



Amendment No. 10 to the Telecommunications Master Agreement

WHEREAS Cellco Partnership d/b/a “Verizon Wireless” and MiCTA desire to modify the terms of Contract No. 171AN-MTCWA2021-1226, with an Effective Date of December 31, 2021 (the “Agreement”), as modified by the terms and conditions of this Amendment No. 10 (“Amendment”); Distance Learning Program (“Program”), 5G Pricing, and ESIM Pricing.

NOW, THEREFORE, Cellco Partnership d/b/a “Verizon Wireless” and MiCTA agree to modify the Agreement as follows:

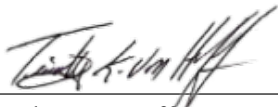
- 1. Conflicts, Use of Terms, Headings.** In the event of conflict between the terms and conditions of the Agreement and the terms and conditions of this Amendment, the terms and conditions of this Amendment will control. Where applicable, the defined terms in the Agreement shall have the same meaning in this Amendment.

- 2. Modification of the Terms and Conditions of the Agreement.**
 The Parties hereby agree to the following:
 - Addendum A - Addition of Distance Learning Program and Pricing
 - 5G Pricing
 - ESIM Pricing

- 3. No Other Modifications.** Except as provided above, the terms and conditions of the Agreement remain unchanged.

IN WITNESS WHEREOF, the parties have caused this Amendment to be duly executed on this 13th day of May, 2024.

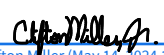
MiCTA



By: Timothy von Hoff, CEO

Date 5/14/2024

Seller


Clifton Miller (May 14, 2024 10:50 EDT)

Signature

Clifton Miller, Jr.

Print Name

Director - Contract Management

Title

05/14/2024

Date

MiCTA Authorized User Agreement
Addendum A: Distance Learning Initiative

This Addendum A (“Addendum A”) to Authorized User Agreement is entered into this 31st day of January, 2024 (“Effective Date”) by and between MiCTA, with an address of 4352 Bay Road #207 Saginaw, MI 48603, (“Authorized User”), and Cellco Partnership d/b/a Verizon Wireless (“Verizon Wireless”).

WHEREAS, Verizon Wireless and Authorized User previously or contemporaneously with executing this Addendum A entered into an Authorized User Agreement (“Authorized User Agreement”) pursuant to the terms of MiCTA Wireless Contract No. 171AN-MTCWA2021-1226;

WHEREAS, Verizon Wireless agreed under various Amendments to the MiCTA Wireless Contract to provide certain products and services described in Appendix 1 hereto (“Products and Services”) to qualifying kindergarten through 12th grade public schools and public libraries (individually “Qualifying School” and Libraries”) in support of the Distant Learning initiative; and

WHEREAS, Authorized User is a Qualifying School desiring to purchase Products and Services under the terms provided in this Addendum A.

ACCORDINGLY, Authorized User agrees to the following terms and condition.

Term of Addendum: This Agreement term shall commence on the Effective Date, and shall continue until terminated by either Party as provided herein. Either Party may terminate this Agreement on ninety (90) days prior written notice, provided, however, that the obligations concerning minimum line term will continue to apply as further provided in the Agreement.

Scope of Use. MiCTA Wireless Contract will support the Distance Learning Initiative by providing VERIZON with the following assurance: The Department of Elementary and Secondary Education (DESE) will notify MiCTA schools and districts that they must inform students that the data usage is to be limited to educational uses and that MiCTA schools and districts must make reasonable efforts to limit data usage to educational purposes. Authorized User shall ensure that Products and Services purchased under this Addendum will only be used to support a Qualifying School, and that they are not used for non-educational purposes or access to the open Internet. Verizon Wireless reserves the right to terminate services under this Addendum without liability or right of refund if it is determined that the Authorized User is not a Qualifying School or that the Authorized User is using or allowing use of the Products and Services for non-education purposes or access to the open Internet.

Mobile Device Management. Authorized User is solely responsible for provisioning the Products and Services with a mobile device management software for compliance with the Children’s Internet Protection Act.

Equipment. All equipment purchased from Verizon under this Addendum must be placed on the \$15.00 Unlimited 4G LTE Data for Tablets, Chromebooks, and Mifi Jetpacks (4G) plan.

No Resale: Absolutely no reselling of Products or Services is permitted.

Offer and Availability: This offering is available to paid MiCTA members at the time of signing a participation agreement.



Authorized Contacts. The individuals listed in the table below have legal authority to complete purchases under this Addendum A (“Points of Contact”). Unless Authorized User notifies Verizon Wireless in writing, these Points of Contact will have full authority to handle all matters related to this Addendum A. The person signing this Addendum A is automatically designated as a Point of Contact.

Authorized Contact Name	Authorized Contact Title	Authorized Contact Phone	Authorized Contact Email

Minimum Term: Authorized User will be charged a monthly access of \$15.00 per device, per month, for each month the device is not in service for a minimum of three (3) months.

Service Plan: All devices must be placed on the \$15.00 Unlimited 4G LTE Data for Tablets, Chromebooks, and Mifi Jetpacks (4G) plan.

Confidentiality: DATA PLAN and EQUIPMENT pricing provided by VERIZON will be kept 100% confidential and not released publicly in any manner unless otherwise required by law to be disclosed.

Entire Agreement: The terms and conditions of this Addendum A constitute the entire agreement between the Parties with respect to this subject matter. All Provisions of MiCTA and the Authorized User Agreement not addressed by this Addendum A remain in full force and effect.

