

Verizon South Inc. Lifeline Service in North Carolina

Lifeline is a government assistance program that is supported by the North Carolina Utility Commission and the Federal Communications Commission. The Lifeline program provides assistance to reduce the basic monthly telephone rate by \$6.50 for eligible residential consumers. As an Eligible Telecommunications Carrier, Verizon South Inc. (Verizon) offers the Lifeline discount on Lifeline supported services, which include basic local exchange service and a number of residential bundled packages.

Only eligible consumers may enroll in the program. You may qualify for Lifeline service if you can show proof that you participate in certain government assistance programs or your annual income is 135% or below the Federal Poverty Guideline. If you qualify based on income, you will be required to provide income verification. In addition, the Lifeline program is limited to one discount per household consisting of either wireline or wireless. Therefore, you are required to certify and agree that no other member of the household is receiving Lifeline service from Verizon or another communications provider. Lifeline service is a non-transferable benefit. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment, or may be barred from the program.

You must meet certain eligibility requirements in North Carolina in order to qualify for Lifeline Service. An Application for Verizon Lifeline Service can be obtained by contacting Verizon at www.verizon.com/lifeline or by phone at 1 800 VERIZON.

To find out more information, you may also call the Universal Service Administration Company (USAC), which administers Lifeline for the FCC by calling 800.234.9473 or by accessing their website at www.LifelineSupport.org.

All rates, terms and conditions included in this notice are subject to change. For current Verizon Lifeline information and rates, visit www.verizon.com/tariffs.