



North and South System Availability Forecast Info Year-at-a-Glance: September 2024 through December 2025

The system availability forecast published herein is a forecast of exceptions to the published regular system availability information, and is subject to change. The exceptions that are published are those that are known at the time of publication. The current internal Verizon change management policy is based on a 30-day notification of change activity; as such, outward of 30 days may be incomplete.

All of the published information is subject to change based on the needs of the business. Changes to this information will be distributed to the industry in accordance with current Change Management procedures for availability notification.

September 2024 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, September 7, 2024	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, September 20, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, September 21, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, September 21, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, September 22, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, September 22, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of September 2024 data

October 2024 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, October 5, 2024	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, October 18, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, October 19, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, October 19, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, October 20, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, October 20, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Monday, October 21, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 5:00 AM, due to scheduled release activity.

End of October 2024 data

November 2024 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, November 9, 2024	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, November 15, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, November 16, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, November 16, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, November 17, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, November 17, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of November 2024 data

December 2024 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Friday, December 7, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, December 14, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, December 14, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, December 15, 2024	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, December 15, 2024	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of December 2024 data

January 2025 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details

Saturday, January 4, 2025	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, January 17, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, January 18, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, January 18, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, January 19, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, January 19, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of January 2025 data

	February 2025 Exceptions			
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, February 1, 2025	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, February 14, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, February 15, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, February 15, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, February 16, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, February 16, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Monday, February 17, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 5:00 AM, due to scheduled release activity.

End of February 2025 data

March 2025 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, March 1, 2025	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, March 14, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, March 15, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, March 15, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, March 16, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, March 16, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of March 2025 data

April 2025 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, April 5, 2025	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, April 25, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, April 26, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, April 26, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, April 27, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, April 27, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of April 2025 data

May 2025 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, May 3, 2025	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, May 16, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, May 17, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, May 17, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, May 18, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, May 18, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of May 2025 data

June 2025 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, June 7, 2025	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, June 20, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, June 21, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, June 21, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, June 22, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, June 22, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Monday, June 23, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 5:00 AM, due to scheduled release activity.

End of June 2025 data

July 2025 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, July 12, 2025	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, July 18, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, July 19, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, July 19, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, July 20, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, July 20, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of July 2025 data

August 2025 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, August 2, 2025	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, August 22, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, August 23, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, August 23, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, August 24, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, August 24, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of August 2025 data

September 2025 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, September 6, 2025	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, September 19, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, September 20, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, September 20, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, September 21, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, September 21, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of September 2025 data

October 2025 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, October 4 2025	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, October 17, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, October 18, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, October 18, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, October 19, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, October 19, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Monday, October 20, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 5:00 AM, due to scheduled release activity.

End of October 2025 data

November 2025 Exceptions				
Effective Date	Region(s)	System Impacted	Process Affected	Details
Saturday, November 8, 2025	South (DE, NJ, PA)	EDI, LSI	Order, PreOrder	Service Order from SOP via SOID Inquiry will be unavailable from: 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware. For Service Order/LSR requests (for LSI & EDI), confirmations will be delayed from 2:40 AM to 3:00 AM in New Jersey and from 2:40 AM to 3:00 AM in Pennsylvania & Delaware.
Friday, November 14, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, November 15, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, November 15, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 7:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, November 16, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, November 16, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of November 2025 data

December 2025 Exceptions

Effective Date	Region(s)	System Impacted	Process Affected	Details
Friday, December 6, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 9:00 PM to 11:59 PM, due to scheduled release activity.
Saturday, December 13, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.
Saturday, December 13, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 6:00 PM to 11:59 PM, due to scheduled release activity.
Sunday, December 14, 2025	North, South	eWPTS	Provisioning	All functions will be unavailable from 12:00 AM to 12:00 Noon due to scheduled release activity.
Sunday, December 14, 2025	North, South	EDI, LSI	Order, PreOrder, TA	All functions will be unavailable from 12:00 AM to 11:59 PM, due to scheduled release activity.

End of December 2025 data