

Message Archiving

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Whether you're a government institution, financial institution, insurance company or law firm, you have one thing in common with other enterprise businesses: You have specific business needs when it comes to documenting what goes on between employees, customers and business partners. Whether for regulatory compliance, for e-discovery needs or to protect your company from employee or customer malfeasance in litigation-prone industries, capturing and archiving communications is one of your priorities. Governance around collecting these interactions can be challenging in a static office environment, and even more so in a world where business takes place on cloud and mobile-based platforms.

Verizon's Message Archiving solution can help you improve your enterprise's communications archiving strategy. Our solution makes it easier to capture and archive all SMS/MMS messages sent to and received from corporate-enabled Verizon Wireless mobile devices.

Features

- **Coverage.** Messages can be tracked when customers are on the Verizon Wireless network and when they're roaming on Verizon Wireless partner networks.
- **Device support.** Since it's a network-based solution, all Verizon Wireless devices are supported.

- **Simplicity.** By providing a network-based solution, we unburden IT managers from the responsibility of managing yet another mobile over-the-top application.
- **No need for training.** The application is self-supporting; no need to check and see that it's installed, enabled and working.
- **Archiving choices.** Customers can archive their messages in their cloud or on a server within their own IT environment.
- **Customer experience.** The customer experience is familiar. Customers use their mobile devices just like normal, while we capture and archive SMS/MMS messages in the background.
- **Integration.** The solution is compatible with some of the top archiving vendors in the industry.

Learn more.

For more information about our Message Archiving solution, please contact your Verizon sales representative or visit VerizonEnterprise.com/contact-us..