

Verizon Partner Solutions Exchange

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Table of Contents

Products	4
• Broadband Fiber to the Internet (FTTI) 2G speed	
• Wavelength Solutions	
• Software Defined Interconnect	
Network Inquiry (Beta Release)	8
• Request and download network maps (KMZ format)	
Ordering	10
• Search for historical orders	
Change Service	14
• Project ID field (Change Services and Disconnects)	
• Move & change for products	

Table of Contents

Repair	17
• Improved validation	
• Additional email address	
• Redesign the comments section	
B2B: Application Programming Interface (API) Capabilities	21
• Compliant with MEF	
• Broadband Fiber to the Internet (FTTI)	

Products

Broadband Fiber to the Internet (FTTI) 2G speed

From the Start Button, click **New Service**, **Broadband Services**, and select the **FTTI Wholesale** tile, click & complete the Administration window.

Availability to Order

On the Configuration window:

1. Click **+More**
2. Select 2 Gbps, save & continue with the order

The screenshot shows the 'FTTI demo' interface with the 'Configuration' tab selected. The 'Speed' section is highlighted, showing 'Selected: 2 Gbps' and a '+More' button. A dashed line connects the '+More' button to a larger 'Speed' selection dialog. This dialog displays a grid of speed options: 25 Mbps, 50 Mbps, 75 Mbps, 150 Mbps, 300 Mbps, 500 Mbps, 1 Gbps, and 2 Gbps. The '2 Gbps' option is selected and highlighted in black. Below the grid are 'Cancel' and 'Save' buttons. At the bottom of the main configuration window are 'Discard', 'Back', and 'Next' buttons.

Note: 2G is only available in the Verizon Partner Solutions Exchange portal.

Wavelength Solutions

10G National protected IXC Transport (OTN Route Type) enhancement

Shop by Products

Broadband Services ▼	Wavelength Solutions Metro/Regional Wave (OWS), Metro/National Wave (MPL/USPL), Metro/National Wave (Current Platform) Start Quote	Legacy Supported VzT Wave Services Non-CX Optical Wave Service (OWS)/OWS-Optical Extension (OE) Services. Direct to Order	VzB Wave Service Non-Optimized National and Metro Wave Service. Download Template Submit Request
Core Services ▼			
Ethernet ▼			
IP Data Networking ▼			
Strategic Services ▼			
Voice Services ▼			
Wave Services ▲			
Wavelength Solutions			

Software Defined Interconnect

Introducing the ability to quote and order **Software Defined Interconnect** for **PIP** and **Switched E-Line**. Status and Milestone information is viewable via the **Request Worklist** directly in the Verizon Partner Solutions Exchange Portal

Interested in Software Defined Interconnect?
Please contact your Account Manager

The screenshot displays the Verizon Partner Solutions Exchange Portal interface. At the top left is the Verizon logo. A red navigation bar is present. On the right side, a 'Start' dropdown menu is open, showing options: 'New Service', 'Multi-Loc Quote', 'Change Service', and 'Repair Ticket'. The main content area is titled 'Shop by Products' and features a list of product categories with expandable menus: 'Broadband Services', 'Core Services', 'Ethernet', 'Dedicated E-Line', 'Switched E-LAN', 'Switched E-Line', 'Software Defined Interconnect', 'IP Data Networking', 'Strategic Services', 'Voice Services', and 'Ware Services'. The 'Software Defined Interconnect (Ethernet)' category is expanded, showing a description: 'SDI enables same day activation of a virtual layer 2 access loop Ethernet E-Line and Ethernet E-LAN services to Equinix IBX data centers globally.' Below the description are two red buttons: 'Download Template' and 'Submit Request'.

Network Inquiry

Network Inquiry|Beta Trial

Enabled the ability to request and download network maps (KMZ format) for as-provisioned service, quoted route design for Wave service, and fiber availability. Customers approved to view maps will have this capability.

Note: Only customers participating in the BETA Trial will have visibility to the Network Inquiry functionality.

