Get a clear view of your first-responder wireless network assets.

Wireless Network Performance can help improve your decision-making with quick access to network and device analytics.

Wireless network outages, especially during a disaster, can impact your agency's response. Having visibility into how your network is functioning and whether or not your devices, from laptops to phones to tablets, are connected, is critical to help minimize disruption and optimize first-responder performance.

Verizon's Wireless Network Performance platform offers you advanced capabilities for network support and troubleshooting. But it can also help you prepare for planned outages with a clear, near real-time view of network coverage, potential disrupters and connected devices. Wireless Network Performance helps you keep first responders in the loop and mount an informed response to network events inside and outside your control.

Your agency depends on a wireless network that performs at the highest level. Data on network status, coverage, and network and device user experiences, for example, gives you the unique ability to manage connectivity and plan for events from a more informed perspective. Verizon's Wireless Network Performance platform gives you the insight you need to make smarter decisions about your network assets.

Spot trouble before and as it happens.

With Verizon network coverage mapping, you can view near real-time LTE, static maps (LTE, 1xEV-DO, Cat-M1), planned maintenance events and weather overlays.

Help reduce the impact of network outages.

Wireless Network Performance analytics give you insights into your device and network performance using tailored device and Private Network experience scores, which can be easily translated into simple, easy-to-understand visuals. Plus, custom platform notifications enable you to be more proactive in your response.

Gain control over your network assets affordably.

Wireless Network Performance pricing puts the platform within reach for organizations of all sizes.

Why Verizon

Based on network performance and experience, Verizon enables you to make smarter, more informed decisions about your network assets. The Verizon network is ranked #1 nationwide by RootMetrics in overall network performance.[1] Verizon is also ranked #1 in 4G availability, 4G coverage experience and video experience.[2]

To learn more about Wireless Network Performance, please contact your Verizon Business Account Manager or visit verizon.com/business/my-business/wireless-network-performance/

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View information from a centralized, do-it-yourself business portal.

In addition to network event notifications, you'll also receive device data usage and network connectivity status reports and be able to track issue resolutions through Network Repair Bureau (NRB) trouble tickets. Plus, you can do it with pricing that puts the platform within reach for organizations of all sizes.

Your dashboard provides you with detailed insights on:

Tile	Description	Basic – Starting at $10/mo	Premium – Starting at $100/mo
Network ticket tracking	View the number of NRB tickets in open status and the number of tickets opened in the last 30 days.	✕	✕
Unplanned network events	Display near real-time network events on a map. Hover over locations to get more details.	✕	✕
Planned network maintenance	Get details of planned maintenance activities for the next two weeks (data updates every 30 minutes). A table shows planned maintenance details for the specific customer.	✕	✕
Data usage	See enterprise-level data usage from the 15th of one month to the 14th of the following month.	✕	✕
Device models	View a bar chart for the top 10 devices used by employees.	✕	✕
Static coverage map	View Verizon static coverage maps for 1xEV-DO, LTE, Amazon Web Services® (AWS®), CAT-M1, 1x roaming and EV-DO roaming.	✕	✕
Verizon account team	Get contact information for the data sales engineer assigned to your account.	✕	✕
Experience score (device and account)	Get a single device's overall performance and score trend, and anomaly devices. Users can access a decision tree to see components making up the score.	—	✕
Site proximity	Shows the location of the nearest three cell sites (azimuth and approximate distance) for response planning	—	✕
Near real-time LTE coverage	See a map of LTE network coverage, updated about every 15 minutes.	—	✕
Device location	See the location of connected 3G and 4G LTE devices and their details.	—	✕
Connected devices	See the number of devices connected to the network in the last hour.	—	✕
AccuWeather® information	Observe weather overlays from AccuWeather, including radar from the last two hours.	—	✕
Custom map analytics	Check network and device analytics in a selected (polygon) public service area (network event analytics and impacted devices).	—	✕
Service notifications	Utilize a virtualized self-service portal for setting up custom alerts about different features.	—	✕
Service diagnostics tool	Access device-level troubleshooting reports.	—	✕

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