Unifying data helps you make better, faster decisions.

Stay ready with Real Time Response System.

A well-coordinated response requires quick decision making. To make faster, better-informed decisions, you need integrated data from a variety of disparate sources, such as separate agencies, logs, databases and dispatch records.

That critical data is often siloed and located in too many places to pull together in the moment. Now, Verizon is offering Real Time Response System, a decision support system that delivers the information you need, right when and where you need it.

Real Time Response System combines our managed service and network expertise with tools from Genetec—a best-in-class public safety application provider– to give you the enhanced situational awareness you need to respond quickly and knowledgeably. All in a single solution. And all without straining your budget.

Effective public safety is more than just reacting.

Verizon Real Time Response System helps you go beyond simple reaction and proactively address incidents. It does this through near real-time views and data correlation for your city, which leads to enhanced situational awareness overall. The solution integrates multiple sources to a single operating view—plus Verizon hosting and management means it's easy to implement with limited IT staff.

Real Time Response System combines:

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• A single point of contact
• Managed infrastructure (cloud/network)
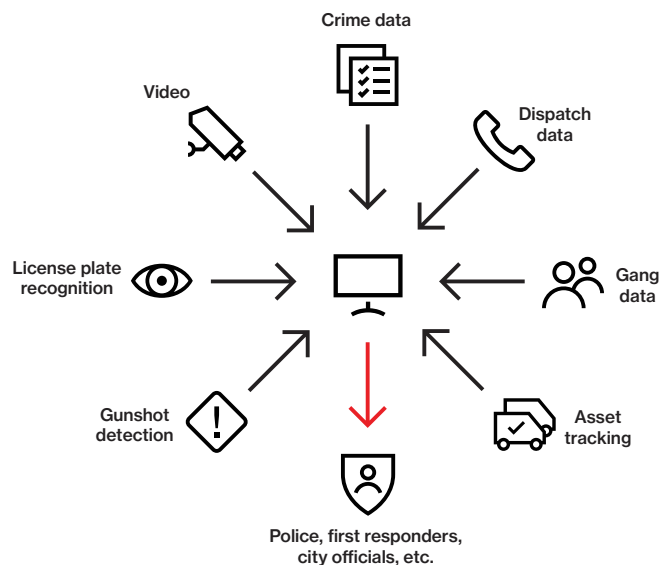• Installation
• End-to-end support

Genetec

• Security Center
• Citigraf Command
• Security Desk
• Citigraf Auto
• Citigraf Insights

Real Time Response System unifies public safety operations across city departments and gives you:

• More collaboration and connectivity between agencies, cities and the private sector

• Technology that allows you to shift from reacting to proactive planning, readiness and response

• Consolidated intelligence from a growing number of data sources and technologies

• Analysis tools that improve planning and optimize resource management

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Public safety today requires advanced information technology, but first responders shouldn't have to be IT experts.

Real Time Response System provides consolidated near real-time views and correlation of city data for enhanced situational awareness.

Integrate data from multiple sources for optimal insight.

Verizon Real Time Response System integrates data from a wide variety of sources that have traditionally been siloed. The solution allows you to unify your common systems into a single platform for better decision making. Features include:

- Monitoring, which helps you maintain visibility into current conditions in the city

- Correlation engine, which automatically identifies patterns and associations between events

- Early warnings on the central dashboard and in connected vehicles to provide alerts about incidents in real time

- Analytics and dashboard, which help you see incident trends, perform risk analysis, plan for potential events and measure the effectiveness of public safety initiatives

Built for all the types of data public safety needs

Verizon Real Time Response System consolidates a single view of data from a wide range of sources, including:

- Computer-aided dispatch (CAD)

- Record management systems (RMS)

- Geographic information systems for mapping and more

- License-plate recognition software

- Video management systems

- Sensors (traffic detection, alarms, cameras and more)

- Asset tracking programs for officers, vehicles and other assets

- Gunshot detection systems

- Third-party databases for weather, traffic, alarms, criminal activity (gang indexes) and more

What is a decision support system?

The primary purpose is to allow users to analyze large amounts of data with rapidly changing variables and compile it for timely problem solving and improved efficiency to make better decisions.

Input:
Large amounts of data sources and sensors

Outcome:
Improved efficiency in problem solving and decision making

Improve public safety without having to hire more IT.

Your focus should be on public safety, not tinkering with the systems that improve it. The Verizon Real Time Response System is hosted by Verizon on Amazon Web Services (AWS) GovCloud (U.S.) and managed solely by Verizon—which means you get a powerful set of capabilities without needing a big in-house team to oversee the complicated setup or ongoing maintenance. You can also operate in complete confidence, knowing your data is secure.

Real-time response for every possibility

Use Verizon Real Time Response System for:

- Everyday operations—routine calls, theft, burglary, violent crime
- Special events—parades, festivals, sporting and entertaining events
- Crisis management—coordinated attacks, power outage, fire/floods, natural disasters

Achieve city goals with Real Time Response System.

Real Time Response System can help you achieve your public safety objectives faster and more easily through:

- Timely access to integrated data for a more complete view of incidents and needs
- Better collaboration between public safety agencies and responders
- Greater insights and early warnings to more effectively prepare personnel for situations in progress

Why Verizon?

Two-thirds of first responders across the nation rely on Verizon for a successful mission. No one can match the quality and breadth of resources that Verizon can deliver.

- We've got the broadest range of advanced hardware, software and services to cover your city's needs
- We bring the analytics and expertise to help you transform the data delivered by our smart solutions into actionable information
- We even offer managed services and financing programs to help you fund, deploy and operate your smart city infrastructure efficiently

Learn more.

To discover how Verizon Real Time Response System can increase your situational awareness, please visit https://enterprise.verizon.com/realtimeresponse.