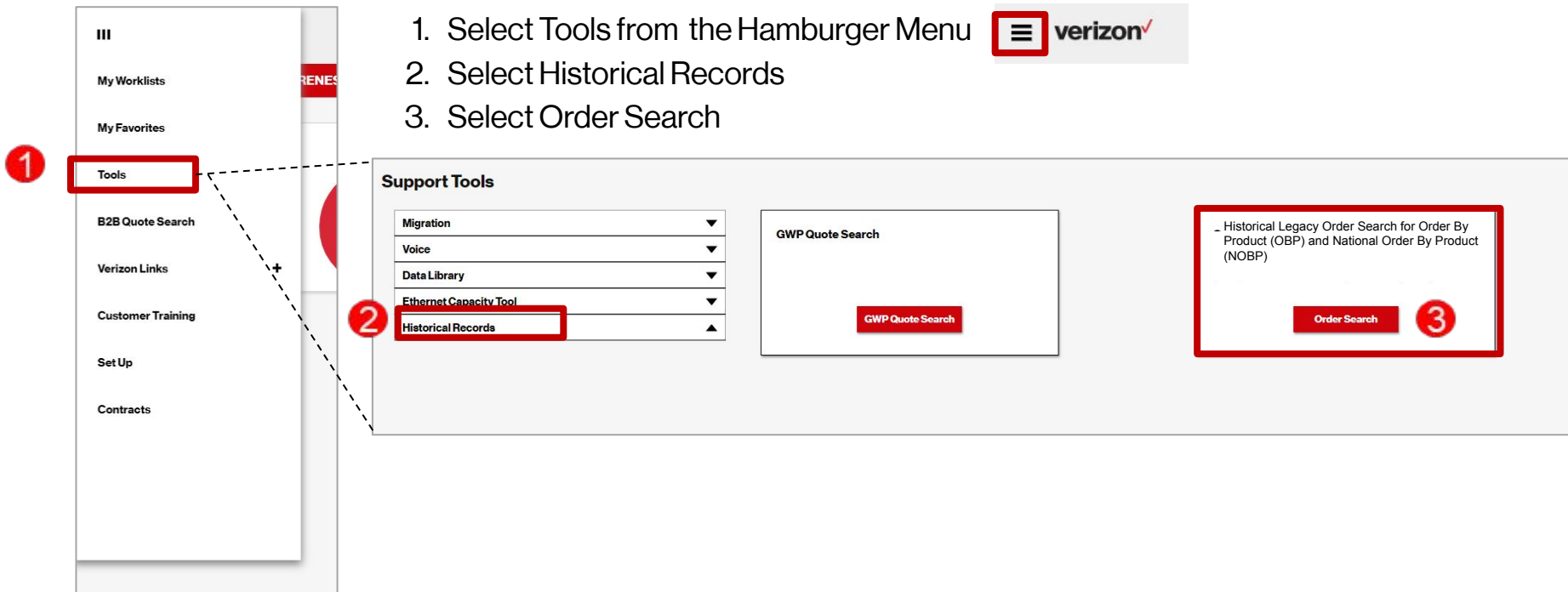
General Availability Coming In 2023

Ordering

Historical View

Search for historical orders that were **completed** or **cancelled** in the former Order by Product (OBP) and National Order By Product (NOBP) systems.

1. Select Tools from the Hamburger Menu
2. Select Historical Records
3. Select Order Search



The screenshot illustrates the navigation steps to reach the Historical Legacy Order Search. On the left, a hamburger menu is open, with the 'Tools' option highlighted by a red box and a circled '1'. A dashed line leads from 'Tools' to a 'Support Tools' section. In this section, the 'Historical Records' dropdown menu is highlighted by a red box and a circled '2'. Another dashed line leads from 'Historical Records' to a search panel. In this panel, the 'Order Search' button is highlighted by a red box and a circled '3'. The search panel also contains a 'GWP Quote Search' button and a search input field with the text '- Historical Legacy Order Search for Order By Product (OBP) and National Order By Product (NOBP)'.