The undersigned is duly authorized by the Authorized User to designate the “Authorized Contacts” (as provided above), who are authorized to take action with respect to the account established with Verizon Wireless under this Addendum A, add lines of service, cancel lines of service, and make changes to the account that financially bind the Authorized User to the terms and conditions of this Addendum A.

SIGNATURES

The Authorized User represents and warrants that: (a) it has received or read a copy of the Contract; (b) the execution, delivery and performance of this Addendum A has been duly authorized by all necessary action to the extent applicable; and (c) the person signing this Addendum A is duly authorized to execute this Addendum A and bind the Authorized User.

Authorized User:		Cellco Partnership d/b/a Verizon Wireless	
Signature:	Date:	Signature:	Date:
Printed Name:		Printed Name:	
Title:		Title:	



APPENDIX 1
To Addendum A of
Authorized User Agreement
PRODUCTS AND SERVICES

DATA PLAN:

Custom 4G Unlimited Machine-to-Machine Plan – Distance Learning

Government Liable Subscribers Only on Customer Provided Equipment

The plan below reflects the monthly access charge and no additional discounts apply.

Monthly Access Fee	\$15.00
Domestic Data Allowance	Unlimited

NOTE: Coverage includes the Verizon Wireless 4G network. Data usage on this rate plan is not subject to speed reductions (“throttling”) within a given billing cycle. However, in the event of network congestion data usage on a line may result in slightly slower download speeds relative to another user. To ensure users are able to maximize their high-speed data use for business/educational applications, video applications will stream at 480p. Only 4G LTE devices approved for use on Verizon Wireless’ network can be activated on this plan. Customer Provided Equipment is limited to devices purchased directly through an Original Equipment Manufacturer or from Verizon Wireless.

Authorized User will be charged a monthly access of \$15.00 per device, per month, for EQUIPMENT that does not remain in service for a minimum of three (3) months.

The Data plan pricing provided above is available only if at least 5000 unit activations are maintained, in the aggregate, under agreements entered into by Qualifying Schools with Verizon Wireless, pursuant to Amendment 10 of MiCTA, within six months of the execution of this Amendment 10, or the pricing will be moved to a contracted unlimited Data service plan starting at \$39.99 per line, per month. Verizon will notify MiCTA 30 days prior to making any Data Plan changes.

EQUIPMENT OFFERING(S):

- 4G Orbic Speed (SKU: ORB400LBVZRT) or comparable device is available for \$60.00 per device;

If additional devices (only Chromebooks, Tablets, or MiFis are allowed) are needed, only equipment purchased from Verizon at the price provided hereunder or the full retail price, or from original equipment manufacturers (OEM) may be afforded the service pricing under this modification. Devices purchased from OEMs must be certified for use on the Verizon Wireless network.



OPTIONAL OFFERING(S):

The following solution exhibits are Optional Offering(s). These solutions are recommended by Verizon to provide filtering, security, and compliance functionalities. Please work directly with your Verizon Account Manager for ordering and implementation.

- **Zero Trust Dynamic Access** powered by iboss solution requires a Mobile Private Network Tiered Hierarchy design where iboss operates the parent private network and each mutual customer of iboss and Verizon Wireless must have a private network built as a child of the iboss parent.

Zero Trust Dynamic Access Powered by iboss These licenses are not eligible for monthly access discounts.				
Zero Trust Dynamic Access can help to prevent breaches by helping to make applications, data and services inaccessible to attackers while allowing trusted users to securely and directly connect to protected resources from almost anywhere. Zero Trust Dynamic Access provides a zero-trust cloud security solution for secure access to the open internet, cloud applications, private applications and data, and public cloud services helping to ensure security, conformance to NIST 800-207 guidelines, and provides reporting and analytics in a web-based portal.				
SKU	Description	PPID	Billing	Price
CF-WIRELESS-NNI-SLED	Zero Trust Dynamic Access Core Package from Verizon Wireless	697955	Monthly	\$2.72
MDF-WIRELESS-NNI-SLED	Zero Trust Dynamic Access Advanced Package from Verizon Wireless	699514	Monthly	\$4.17
<p>Note: Zero Trust Dynamic Access powered by iboss solution may require a Mobile Private Network Tiered Hierarchy design where iboss operates the parent private network and each mutual customer of iboss and Verizon Wireless must have a private network built as a child of the iboss parent.</p> <ul style="list-style-type: none"> • A minimum quantity of 50 user licenses per order is required. • For monthly, subscription is paid monthly up front and is a month-to-month term, no proration <p>*Devices that are certified for private network include:</p> <ul style="list-style-type: none"> • Verizon Jetpacks • LTE and 5G Enabled routers – [Consult with sales and product manager for the number of licenses associated with multi user devices.] • LTE and 5G enabled tablets, phones and laptops <p>[†]These SKUs are mutually exclusive and cannot be combined.</p>				

Verizon Zero Trust Dynamic Access Professional Services Powered by iboss These licenses are not eligible for monthly access discounts				
The below packages are the implementation services and professional services for Zero Trust Dynamic Access.				
SKU ID	Description	Maximum # of Hours	PPID	Price
IBOSS-IMPLE-PKG-1	Implementation Package 1 - up to 1,000 users. 4 implementation service hours included	4	705454	\$ 1,814.00
IBOSS-IMPLE-PKG-2	Implementation Package 2 - up to	20	705455	\$ 9,070.00



	5,000 users. 20 implementation service hours included			
IBOSS-IMPLE-PKG-3	Implementation Package 3 - up to 10,000 users. 40 implementation service hours included	40	705558	\$ 18,140.00
IBOSS-IMPLE-PKG-4	Implementation Package 4 - up to 20,000 users. 60 implementation service hours included	60	705510	\$ 27,211.00
IBOSS-IMPLE-PKG-5	Implementation Package 5 - up to 100,000 users. 120 implementation service hours included	120	705511	\$ 54,422.00
IBOSS-IMPLE-PKG-6	Implementation Package 6 - up to 200,000 users. 200 implementation service hours included	200	705608	\$ 90,704.00
IBOSS-PS*	iboss Professional Services - provides additional implementation support. Requires 2 hours minimum.		736452	\$ 380.00

Notes: Implementation services are subject to the maximum service hours allotted for each implementation package SKU (the "Maximum Package Hours"). If implementation cannot be completed within the Maximum Package Hours, then additional Implementation Services packages may be purchased.

