

Internet Dedicated + Quote Job Aid



Native Ethernet Handoff

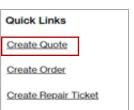
Getting Started

There are three ways to create a Quote

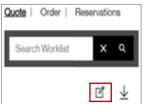
Option 1: From Shop



Option 2: From Quick Links

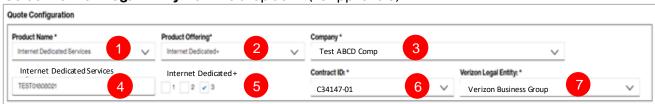


Option 3: From Quote Worklist

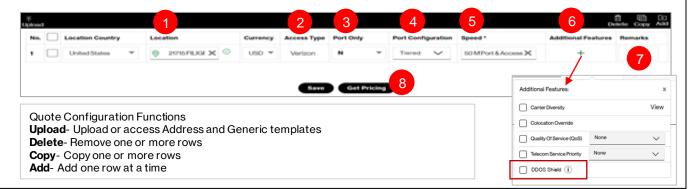


Quote Configuration

- Select Product Name: Internet Dedicated Services
- Select Product Offering: Internet Dedicated +
- 3. Choose **Company** from the dropdown
- 4. Retain or modify **Group Name** if needed (minimum of 4 characters maximum of 12)
- 5. Select **Term** (default is product specific and varies based on product)
- 6. Choose appropriate **ContractID** (if needed)
- 7. Select **Verizon Legal Entity** from the drop down (as applicable)



- Enter Location (green check mark indicates the address validation was successful)
- 2. The **AccessType** determines if the services will be provisioned On Net (Verizon) or Off Net (Third Party provider) based on the address entered
- Select Port Only: Y/N
- 4. Choose **Port Configuration**: Tiered, Burstable
- Enter Speed
- 6. Click + to include **Additional Features** (if needed) (DDOS Shield is not applicable for 1 year terms)
- 7. Include **Remarks** (if needed)
- 8. Click Get Pricing





Internet Dedicated + Quote Job Aid

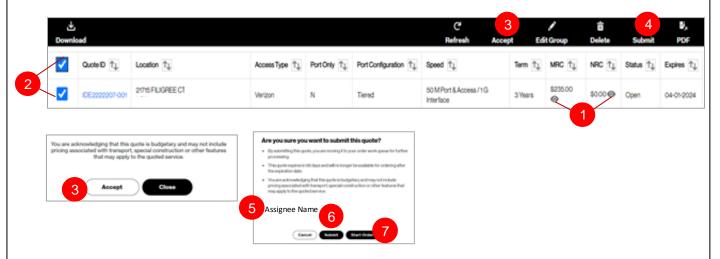
verizon business

Native Ethernet Handoff

Quote Summary

Review **Pricing**:

- 1. Hover over MRC/NRC to review a breakdown of the price (if needed)
- 2. Click the checkbox to select the Price Quote
- 3. Click Accept to acknowledge the budgetary quote
- 4. Submit Quote
- Choose the Order Assignee (if desired)
- 6. Click Submit (this action moves the submitted quote to the Order Worklist to be worked on at a later time) or
- 7. Click Start Order (this action allows you to immediately begin working on the order)



Quote Summary Functions

- 1. Use **Download** to access quote/pricing CSV file
- 2. Click **Refresh** to reload the page
- 3. Choose **Accept** to agree to the Price Quote
- 4. Click **Edit Group** to:
 - Edit or Modify quotes in an Open or Error status
- 5. Click **Delete** to remove one, several or all quotes
- 6. Click **Submit** to process and submit the Quote
- 7. Click **PDF** to generate a PDF document for one quote at a time



Quoting Tips

- 1. A quote must be submitted to order for it to be converted to an order
- 2. Quotes in Submitted, Pricing Requested or Pricing Review status cannot be edited
- 3. In order to generate an additional quote, add a new row to the group and populate the requested information
- 4. Co-location addresses will default to Off Net pricing (Co-location override must be selected via Additional Features during the quote journey)
- 5. From the Quote Summary page, the group quote information can be downloaded into a csv file
- 6. You can manually add up to 250 locations