Historical View

1. Enter the PON under the Purchase Order Number (PON) field then Click on Search icon ((Full PON must be typed in the search bar)
2. Search icon will return results of PON into an order list view/summary
3. Ability to download to PDF

The screenshot shows the Verizon Order Search interface. At the top left is the Verizon logo. At the top right are links for 'Start', 'Messages', 'My Items', and 'Welcome'. Below the header is the 'Order Search' section. A search bar contains the text 'DSIP2PATP1' and has a search icon on the right. Below the search bar is a table with the following columns: CCNA, PON, ICSC, Status, Product, Activity, Cancel/Complete, and Download. The table contains two rows of data. Red circles 1, 2, and 3 are placed over the search bar, the PON column header, and the download icon in the first row, respectively.

CCNA	PON	ICSC	Status	Product	Activity	Cancel/Complete	Download
ABC	DSIP2PATP1	NJ90	CANCELLED	DS1	D	10/31/2022	↓
ABC	DSIP2PATP1	NV01	CANCELLED	DS3	D	09/30/2022	↓

Change Service

Project Field

Added the Project ID field on change and disconnect orders to identify the project with which the order is associated.

The image displays two overlapping screenshots of the Verizon service order management interface. The top screenshot is for a 'Change Service' order, and the bottom screenshot is for a 'Disconnect Service' order. Both forms show a 'Details' tab selected. In the 'Change Service' form, the 'Project ID' field is highlighted with a red box. In the 'Disconnect Service' form, the 'Project ID' field is also highlighted with a red box. The forms include fields for 'Order Name', 'Order Name*', 'Project ID', 'Remarks', and 'Related Order Name (RPON)'. The 'Project ID' field is a text input field with a red border. The 'Order Name' field is a text input field with a 'Required' label. The 'Remarks' field is a large text area. The 'Related Order Name (RPON)' field is a text input field. The 'Back' and 'Next' buttons are located at the bottom right of the 'Disconnect Service' form.

Move and Change for Products

Enabling the ability to process a move and change service request for Private Line (USPL, MPL), Dedicated Access Line and Non-Optimized PIP.

From the Start Button, click **Change Service**:

1. On the **Search** window, enter the **circuit**
2. **Select** the circuit
3. Click **Move** or **Change**

The screenshot shows the Verizon service management interface. At the top, there is a navigation bar with the Verizon logo, a 'Start' button, and user information. Below this is a red banner with an 'AWARENESS' message. A search bar is present with a 'Change Service' button highlighted in red. Below the search bar is a table with columns for 'Select', 'Circuit ID Number', 'Service Location', 'Company', and 'Product Offering'. Three rows of data are visible. To the right of the table, there are three buttons: 'Move', 'Change Services', and 'Disconnect'. A dashed line with a red circle '3' points to these buttons. A red circle '1' is next to the search bar, and a red circle '2' is next to the first row of the table.

Select	Circuit ID Number	Service Location	Company	Product Offering
<input checked="" type="radio"/>	DTC	2030 BALL	LLC	UNI
<input type="radio"/>	DTC	2175 PLIC	LLC	UNI
<input type="radio"/>	DTC	2030 BALL	S, LLC	Private Line TDM

Move and Change for Products

After selecting Move or Change Complete the required fields:

1. Company Name
2. Request Name
3. Request Type
4. Remarks (if applicable)
5. Download Template to retrieve order form
6. Upload Files

Submit the request

The screenshot shows a 'Request Submission' form with the following fields and actions:

- Product:** PRIVATE INTERNET PROTOCOL
- Company Name*:** (Callout 1) [Dropdown menu]
- Request Name*:** Demo (Callout 2)
- Request Type*:** Select Request Type (Callout 3) [Dropdown menu]
- Order Type:** Change [Dropdown menu]
- Contact Name*:** Demo
- Contact Email*:** Demo@demo.com
- Contact Phone*:** 1111111111
- Remarks:** (Callout 4) [Text area]
- Upload Requested template file:**
 - Upload Files:** (Callout 6) [Button]
 - Or drop files
 - Download Template:** (Callout 5) [Button]

Characters remaining : 255

The total combined allowed file size is 10 MB.
File types accepted: pdf, xls, csv, doc, and txt

PIP Change.xlsx [X]

Submit [Button]

Repair

Repair

Repair enhancements for a better user experience include the following:

- Improved validation
- Ability to add an additional email address
- Redesign of the comments section

Repair|Improved Validation

Each circuit is validated prior to the repair ticket being saved or submitted. The Save button will only become sensitive once all circuits are valid.

