

Managed Services.



Verizon's Managed Services are designed with the requirements and needs of the federal government in mind, providing service management capabilities for world-class vendors, providers, manufacturers and a wide variety of IT systems, services, applications, and functions; many of which technology-agnostic. Verizon's Government Network Operations and Security Center (GNOSC) provides agencies with a "single pane of glass" view of their infrastructure with advanced cyber analytics and the latest technology in unified communications services.

Capabilities.

Dependable and feature rich services required to execute daily missions.

- **Managed Network Service:** Complete, unified information systems management for government agencies so you can focus on better serving the public. This platform integrates customer, third-party, and Verizon-Managed devices into one dashboard, with a single set of SLAs, and offers continuous monitoring to meet federal compliance requirements.
- **Unified Communications Service:** Solutions that offer the government total value proposition, incorporating reliable coverage, a deep portfolio, and leading customer support tools. Verizon can help you evolve and adopt new technologies, ready whenever you are.
- **Managed Trust Internet Protocol Service:** Enhanced security requirements due to our secure Government support infrastructure, which includes our Government Network Operations Security Centers (GNOSCs), secure operational processes, US Citizen only personnel, and concept of operations (CONOPS) used to support Federal Government customers.
- **Managed Security Service:** Monitored and managed services from a Verizon Security Operations Center (SOC) to combat advanced cyber security threats. Services include Managed Prevention Services (MPS), Vulnerability Scanning Services (VSS), and Incident Response Services (INRS).
- **Managed Mobility Service:** Verify enterprise security policies are applied and ensure mobile devices are managed and controlled even off the enterprise network.
- **Audio Conferencing:** Flexible and easy to use, Audio Conferencing Services (ACS) enable you to host meetings for a wide range of business applications. Available 24 hours a day, seven days a week, ACS offerings include several service levels with various features that combine to support any size meeting on a call-by-call basis.
- **Video Teleconferencing Service:** The Open Video Communications (OVC) service features are designed to the government's requirements for video conferencing, enabling carrier grade visual collaboration between disparate endpoints over both private and public networks.
- **Intrusion Prevention Security Service:** Developed for the Department of Homeland Security NPPD, the Intrusion Prevention Security Service (IPSS) scans agency cyber traffic for malicious threats. IPSS currently protects hundreds of thousands of users in the Executive Branch.

EIS Benefits.

EIS partnership with a proven leader.

- Connectivity that meets evolving needs: Cloud applications, hybrid networks and the Internet of Things require an agile infrastructure with tools that provide IT security and support device management.
- Risk mitigation: Develop resilient operations and risk management plans to support the changing connectivity landscape maintaining network security, services integrity and availability.
- Enhanced workforce productivity: Collaborate seamlessly via voice and video both in and out of the office, while leveraging hosted software platforms.
- Personalized citizen engagement: Agencies can optimize citizen interactions by leveraging real-time data analytics.

Why Verizon for federal agencies?

Digital transformation is driving conversations across the government. Agencies need to deliver exceptional experiences for constituents, yet uncertainly still exists as agency IT leaders navigate the "how" that will make it a reality. These agencies have complex challenges ahead of them that require next-level solutions and out-of-the-box thinking to solve.

Verizon has federal experience, the reputation as an industry leader, and the collective mindshare of some of the smartest people in the industry to help you focus on the solutions.

Our integrated solutions on EIS and strong technology provider ecosystem can help your agency drive better customer experiences and better mission outcomes, simply, securely and reliably.

Our proven solutions can help your agency connect people, places and things around the world, so you can focus on safeguarding the American people, our homeland and our values.

Want to know more?
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