- If support is unable to complete the implementation within the maximum package hours purchased for onboarding, then additional implementation packages may be purchased.
- ***IBOSS –PS SKU needs to have a scope of work definition to be sold. This Sku cannot be combined with any implementation packages.**

Implementation Services Include

- Implementation Kickoff Call
- Coordination of project and implementation plan with identified milestone and completion dates
- Live technical assistance configuring the ZTDA platform for activities such as
 - Assistance creating users in the platform
 - Assistance enabling MFA for admin users
 - Time zone configuration
 - Platform maintenance scheduling
 - Email setting configuration
 - Backup configuration
 - Assistance creating a customized SSL decryption certificate
 - Assistance downloading and configuring iboss cloud connectors
 - Policy configuration guidance
 - Creation of IPSEC or GRE tunnel

Creation of custom branded block page
 Creation of custom report schedule
 Creation of custom IPS rule (requires malware defense package)
 Customization of PAC script
 Integration with External SIEM for logging

The following services are out of scope and not included in the implementation package SKU Implementation Services:

Bulk deployment of cloud connectors to customer devices
 Active Directory, Azure, eDirectory or other directory service configuration or support
 MDM configuration or support
 Policy migration from legacy secure gateway or firewall
 Configuration of customer Firewalls, Routers, Switches, Computers, or
 Third Party Software or Applications

- **Verizon Wireless Private Network (Private Network)** is a comprehensive solution that joins wireless devices to the organization's internal IP network using a dedicated connection that isolates data from the public Internet. It extends a corporate IP network to wireless devices, while enabling your IT department to maintain the control and manageability that it needs. With Private Network, organizations can take charge of their evolving networks by: Avoiding the exposure of wireless devices and internal networks to the inherent risks of solicited public Internet traffic.
 - Controlling which wireless devices can connect to the network.
 - Controlling which network resources the wireless devices and machines can access.
 - Leveraging the convenience of mobility and wireless technologies to introduce new opportunities.

With Private Network, organizations can add devices to their own internal networks, with their own IP addressing, to be managed by their own support personnel. This empowers them to make wireless solutions part of their infrastructure and extend their core-computing networks farther, faster and easier. Private Network is also compatible with Verizon Mobile Device Manager. And organizations can be confident knowing that their Private Network is backed by the coverage, speed and reliability of Verizon. We can help organizations make the most of wireless communications to securely and cost-effectively power their networks.

**Private Network/Dynamic Mobile Network Routing (DMNR)/Service Based Access(SBA)
 Static IP – Isolated Pool w/Fixed End System (FES) [Internet Restricted]**

The Account Set-Up Fees below reflect any applicable discount. No additional discounts apply.

Mobile Broadband and metered data plans or features only

Configuration	Cost			
Per Account FES Connect Set-Up (One time fee)	\$1500.00			
	Private Network Only	Private Network with DMNR	Private Network with SBA	Static IP Only
Per Account Level Set-Up (One time fee)	Waived	\$250.00	\$250.00	Waived
DMNR or SBA (Per build)	\$250.00 (Adding to existing Private Network Only)			

Note: Set-Up fees apply to new Private Network/DMNR/SBA builds (Verizon Home Agent Portal (VHAP)). This applies to New Private Networks built as Standard, Parent or Child. Subscribers that are placed into this pool will be limited to utilizing the Verizon Wireless Network for transport to and from their FES connections to the Verizon Wireless Network. Static IP addresses will be available on remote access, Mobile Broadband and Unlimited metered data plans or features only. Fees may not apply in certain VPN environments. Fees are per account level (regardless of the number of IPs ordered) selecting Static IP, and may apply in addition to \$1500.00 Connect Fee in certain configurations. Does not include MPLS.

Static IP: Fees are per account level (regardless of the number of IPs ordered). Static IP addresses will be available on remote access, Mobile Broadband and metered data plans or features only. Static IP addresses may be reserved and should be assigned to the mobile numbers within 90 days. De-activated Static IP addresses will go into an "ageing pool" for 24 hours. After 24 hours, these Static IP addresses will be returned to reserved status for the account. Reserved Static IP addresses will be shown at the account level and can be viewed from the billing system. Feature activations will be stored in the "data warehouse" database along with the Static IP Address for reporting. A Static IP address is associated with the device's MDN (Mobile Dialing



Number). Each time the subscriber initiates a data session the Static IP address that is associated with their MDN is assigned to their device for each session. Subscribers completing an ESN (Electronic Serial Number) change will retain their Static IP address.

Eligible 3G/4G data service: Mobile Broadband, Mobile Broadband Wireless Router, Telemetry (M2M), Wireless Email, or usage-based Megabyte pricing. DMNR and SBA are optional features that can co-exist on a Customer's Private Network profile.