Note: Hover over the error for a description of error.

Multi Ticket Details

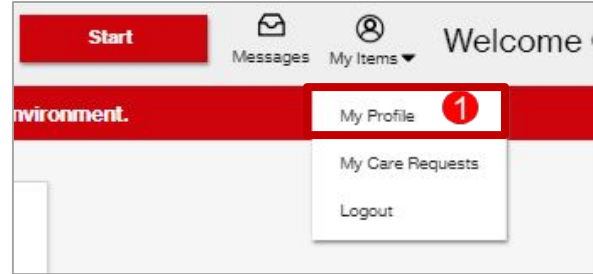
State NY
Service Address 30 - 76 Ma
Issue Type Code Down Hard
1. Lead Circuit ID 212249

2. Circuit ID	<input type="text" value="212"/>	/	<input type="text" value="249"/>	/	<input type="text" value="0985"/>	▲	11. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>
3. Circuit ID	<input type="text" value="212"/>	/	<input type="text" value="249"/>	/	<input type="text" value="0991"/>	▲	12. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>
4. Circuit ID	<input type="text" value="212"/>	/	<input type="text" value="249"/>	/	<input type="text" value="0927"/>	✔	13. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>
5. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>		14. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>
6. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>		15. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>
7. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>		16. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>
8. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>		17. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>
9. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>		18. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>
10. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>		19. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>
	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>		20. Circuit ID	<input type="text"/>	/	<input type="text"/>	/	<input type="text"/>

Repair|Additional Email Address

The Additional Email Address field is available in the Repair role as a part of the profile, this allows the automatic notification for the additional email address.

1. Select **My Items, My Profile**
2. Open Notifications, Choose **Repair** from the dropdown.
3. Enter Additional Email Address and save



Repair|Comment redesign

Comments are now in their own section of the Ticket Detail Summary.

The screenshot displays the Verizon Ticket Detail Summary interface. At the top, there is a navigation bar with three tabs: "Identify Service", "Verify Service", and "Ticket Detail Summary" (which is active). Below the navigation bar, the ticket information is displayed in a grid format:

- Verizon Ticket Number: [Redacted]
- Transaction ID: 0000 [Redacted]
- Service ID: 32/KFGE [Redacted]
- Circuit ID: 32/K [Redacted]
- Customer Alias: A [Redacted]
- End Customer Name: [Redacted]
- High Level Status: **Error**
- Location A: 250 C [Redacted]
- Location Z: [Redacted]
- Customer Reference: [Redacted]
- Detailed Status: Open
- Products: [Redacted]
- Issue Type: Degraded

Below the ticket information, there are three expandable sections: "Trouble Ticket Status Progression", "Activity Log", and "Additional Details". The "Comments" section is expanded, showing a list of comments and a text input field for adding a new comment. The comments list includes:

- 09/12/2022 12:04 PM [System Generated]: Processing error. System failed to return data.
- 09/12/2022 12:04 PM TRAINING

The text input field has a placeholder "Comments:" and a "Submit" button. Below the input field, it says "500 remaining characters available." At the bottom of the interface, there are five buttons: "Show History", "Escalate Ticket", "Edit Ticket", "Cancel Request", and "Go Back to Worklist".

B2B: Application Programming Interface (API) Capabilities

B2B: Application Programming Interface (API) Capabilities

Ordering Ethernet Switched E-Line API now compliant with MEF LSO Sonata Framework Release Dolly.

Broadband Fiber to the Internet (FTTI) service qualification API for all speeds (Dec 2022).

Interested in B2B? Please email connectivity.management.team@verizon.com

