

Support for today's remote work environment from your telephony platform

Verizon Voice over IP.
verizon[✓]



The events of 2020 have significantly accelerated the digital transformation plans of most businesses, particularly around the need to support a remote or hybrid workforce. Many companies have shifted communication services to cloud based platforms, but still have the need to support legacy on premise systems and make it all work together.

Voice over IP (VoIP) solutions are the platform to support a complete UC strategy. They include tools that let you do business around the world and deliver richer experiences to customers. But not all VoIP is the same.

With Verizon VoIP, you'll get a powerful suite of reliable hosted features for business continuity, planning and mobility. You'll also create a platform for video and web conferencing. Best of all, you can simplify your communications operations and drive your business forward without spending a fortune on network infrastructure.

Choose VoIP that can grow with you.

Once you realize the value of VoIP, you're going to want a solution that can grow with you. You'll need one available whenever and wherever you're doing business. A complete communications solution should expand with the number of users you have and with your geographical requirements. It should provide you with the information you need to make critical business decisions.

You shouldn't have to compromise on the services your business needs or on where they can go. We offer a complete VoIP solution that allows you to get closer to your customers and integrates with the collaboration tools our workforce requires to help you maintain competitive advantage – wherever you do business.

Choose VoIP with competitive features.

Our communications solution provides:

- Support for in-country telephony services as a true Public Switched Telephone Network (PSTN) replacement while also offering multi-site, multi-country centralized or decentralized designs
- Auto-dialer support
- Strong business continuity features and more

Verizon VoIP solutions give you control and flexibility with single number reach. We also offer SIP trunking solutions for industry leading Unified Communications platforms like Cisco Webex and Microsoft Teams. Enjoy more control of calls between fixed and mobile stations in the cloud with flexible alternate telephone number configuration options and features such as call forwarding.

Verizon VoIP is available to 80% of businesses in the U.S.

Trunk capacity is essential for large-scale voice solutions. Leverage our Burstable Enterprise Shared Trunks (BEST) concurrent-call resources so they're available to share across your regional sites. You can also exceed your concurrent-call limit dynamically with BEST+, helping you maintain customer service, control costs and reduce the risk of blocked calls.¹

We provide the communications services your organization needs where you do business, as well as web conferencing, Cisco Telepresence and more. As a leader in security solutions, we also have built-in features and monitoring tools to help keep your data and your communications secure. Our solutions can be tailored to your specific requirements and architecture, with end-to-end planning and design.

Choose VoIP that comes with a reliable network.

We continually invest in our VoIP network. In the U.S., we serve over 350 metropolitan markets. The extensive Verizon VoIP footprint reaches close to 40 countries and can serve as a PSTN replacement in 27 countries² with full features and value added services. VoIP service is also available in India for outbound international long distance and on-net calling.

We have the expansive reach your business needs. Our network is designed with efficiency in mind, and in the unlikely event of a problem, we're accountable for resolving the issue. We have more than 17 years' experience in designing, implementing and supporting business-grade VoIP solutions – solutions used by 74% of the Fortune 100 companies and companies of all sizes. We have over 120,000+ VoIP sites, and nearly 7,000 customers around the globe.

A solid communications platform starts with choosing a provider that has experience and reach.

Get tools to keep your business running – and improving.

We know you need to maintain business continuity across your organization. We support redundancy at the equipment, access, network and transport layers, and can provide extra resiliency for organizations that require rapid recovery of critical voice applications. With Verizon VoIP and our inherently resilient network, you can have multi-layer business continuity features with flexible failover and routing options.

An efficient communications solution allows you to constantly monitor, fine-tune, streamline and manage your network assets. We continue to invest in improving our VoIP management tools, accessed through Verizon Enterprise Center. The tools help you assess the needs of your network and streamline your business operations so you can spend less time focusing on building your infrastructure and more time focusing on business goals. You can order new services³, manage subscribers and devices across multiple locations, pay your bill, analyze traffic and identify idle capacity, determine peak utilization periods and generate global reports to help fine-tune your network.

Get the help you need to make it happen.

A comprehensive VoIP solution comes with adequate support to help you through the design, implementation and management phases. Our VoIP professionals can help you build a complete UC and networking solution that matches your business needs during normal operations as well as planning for uninterrupted services during business crisis situations.

A solid communications platform starts with choosing a provider that has the experience, reach and range of services to match your growth. By combining our international reach with an array of communication tools, we give you the flexibility and scalability to meet your needs today and in the future.

Learn more:

Discover how Verizon VoIP solutions can help your business reach its full communications potential. Contact your local sales representative, or visit:

[verizon.com/business/products/voice-collaboration/voip/](https://www.verizon.com/business/products/voice-collaboration/voip/)

1. Sufficient call capacity, site bandwidth and Integrated Communications Package required. Call resources can be shared or increased between your U.S. or European sites. Terms and conditions apply.
 2. Services not available in all areas of each country.
 3. US only.