- **Verizon Mobile Device Management (MDM)** is a Verizon-branded management portal that integrates Verizon differentiated services into a unified and intuitive customer experience. Verizon's MDM solution features Enterprise Firmware Over the Air (FOTA) Management, Device Diagnostics for Verizon Wireless customers, Broadband Mobile Hotspot Management, and Unified Endpoint Management.

The Verizon MDM solution suite consists of the following services:

- **Broadband Hotspot Management** allows administrators to manage selected Jetpacks and USB devices completely over the air for corporate liable devices. Enterprises can apply security policies such as Set Service Identifier (SSID), passphrase, encryption, and administrator password. Administrators can also restrict devices and control settings to prevent end users from circumventing security policies.
- **Unified Endpoint Management (UEM)** manages, configures, and protects iOS and Android devices. UEM can help enterprises: prevent users from changing settings, configure security settings remotely, and restrict device connections; install and block applications on the device; store and manage policies in the cloud and apply policies over the air; lock and wipe devices; dynamically create alerts or change policies based on device conditions; configure Wi-Fi policies; and enforce corporate policies such as passwords and encryption.

Verizon Mobile Device Management (MDM): Distance Learning Subscribers

These calling features reflect the monthly access charge discount. No additional discounts apply.

Verizon MDM Feature	Access Fee
Enterprise Firmware Over the Air (FOTA) Management ¹	\$0.00
Device Diagnostic ²	\$0.99/device per month
Broadband Management ³	\$0 /device per month
Unified Endpoint Management	\$1.00/device per month

Note: See attached Calling Plan and Feature Details for important information about calling plans, features and options. VzMDM supports select devices and operating systems and may require installation of a software agent. VzMDM features are ordered and billed separately; however, all supported options will appear and cannot be blocked. The Verizon MDM portal is a cloud-based system and accessed via an Internet Browser. 1 Enterprise Firmware-over-the-Air (eFOTA) Management supports Android devices, including Jetpacks and USB devices. 2 Device Diagnostics supports Android devices on OS 4.0 and higher, Apple iOS 8.0 and higher, excluding Google Pixel/Nexus devices. 3 Broadband Hotspot Management (BBHS) currently supports the 5G M1000, MHS 900L, MHS 900LS, MiFi 8800L, Orbic Speed, MiFi 7730L, AC791L, Jetpack 6620L, BPC-100 (Business Phone Connect), and USB730L. 4 Unified Endpoint Management (UEM) requires smartphones and Tablets to be under supervision with their respective device enrollment programs, prior to managing device configurations from the VzMDM's customers' instance.

- **Wireless Network Performance (WNP)** is a self-serve portal that allows a customer quick, convenient access to network and device analytics. The tool allows a customer to better manage devices, track usage, be notified of outages and use the best information available to make long-term plans or develop on-the-fly contingency plans.

Wireless Network Performance

The licenses are not eligible for further monthly access discounts.

Basic License

Description	SKU Name	Perpetual Plan ID	Monthly Plan ID	Tiers	Monthly Cost	Annual Cost
WNP-BASIC-GOV	WNP-BASIC-GOV	709053	709052	1-499	\$ 7.70	\$ 88.55
				500 – 999	\$ 11.55	\$ 123.20
				1,000 – 4,999	\$ 19.25	\$ 207.90
				5,000 – 9,999	\$ 38.50	\$ 415.80
				10,000 – 99,999	\$ 57.75	\$ 616.00
				100K -5M	\$ 77.00	\$ 770.00

Premium License

WNP-PREMIUM-GOV	WNP-PREMIUM-GOV	709103	709102	1-499	\$ 77.00	\$ 770.00
				500 – 999	\$ 385.00	\$ 4,158.00
				1,000 – 4,999	\$ 770.00	\$ 8,316.00
				5,000 – 9,999	\$ 1,925.00	\$20,790.00
				10,000 – 99,999	\$ 3,850.00	\$41,580.00
				100K -5M	\$ 7,700.00	\$80,850.00

Note: Verizon's Wireless Network Performance (WNP) is a central portal that will provide two broadband capabilities that can be leveraged:

- Analytics
- Mapping

Customers will be able to access WNP through My Business after purchase and must be subscribed to the MyBiz portal to use these licenses. Customer's Tier is determined by the number of active lines in service at the time of purchase. See your account representative for additional information.

Subject to the terms of "Wireless Network Performance Service Attachment" attached hereto as Exhibit B.



Exhibit B

Wireless Network Performance Service Attachment

The Wireless Network Performance Service Attachment (“Service Attachment”) to the Agreement between Customer and Verizon Wireless sets forth the terms and conditions specific to the Wireless Network Performance Service (described below) to be provided by Verizon Wireless to Customer hereunder, and supplements the Agreement as it relates hereto.

Customer and Verizon Wireless agree that: (i) except to the extent expressly provided otherwise in this Wireless Network Performance Attachment, all of the terms and definitions of the Agreement are applicable to Customer’s use of the Wireless Network Performance and are incorporated by reference into this Wireless Network Performance Service Attachment and into any related exhibit, attachment, or schedule, (ii) the Parties do not intend to modify the terms and conditions of the Agreement except as applicable to the Wireless Network Performance Service hereunder, and (iii) in the event of any inconsistent or contradictory terms between the Agreement and this Wireless Network Performance Service Attachment, the terms of this Wireless Network Performance Service Attachment shall control with respect to the Wireless Network Performance Service.

