
Save Cisco Jabber Chats

Release: 11.8, 11.9, 12.0, 12.1, 12.5

If you want to keep a record of your conversations with people in Cisco Jabber, you can save your chat history automatically in the Cisco Jabber Chats folder. This feature is enabled by your administrator.

Mac

Select Jabber > Preferences.

1. Select the Chats tab and select Save Chats.
2. Select the Save chat sessions to "Cisco Jabber Chats" folder in Microsoft Outlook option and enter any information needed.
4. Select Apply.

iPhone and iPad

Jabber stores up to 20 chat conversations in the chat conversation history. These conversations are restored even after you relaunch Jabber for iPad and iPhone. Tap the Chats tab, and select any of the chat conversations from the chat list to view the conversation.

1. To save chat list, go to Settings > Display.
2. Enable the Auto Save Chat List option. The chat list is available until you reset Jabber or clear Jabber's application data.