VPAT™

Voluntary Product Accessibility Template®

Version 1.3

Date: 8/29/2024
Name of Product: Outbound Network Manager
Contact for more Information (name/phone/email):
eis-508-compliance@verizon.com or Donna Monk (703-817-6959)

Summary Table

VPAT™

Voluntary Product Accessibility Template®

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	See Details	
Section 1194.22 Web-based Internet Information and Applications	Not Applicable	This is not a web based application.
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	See Details	Supports
Section 1194.41 Information, Documentation and Support	See Details	Supports

Section 1194.21 Software Applications and Operating Systems – Detail

VPAT™

Voluntary Product Accessibility Template®

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports	All aspects of the application are keyboard accessible.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports.	The software is written in the Microsoft .NET framework using standard Application Programming Interfaces (APIs), the software does not interfere with Microsoft accessibility features.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can	Supports	The keyboard focus in the application is well defined.

track focus and focus changes.		
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	User interface elements are usable with Assistive Technology.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	Bitmap images are used in a consistent manner.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports.	Network Manager applications use standard system functions to send textual information to the operating system in all cases.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	No animations are used in the application.

(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports.	Colors are used to convey information, e.g. red for incomplete, but different icons
		are also used so that it is not necessary to recognize color. The icons have text equivalents
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supports.	Network Manager applications do not have features to select color and contrast preferences.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports.	Network Manager applications use flashing or blinking in only a few cases; the requirement is met in these cases.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	Form elements are labeled and they are usable with Assistive Technology.

Criteria – Detail

VPAT™

Voluntary Product Accessibility Template®

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports	The product is usable with screen readers such as JAWS.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	Network Manager Applications support the system large font settings. Network Manager applications also support the use of Microsoft Magnifier and other MSAA-compliant screen magnifiers.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports.	Network Manager applications do not depend on user hearing. There is one feature that requires hearing—the capability to listen to pre-recorded audio messages—but this feature is not essential; users have the option of including the text of audio messages so they can

		identify and select
		messages without having to listen to them.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports.	In all cases that Network Manager applications provide an audio cue, they also provide a visual cue. Volume controls are available through the Windows operating system.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports.	Speech recognition is not required to access any features of Network Manager applications.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports.	Network Manager applications support operating system tools such as StickyKeys and FilterKeys, as well as assistive technology that supports Microsoft Active Accessibility MSAA).

Section 1194.41 Information, Documentation and Support – Detail

VPAT™

Voluntary Product Accessibility Template®

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports.	Product support documentation will be supplied in alternate formats upon request at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	This information is provided as part of the accessible portal content.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	In addition to the accessible online documentation, support services come in a variety of formats including instructor-led training, online training, and telephone help desk (supports TTY) and email support. .