

Verizon Partner Solutions Exchange

November Release Notes

Verizon Partner Solutions Exchange Portal Training Team
11.17.24



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- View the status of all pending orders across a company in one worklist, both portal and API orders submitted in Verizon Partner Solutions Exchange, and orders submitted via Legacy systems. In addition, a report of completed and canceled orders can be downloaded.

Product Package: Fiber to the Internet (FTTI) & Fixed Wireless Access (FWA)



Product Package: Fiber to the Internet (FTTI) & Fixed Wireless Access (FWA)

Expand the “Shop by Package” capability to streamline the quoting and ordering process when combining FTTI with FWA in either a backup or active secondary line configuration.

- ✓ **Streamlined Shop journey** for a selecting a combination of products.
- ✓ **Consistent experience**, modeled after existing Quote-to-Order journey in Exchange.
- ✓ **Automated FWA Activation**
 - Initiated in Exchange;
 - No swivel-chair to ThingSpace.

The screenshot displays a web-based configuration interface for a Verizon Business product package. At the top, a 'Package Summary' section contains fields for 'Product Package Name' (Fiber to the Internet (FTTI) & Fixed Wireless Access), 'Product Package Offering' (Fiber to the Internet (FTTI) & Fixed Wireless Access Active/Active), and 'Company'. Below this is a 'Group Name' field with the value 'FWA30934009'. The main interface features a progress bar with two steps: 'Administration' (active) and 'Summary'. The 'Administration' section includes a 'Location' field with the address '1 VERIZON PL, ALPHARETTA, GA, 30004, USA', a 'Sub-Location Information' field with a clear (X) and add (+) button, and a 'Company' field. Below these are fields for 'End Customer Name' and 'Initiator'. The bottom section contains several dropdown menus: 'Account ID' (Select), 'IMEI (Device ID)' (empty), 'ICCID' (empty), 'Plan' (Select), 'IP Configuration' (Select), and 'Static IP Type' (Select).

Order Tracking (Delivery Worklist) Beta Release



Order Tracking (Delivery Worklist) - Beta Release

View the status of all pending orders across a company in one worklist, both portal and API orders submitted in Verizon Partner Solutions Exchange, and orders submitted via Legacy systems. In addition, a report of completed and canceled orders can be downloaded

Capabilities:

- ✓ Search and sort functions
- ✓ Configurable worklist
- ✓ View /Add Columns (shown here)
- ✓ Save templates
- ✓ Download reports
- ✓ View Milestones & Service Delivery Comments

There are 2 ways to access the Delivery Worklist

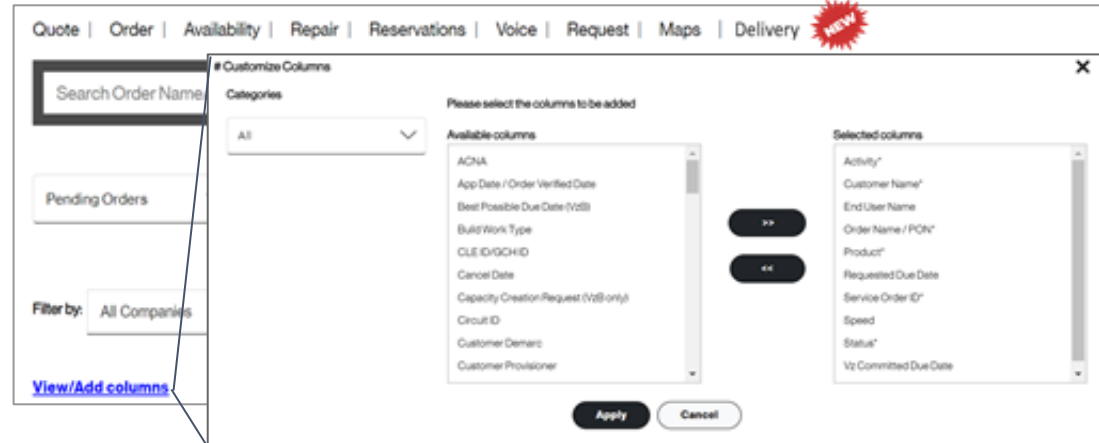
Option 1: From Worklist

Quote | Order | Availability | Maps | Delivery

Option 2: From Quick Links

Quick Links 

Delivery



The screenshot shows the Order Tracking interface with a navigation bar containing links for Quote, Order, Availability, Repair, Reservations, Voice, Request, Maps, and Delivery. A red 'NEW' badge is next to the Delivery link. A 'Search Order Name' input field is highlighted with a black box. Below it is a 'Pending Orders' button and a 'Filter by: All Companies' dropdown. A blue link labeled 'View/Add columns' is also visible. The 'View/Add columns' dialog box is open, showing a 'Categories' dropdown set to 'All'. The dialog contains two lists: 'Available columns' and 'Selected columns'. The 'Available columns' list includes: ACHA, App Date / Order Verified Date, Best Possible Due Date (V2B), Build Work Type, CUE ID/GCH ID, Cancel Date, Capacity Creation Request (V2B only), Circuit ID, Customer Demarc, and Customer Provisioner. The 'Selected columns' list includes: Activity*, Customer Name*, End User Name, Order Name / PCH*, Product*, Requested Due Date, Service Order ID*, Speed, Status*, and Vt Committed Due Date. There are right and left arrow buttons between the lists, and 'Apply' and 'Cancel' buttons at the bottom of the dialog.

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