1. **Service Description.** Verizon Wireless will provide Customers with Wireless Network Performance, which is a self-service tool that provides certain network transparency, including, but not limited to, device, account experience and additional features as described herein (the “Service”). The purpose of this tool is to assist customers make faster decisions with more information about the Verizon network. Key functionalities include near-real time LTE, device and account experience, and site proximity information.
2. **Service Features.** The Service includes basic and premium features. Premium can be added for an additional fee.
 - 2.1. **Basic features.** Basic features include the following:
 - 2.1.1. **Ticket Tracking.** Shows the number of network tickets in open status and the number of tickets opened in the last 30 days.
 - 2.1.2. **Unplanned Events.** Near real-time network events displayed on a map, hover over to get more details.
 - 2.1.3. **Planned Maintenance.** Details of planned maintenance in the next 2 weeks (data updates every 30 minutes). Table shows planned maintenance details for the specific customer.
 - 2.1.4. **Data Usage.** Shows the enterprise level data usage for the time period of the 15th to the 14th of each month.
 - 2.1.5. **Device Models.** Bar chart for the top 10 devices used by the enterprise customer.
 - 2.1.6. **Static Coverage Map.** Verizon static coverage maps for 1X, EVDO, LTE, 5G (where available) AWS, CatM, 1X roaming and EVDO roaming.
 - 2.2. **Premium features.** Premium features include all of the basic features in addition to the following:
 - 2.2.1. **Experience.** Single device’s overall performance, score trend and anomaly devices. Users can access decision tree to see components making up the score.
 - 2.2.2. **Site Proximity.** Shows the azimuth and approximate distance for the nearest servicing nodes
 - 2.2.3. **Near-Real Time LTE coverage.** Provides map of LTE network coverage, updated about every 15 minutes.
 - 2.2.4. **Device Location.** Shows the general location (within 1000 meters) of connected 3G and 4G devices
 - 2.2.5. **Connected Devices.** Number of devices connected to the network in the last one hour.
 - 2.2.6. **Weather Overlays.** Provides weather overlays, including radar from last 2 hours.
 - 2.2.7. **Custom map Analytics.** Check network and device analytics in a selected custom service area (Network Event Analytics and Impacted devices).
 - 2.2.8. **Service Notifications.** Virtualized self-portal for setting up custom alerts on different features.
 - 2.2.9. **Service Diagnostics Tool.** Device level troubleshooting reports.



- 3. Service Limitations.** The coverage maps depicted are not a guarantee of coverage and may contain areas with no service. These maps reflect a general depiction of predicted and approximate wireless coverage of the Verizon Wireless Network and the networks of other carriers. Even within a coverage area, there are many factors, including a customer's equipment, terrain, proximity to buildings, foliage, and weather that may impact service. An all-digital device will not operate or be able to make 911 calls when digital service is not available. Some of the coverage area includes networks run by other carriers whose coverage depiction is based on their information and public sources, and we cannot ensure its accuracy. Although some alerts displayed on this service may generally impact your coverage area, your wireless service may not be affected. Some alerts reflect scheduled maintenance and have no impact on services. Your authorized contact will receive notifications regarding potential outage impacts.
- 4. Customer Obligations.**
- 4.1.** Customer should use the user's guide before contacting Verizon Wireless for support. The user's guide contains many helpful tools and can be accessed by clicking on the question mark icon in the upper right corner of the tool.
- 4.2.** Customer must provide its users access to the Wireless Network Performance tool through My Business. Customer acknowledges and agrees that the provision of such access to individual users will allow such users to have access to the Device Location feature, if Customer selects the Premium option. Customer shall be solely responsible for any use by its users of that Device Location functionality, including, but not limited to, providing any training that may be required regarding the appropriate business use of such functionality and ensuring compliance with the terms of section 6 below.
- 5. Fees.** Customer can select between the basic and premium packages (the "Fees"). The Fees are set forth in Exhibit A for the features described in Section 2 above. Customer can choose between monthly or annual billing and can choose the auto renewal option. Customer may change its subscription to the Service within the MyBusiness portal as described in this Section 5. If Customer chooses the monthly billing option, Customer can upgrade to the annual billing and such upgrade will be effective at the beginning of the next monthly billing cycle. Customer acknowledges that in the event of such an upgrade, Customer's monthly charge for the current month will not be prorated. If Customer is on the monthly billing plan, the monthly fee will be determined on the billing cycle date based on the number of active Devices that are on the same profile/Company ID and billing cycle. Any Active devices that are added or removed from Customer's account during a billing cycle will incur the monthly charge associated with such active devices, which will be reflected on the invoice for the following monthly billing cycle. If Customer selects annual billing, Customer will incur a one-time charge that will be included in Customer's next monthly invoice. If Customer requests a change from annual to monthly billing, Customer may only make such a selection at the end of the annual term and prior to such term auto renewing, if Customer selected the auto-renew option. For such a change from annual to monthly billing to be effective, Customer must cancel annual billing at the end of the annual billing term and place a new order for monthly billing. For any Customer requested downgrade from the Premium to Basic package, Customer must cancel the Premium package and place a new order for the Basic package. For any Customer requested upgrade from Basic to the Premium package, the monthly fee will be prorated.
- 6. Privacy; Notice and Consent.** "**Mobile Device**" (means any mobile device, including, but not limited to, smartphones, tablets, smartwatches or other wearables, laptops and netbook computers) that Customer provides to its End Users with Verizon Wireless MTNs. "**End User**" means any person (e.g., employee, contractor) to whom Customer has provided a Mobile Device and whose Location Information can be viewed by Customer using the Wireless Network Performance Service. "**Location Information**" means data that can be used to describe, determine or identify the location of the Mobile Device. Location Information may be presented in many forms such as latitude/longitude data, cell site/sector data, WiFi SSID, device signal strength or other format regardless of accuracy, type or source. Customer will be able to access information about all Mobile Devices associated with Customer's Verizon Wireless account.

