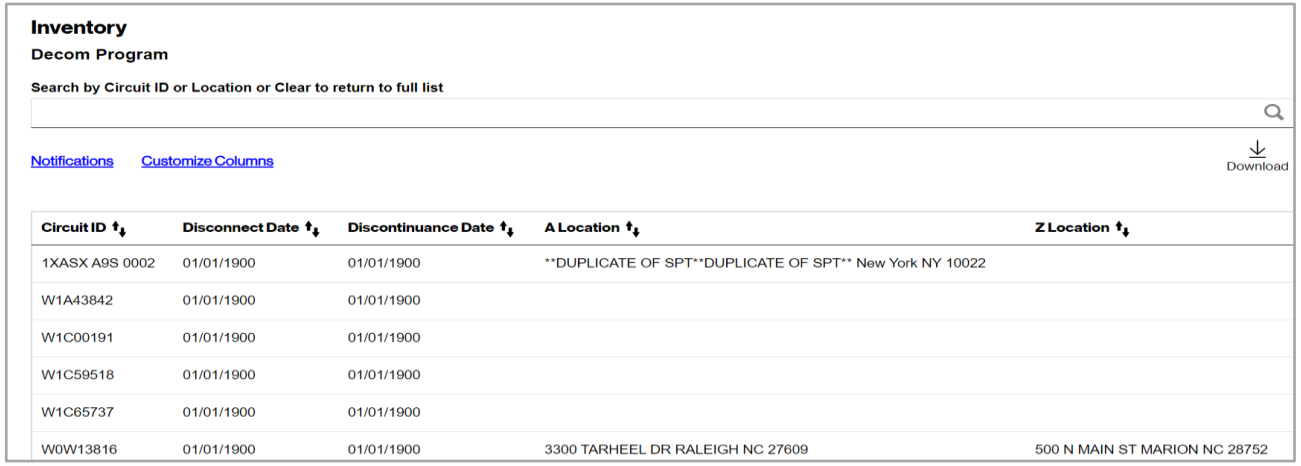


Things to Know:

- Inventory availability is based on user roles (must have Quote and Order access).
- Max inventory display is 2K, if max is exceeded a file will be provided.
- Users will receive an email when a new Notification is sent, or comments are added.

What you can do:

- Search by Circuit ID or Location
- Arrange worklist and customize columns
- Download inventory into a csv file
- View notifications



Circuit ID	Disconnect Date	Discontinuance Date	A Location	Z Location
1XASX A9S 0002	01/01/1900	01/01/1900	**DUPLICATE OF SPT**DUPLICATE OF SPT** New York NY 10022	
W1A43842	01/01/1900	01/01/1900		
W1C00191	01/01/1900	01/01/1900		
W1C59518	01/01/1900	01/01/1900		
W1C65737	01/01/1900	01/01/1900		
W0W13816	01/01/1900	01/01/1900	3300 TARHEEL DR RALEIGH NC 27609	500 N MAIN ST MARION NC 28752

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User Experience Improvements

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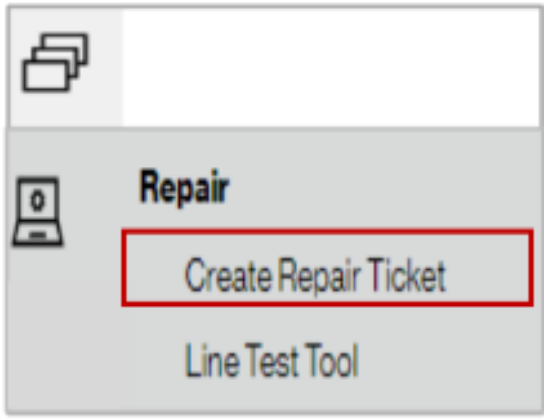
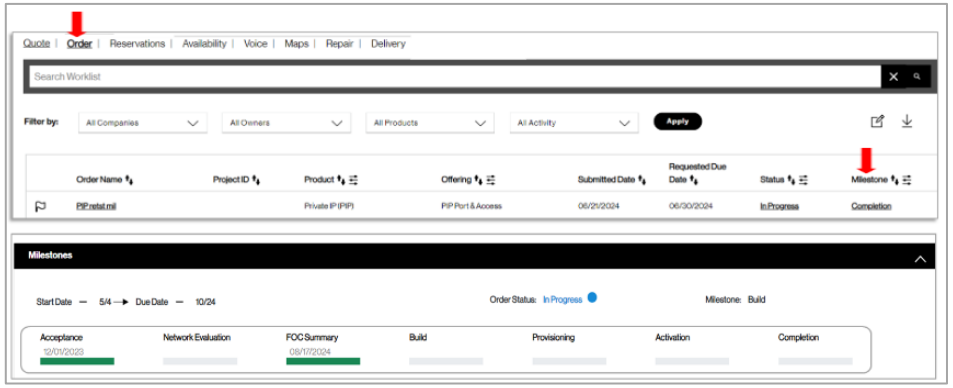
Improvements

User Experience





Hamburger Menu (☰)

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Order Requests

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