

**Accessibility Standards
MiCollab**

Mitel products are designed with the highest standards of accessibility. Below is a table that outlines how MiCollab conforms to section 508 of the United States Access Board’s Electronic and Information Technology Accessibility Standards, specifically subsections 1194.21 Software Applications and Operating System, 1194.22 Web-Based Information and Internet Information and Applications, 1194.23 Telecommunications Products, 1194.24 Video and Multimedia Products Criteria, 1194.25 Self Contained, Closed Products Criteria, 1194.31 Functional Performance Criteria, and 1194.41 Information, Documentation, and Support. These criteria represent the test for Equivalent Facilitation under section 1194.5.

**Section 1194.21
Software Applications and Operating System**

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Criteria	Is Criteria Supported?	Remarks and Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported	
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that	Supported	

Assistive Technology can track focus and focus changes.		
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supported	
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Not applicable	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not applicable	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supported	
(k) Software shall not use flashing or	Supported	

blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.		
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not applicable	

Section 1194.22

Web-based Intranet and Internet Information and Applications

MiCollab		
Criteria	Is Criteria Supported?	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g. via “alt”, “longdesc”, or in element content).	Unsupported	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example, from context or markup.	Supported	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supported	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	

(g) Row and column headers shall be identified for data tables.	Not applicable	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not applicable	
(i) Frames shall be titles with text that facilitates frame identification and navigation.	Supported	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not applicable	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provision of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not applicable	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Not applicable	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21.a through 1194.21.	Not applicable	
(n) When electronic forms are designed to be completed online, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including	Not applicable	

all directions and cues.		
(o) A method shall be provided that permits users to skip repetitive navigation links.	Not applicable	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not applicable	

Section 1194.23

Telecommunications Products

MiCollab		
Criteria	Is Criteria Supported?	Remarks and Explanations
(a) Telecommunication which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point with TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Not applicable	
(b) Telecommunications and products which include voice communication functionality shall support all commonly used cross-manufacturer non-propriety standard TTY signal protocols.	Not applicable	
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with the TTYs.	Not applicable	
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user with a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	Not applicable	

(e) Where provided, caller identification and similar telecommunications function shall also be available for users of TTYs and for users who cannot see displays.	Not applicable	
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	Supported	
(g) If the telecommunications product allows a user to adjust the receiver volume, a function shall be provided to automatically reset the volume to the default level after every use.	Supported	
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Not applicable	
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	Not applicable	
(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon	Not applicable	

delivery.		
(k.1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.	Partially supported	
(k.2) Products which have mechanically operated controls or keys shall comply with the following: Controls and keys shall be operable with one hand, shall not require tight grasping, pinching, or twisting of the wrist, and the force required to activate shall be 5 lbs (22.2 N) maximum.	Supported	
(k.3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	Supported	
(k.4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	Not applicable	

Section 1194.24

Video and Multimedia Products Criteria

MiCollab		
Criteria	Is Criteria Supported?	Remarks and Explanations
(a) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.	Not applicable	

(b) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.	Unsupported	
(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.	Unsupported	

Section 1194.25

Self Contained, Closed Products Criteria

MiCollab		
Criteria	Is Criteria Supported?	Remarks and Explanations
(a) Self-contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	Supported	
(b) When time response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supported	
(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not applicable	
(d) When products provide auditory output, the audio signal shall be provided at a standard signal level	Not applicable	

<p>through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause and restart the audio at any time.</p>		
<p>(e) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB.</p> <p>Where the ambient noise level of the environments is above 44 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.</p>	<p>Not applicable</p>	
<p>(f) Color coding shall not be used as the only means of conveying information, indicating action, prompting a response, or distinguishing a visual element.</p>	<p>Supported</p>	
<p>(g) When a product permits a user to adjust the color and contrast settings, range of color selections capable of producing a variety of contrast levels shall be provided.</p>	<p>Supported</p>	
<p>(h.1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product with the 48 inch length.</p>	<p>Supported</p>	
<p>(h.2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable</p>	<p>Supported</p>	

control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.		
(h.3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.	Supported	

Section 1194.31
Functional Performance Criteria

MiCollab		
Criteria	Is Criteria Supported?	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology, used by people who are blind or visually impaired, shall be provided.	Unsupported	
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Unsupported	
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	Unsupported	
(d) Where audio information is important for the use of a product, at least one mode of operation and	Unsupported	

information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.		
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supported	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported	

Section 1194.41

Information, Documentation, and Support

MiCollab		
Criteria	Is Criteria Supported?	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supported	
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	

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