- 6.1. Customer will obtain affirmative, opt-in consent from End Users as appropriate to access, use, copy, store, collect or disclose Location Information.** Customer will not access, use, copy, store or disclose any Location Information until the consent outlined below has been obtained. Customer shall ensure that each End User is provided with clear, conspicuous and comprehensive notice about how Location Information will be accessed, used, copied, stored, collected or disclosed by Customer and/or third parties (as applicable) in Customer's privacy policy and ensure that such notice is presented to End Users for acceptance prior to use of the Service and readily available and easily accessible by End Users. Depending upon the type of service and the means by which the notices can be presented to the End User, the notices shall be displayed on a device, a website or a formal written paper contract or other mechanism as appropriate.
- 6.2. Revocation of Consent.** As appropriate, Customer will ensure that each End User may deny, revoke or withdraw consent, through readily available means and/or mechanisms at any time. If consent is denied, revoked or withdrawn, Customer may not access or collect End User's Location Information or perform any other actions for which the End User's consent has been denied, revoked or withdrawn.
- 6.3. Use and Storage of Location Information.** Customer may only use Location Information for the sole purpose of using the Service and as provided in the notice to the End User and shall only access, use, disclose and maintain Location Information as long as notice, consent and all other legal and End User requirements have been satisfied and maintained. Location Information shall not be accessed, used, copied, stored or disclosed for any other purpose without the explicit prior consent of the End User. Verizon does not provide Customer with access to any stored Location Information.
- 6.4. Privacy and Safeguard Considerations.** Customer must implement security measures and safeguards that protect End User privacy and safety. It may be necessary to encrypt Location Information, provide periodic notices to End Users, send reminder messages to End Users, utilize audible, visual or other types of notifications and/or implement report abuse processes as appropriate in order to mitigate the risk of End Users being located without their knowledge and consent.
- 6.5. Record Retention.** Customer must maintain records of any notice, consent and revocation for as long as the Wireless Network Performance Services are in use, plus an additional five (5) years. VZW can request this information at any time and it shall be provided to VZW within seven (7) business days of request.
- 7. Customer Representations and Warranties.** Customer understands and agrees that Customer and any Customer agents and representatives may be subject to additional unanticipated obligations and legal requirements as a result of developing, distributing, operating or permitting distribution and/or use of the Service. In addition and supplemental to Customer's compliance with laws and obligations under the Agreement, the Service must, at all times, comply with all applicable federal, state and local government laws, criminal, civil and statutory laws, rules and regulations, industry practices, third party guidelines, policies and requirements, including but not limited to (a) all applicable consumer protection, marketing, data security, export and privacy laws, (b) Federal Trade Commission Privacy Initiatives, and (c) the CTIA Best Practices and Guidelines for Location-Based Services.

5G Pricing:

5G UWB Unlimited Connected Laptop Plan¹ with Priority and Preemption for Public Safety

Government Subscribers Only

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$20.00
Domestic Data Allowance ²	Unlimited
5G Ultra Wideband Data Allowance	Unlimited
Plan #	73964

Notes: Coverage includes the Verizon Wireless 5G Nationwide® network, 5G Ultra Wideband network, and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Lines activating on this plan must be on an eligible 5G connected laptop.

¹ Data usage on this plan is not subject to speed reductions (“throttling”) within a given billing cycle. However, in the event data usage exceeds 35GB each billing cycle for three (3) consecutive billing cycles, data throughput speeds will automatically be reduced to 600kbps for data usage exceeding 35GB per billing cycle on a go-forward basis.

Government Subscribers on this plan cannot place or receive voice calls other than to 611 or 911 (these calls may be placed anywhere in the domestic Verizon Wireless coverage area).

² **Video Streaming** - To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p while in 4G LTE and 5G Nationwide network service areas, and will apply video streaming up to 4K when in 5G UWB network service areas.

³ **Mobile hotspot is not** available on this plan.

This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted.

This plan is only available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

485111 Mixed Mode Transit Systems (Rail/Bus)	923120 Administration of Public Health Services
485112 Commuter Rail Systems	926120 Regulation and Administration of Transportation Programs
485113 Bus and Other Motor Vehicle Transit Systems (Profile Condition Only)	926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors
922110 Courts	926130 Regulation and Admin of Comms,



	Electric, Gas, and Other Utilities
922130 Legal Counsel and Prosecution	921190 Other General Government Support
922140 Correctional Institutions	921110 Executive Offices
922150 Parole Offices and Probation Offices	921150 American Indian and Alaska Native Tribal Governments
922190 Other Justice, Public Order, and Safety Activities	221122 Electric Power Distribution (Profile Condition Only)
221310 Water Supply and Irrigation Systems (Profile Condition Only)	221210 Natural Gas Distribution (Profile Condition Only)

5G UWB Unlimited Tablet Plan¹ with Priority and Preemption for Public Safety

Government Subscribers Only

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$20.00
Domestic Data Allowance²	Unlimited
5G Ultra Wideband Data Allowance	Unlimited
Plan #	73944

Notes: Coverage includes the Verizon Wireless 5G Nationwide® network, 5G Ultra Wideband network, and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Lines activating on this plan must be on a 5G tablet. A 5G device is required to receive 5G Ultra Wideband (UWB) service.

¹ Data usage on this plan is not subject to speed reductions (“throttling”) within a given billing cycle. However, in the event data usage exceeds 35GB each billing cycle for three (3) consecutive billing cycles, data throughput speeds will automatically be reduced to 600kbps for data usage exceeding 35GB per billing cycle on a go-forward basis.

Government Subscribers on this plan cannot place or receive voice calls other than to 611 or 911 (these calls may be placed anywhere in the domestic Verizon Wireless coverage area).

² **Video Streaming** - To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p while in 4G LTE and 5G Nationwide network service areas, and will apply video streaming up to 4K when in 5G UWB network service areas.

³ **Mobile hotspot is not** available on this plan.

This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted.

This plan is only available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:



485111 Mixed Mode Transit Systems (Rail/Bus)	923120 Administration of Public Health Services
485112 Commuter Rail Systems	926120 Regulation and Administration of Transportation Programs
485113 Bus and Other Motor Vehicle Transit Systems (Profile Condition Only)	926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors
922110 Courts	926130 Regulation and Admin of Comms, Electric, Gas, and Other Utilities
922130 Legal Counsel and Prosecution	921190 Other General Government Support
922140 Correctional Institutions	921110 Executive Offices
922150 Parole Offices and Probation Offices	921150 American Indian and Alaska Native Tribal Governments
922190 Other Justice, Public Order, and Safety Activities	221122 Electric Power Distribution (Profile Condition Only)
221310 Water Supply and Irrigation Systems (Profile Condition Only)	221210 Natural Gas Distribution (Profile Condition Only)

5G UWB Jetpack – MiFi Unlimited Plan with Priority and Preemption for Public Safety

Government Subscribers Only

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$39.99
Domestic Data Allowance ²	Unlimited ¹
5G Ultra Wideband Data Allowance	Unlimited
Plan #	73977

Notes: Coverage includes the Verizon Wireless 5G Ultra Wideband (UWB) network, 5G Nationwide® network, and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Lines activating on this plan must be on 5G or 4G LTE mobile broadband data devices, including jetpacks, USBs/air cards, netbooks, and notebooks.

¹Data usage on this plan is not subject to speed reductions (“throttling”) within a given billing cycle. However, in the event data usage exceeds 35GB each billing cycle for three (3) consecutive billing cycles, data throughput speeds will automatically be reduced to 600kbps for data usage exceeding 35GB per billing cycle on a go-forward basis.

Government Subscribers on this plan cannot place or receive voice calls other than to 611 or 911 (these calls may be placed anywhere in the domestic Verizon Wireless coverage area).

²Data can be used in 4G LTE, 5G Nationwide, or 5G UWB network service areas. A 5G device is required to receive 5G UWB service. **Video Streaming** - To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p while in 4G LTE and 5G Nationwide network service areas, and will apply video streaming up to 4K when in 5G UWB network service areas.

This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted.

A brief service outage and device reboot may be required in order for this plan to take effect on existing 5G UWB lines.

This plan is only available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

485111 Mixed Mode Transit Systems (Rail/Bus)	923120 Administration of Public Health Services
485112 Commuter Rail Systems	926120 Regulation and Administration of Transportation Programs
485113 Bus and Other Motor Vehicle Transit Systems (Profile Condition Only)	926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors
922110 Courts	926130 Regulation and Admin of Comms, Electric, Gas, and Other Utilities



922130 Legal Counsel and Prosecution	921190 Other General Government Support
922140 Correctional Institutions	921110 Executive Offices
922150 Parole Offices and Probation Offices	921150 American Indian and Alaska Native Tribal Governments
922190 Other Justice, Public Order, and Safety Activities	221122 Electric Power Distribution (Profile Condition Only)
221310 Water Supply and Irrigation Systems (Profile Condition Only)	221210 Natural Gas Distribution (Profile Condition Only)
923120 Administration of Public Health Services	

5G UWB Unlimited Connected Laptop Plan¹ with Priority and Preemption for First Responders

Government Subscribers Only

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$20.00
Domestic Data Allowance ²	Unlimited
5G Ultra Wideband Data Allowance	Unlimited
Plan #	74188

Notes: Coverage includes the Verizon Wireless 5G Nationwide® network, 5G Ultra Wideband network, and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Lines activating on this plan must be on an eligible 5G connected laptop.

¹ Data usage on this plan is not subject to speed reductions (“throttling”) within a given billing cycle. However, in the event data usage exceeds 100GB each billing cycle, QoS for First Responders, will automatically be reduced to QCI8 premium data for the remainder of the billing cycle.

Government Subscribers on this plan cannot place or receive voice calls other than to 611 or 911 (these calls may be placed anywhere in the domestic Verizon Wireless coverage area).

² **Video Streaming** - To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p while in 4G LTE and 5G Nationwide network service areas, and will apply video streaming up to 4K when in 5G UWB network service areas.

³ **Mobile hotspot is not** available on this plan.

This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted.

This plan is only available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

621910 Ambulance Services	922160 Fire Protection (except private)
922120 Police Protection	928110 National Security

5G UWB Unlimited Tablet Plan¹ with Priority and Preemption for First Responders

Government Subscribers Only

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$20.00
Domestic Data Allowance ²	Unlimited
5G Ultra Wideband Data Allowance	Unlimited
Plan #	74185

Notes: Coverage includes the Verizon Wireless 5G Nationwide® network, 5G Ultra Wideband network,



and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Lines activating on this plan must be on a 5G tablet. A 5G device is required to receive 5G Ultra Wideband (UWB) service.

¹ Data usage on this plan is not subject to speed reductions (“throttling”) within a given billing cycle. However, in the event data usage exceeds 100GB each billing cycle, QoS for First Responders, will automatically be reduced to QCI8 premium data for the remainder of the billing cycle.

Government Subscribers on this plan cannot place or receive voice calls other than to 611 or 911 (these calls may be placed anywhere in the domestic Verizon Wireless coverage area).

² **Video Streaming** - To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p while in 4G LTE and 5G Nationwide network service areas, and will apply video streaming up to 4K when in 5G UWB network service areas.

³ **Mobile hotspot is not** available on this plan.

This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted.

This plan is only available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

621910 Ambulance Services	922160 Fire Protection (except private)
922120 Police Protection	928110 National Security

5G UWB Jetpack – MiFi Unlimited Plan with Priority and Preemption for First Responders

Government Subscribers Only

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$39.99
Domestic Data Allowance²	Unlimited ¹
5G Ultra Wideband Data Allowance	Unlimited
Plan #	74189

Notes: Coverage includes the Verizon Wireless 5G Ultra Wideband (UWB) network, 5G Nationwide® network, and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Lines activating on this plan must be on 5G or 4G LTE mobile broadband data devices, including jetpacks, USBs/air cards, netbooks, and notebooks.

¹ Data usage on this plan is not subject to speed reductions (“throttling”) within a given billing cycle. However, in the event data usage exceeds 100GB each billing cycle, QoS for First Responders, will automatically be reduced to QCI8 premium data for the remainder of the billing cycle.

Government Subscribers on this plan cannot place or receive voice calls other than to 611 or 911 (these



calls may be placed anywhere in the domestic Verizon Wireless coverage area).

²Data can be used in 4G LTE, 5G Nationwide, or 5G UWB network service areas. A 5G device is required to receive 5G UWB service. **Video Streaming** - To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p while in 4G LTE and 5G Nationwide network service areas, and will apply video streaming up to 4K when in 5G UWB network service areas.

This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted.

A brief service outage and device reboot may be required in order for this plan to take effect on existing 5G UWB lines.

This plan is only available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

621910 Ambulance Services	922160 Fire Protection (except private)
922120 Police Protection	928110 National Security

ESIM Plans:

5G Public Safety 2nd Number Smartphone Backup Plan¹ (includes Mobile Broadband Priority)

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$10.00
Anytime Minutes in US/Canada/Mexico²	Unlimited
Data Allowance in US/Canada/Mexico²	250 MB
Data Overage Rate in US/Canada/Mexico²	\$15.00 per 5 GB
Domestic and International Messaging Allowance³	Unlimited
Plan #	75088

Notes: Current coverage details can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 5G Ultra Wideband network, 5G Nationwide[®] network, and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network.

Lines activating on this plan must be on 5G Ultra Wideband-compatible, 5G Nationwide, or 4G LTE Dual eSIM capable smartphones. This plan is only available on (i) lines activated on non-discounted smartphones, (ii) a device provided by Customer, (iii) a line that is no longer under a Line Term, or (iv) a device purchased at the full retail price. Verizon Wireless feature functionality may be limited if the smartphone was not purchased from Verizon Wireless.

¹The 5G Public Safety 2nd Number Smartphone Backup Plan provides a secondary line of service with



its own mobile number added to a Dual **eSIM** capable smartphone that is compatible with the Verizon Wireless network.

²The 5G Public Safety 2nd Number Smartphone Backup Plan includes unlimited voice, and 250 MB of data, in the United States, Mexico, and Canada. If more than 50% of the total voice and data usage in a 60-day period is in Canada or Mexico, use of those services in those countries may be removed or limited. Includes domestic toll-free calling and toll-free calling from the United States to Canada and Mexico.

³Unlimited text messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com.

This plan includes Mobile Broadband Priority. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users.

This plan is only available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

485111 Mixed Mode Transit Systems (Rail/Bus)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Services
621910 Ambulance Services	926120 Regulation and Administration of Transportation Programs
922110 Courts	926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors
922120 Police Protection	926130 Regulation and Admin of Comms, Electric, Gas, and Other Utilities
922130 Legal Counsel and Prosecution	928110 National Security
922140 Correctional Institutions	921190 Other General Government Support
922150 Parole Offices and Probation Offices	921110 Executive Offices
922160 Fire Protection (except private)	921150 American Indian and Alaska Native Tribal Governments

5G Public Sector 2nd Number Smartphone Backup Plan¹

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$10.00
Anytime Minutes in US/Canada/Mexico²	Unlimited
Data Allowance in US/Canada/Mexico²	250 MB
Data Overage Rate in US/Canada/Mexico²	\$15.00 per 5 GB
Domestic and International Messaging Allowance³	Unlimited
Plan #	75132

Notes: Current coverage details can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 5G Ultra Wideband network, 5G Nationwide[®] network, and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network.

Lines activating on this plan must be on 5G Ultra Wideband-compatible, 5G Nationwide, or 4G LTE Dual eSIM capable smartphones. This plan is only available on (i) lines activated on non-discounted smartphones, (ii) a device provided by Customer, (iii) a line that is no longer under a Line Term, or (iv) a device purchased at the full retail price. Verizon Wireless feature functionality may be limited if the smartphone was not purchased from Verizon Wireless.



¹The 5G Public Sector 2nd Number Smartphone Backup Plan provides a secondary line of service with its own mobile number added to a Dual **eSIM** capable smartphone that is compatible with the Verizon Wireless network.

²The 5G Public Sector 2nd Number Smartphone Backup Plan includes unlimited voice, and 250 MB of data, in the United States, Mexico, and Canada. If more than 50% of the total voice and data usage in a 60-day period is in Canada or Mexico, use of those services in those countries may be removed or limited. Includes domestic toll-free calling and toll-free calling from the United States to Canada and Mexico.

³Unlimited text messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com.